

FindingHousing

1. Housing Stabilization Services

1.1 Welcome



Notes:

Welcome to the Housing Stabilization Services Training Course.

Section 1: Assessment of a Person's Needs.

Module 1 of 14 Housing Stabilization Services Overview.

For keyboard users, click the Tab key to navigate the elements on screen. Click the Space bar to activate and deactivate the button or control.

Once activated, for the Course Navigation menu and Audio Volume control, press the up and down arrow keys.

To ensure the best experience, choose your audio preference by selecting Turn Narration On or Turn Narration Off.

Learners using JAWS readers or other audio assisted readers may want to turn off the narration.

1.2 Narration Off

Narration Off Instructions

You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/play and rewind buttons that do not function with narration off.

Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window.

Popup button

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Popup (Slide Layer)

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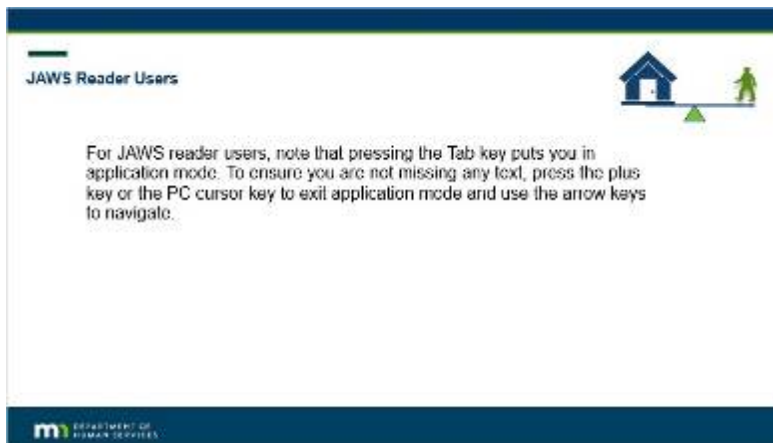
Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window.

Close

You did it!

Popup button

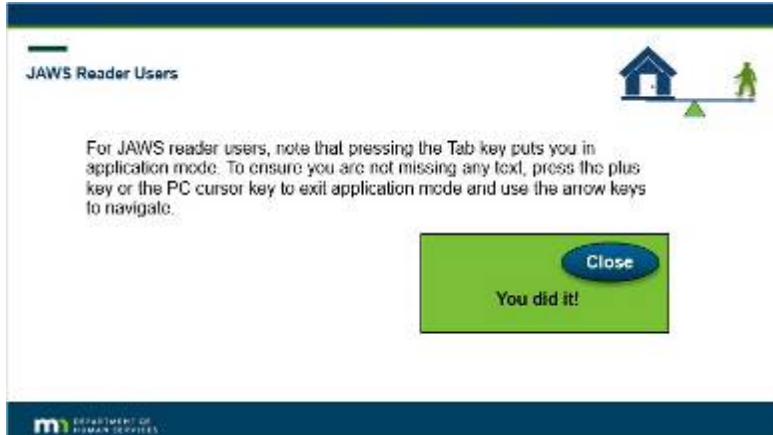
1.3 JAWS Reader Users



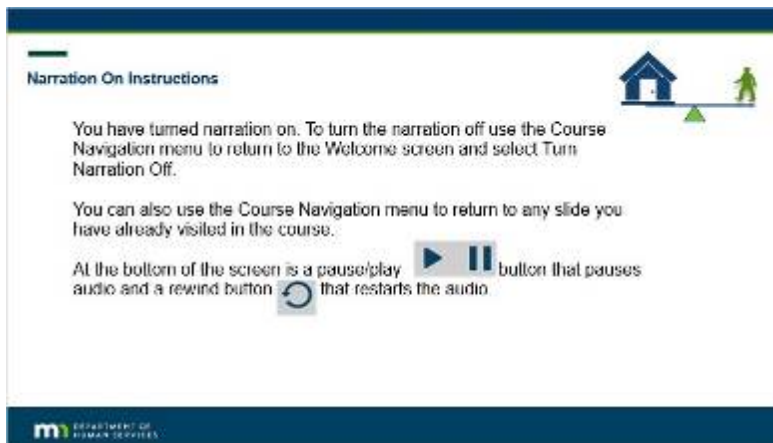
Notes:

For JAWS reader users, note that pressing the Tab key puts you in application mode. To ensure you are not missing any text, press the plus key or the PC cursor key to exit application mode and use the arrow keys to navigate.

Popup (Slide Layer)



1.4 Narration On



Notes:

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You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play button that pauses audio and a rewind button that restarts the audio.

1.5 Introduction



Notes:

Welcome to

Housing Stabilization Services Section II: Find Me a Home

Module Four: Finding Housing

Estimated Completion Time: 20 minutes

1.6 Objectives



Objectives

When you have completed this module you will be able to:

- Determine the types of housing options that might be available
- Identify the types of housing options available to a person based on your knowledge of local housing resources and tools
- Recognize the types of housing that someone can move into based on the Home and Community Base Services (HCBS) requirements
- Determine other housing related services a person is on to determine budgeting options and to prevent duplication

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- Identify the types of housing options available to a person based on your knowledge of local housing resources and tools.
-
- Recognize the types of housing that someone can move into based on the Home and Community Base Services (HCBS) requirements.
-
- Determine other housing related services a person is on to determine budgeting options and to prevent duplication.

1.7 Cosiderations For Choosing A Home

Considerations for Choosing a Home

Each person in the housing stabilization services program has a set of needs and wants that create considerations for choosing housing. The best way to understand the person's needs and wants is by creating their housing services plan. In the previous module, you learned how to create a housing services plan. Here are some common housing considerations to think of when working with a person.

Click each of the five boxes to learn more about considerations. Once you click all five buttons, read their content and close the windows, you can click Next to continue.

Habitability Standards **Housing Size** **Disability and Specialized Needs** **Location Needs** **Miscellaneous Needs**

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Notes:

Considerations for Choosing a Home

Each person in the housing stabilization services program has a set of needs and wants that create considerations for choosing housing. The best way to understand the person's needs and wants is by creating their housing services plan. In the previous module, you learned how to create a housing services plan. Here are some common housing considerations to think of when working with a person. Click each of the five boxes to learn more about considerations. Once you click all five buttons, read their content and close the windows, you can click Next to continue.

Disability (Slide Layer)

Considerations for Choosing a Home

Disability and Specialized Needs

This program was created for those with disabilities who are experiencing housing instability. Every recipient will have a disability and likely health needs that stem from their disability. Consider accommodations recipients may require to make the housing responsive to their needs.

Some housing includes access to services that a person may want and need, such as help with cooking and personal cares. Work with the recipient to see if they are interested in considering a home that also offers services, and if they have had difficulty in the past maintaining their housing because they needed more services.

Close

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Housing Size (Slide Layer)

Considerations for Choosing a Home

Housing Size

Check to see what size housing a recipient will need. The size of the home a recipient requires is related to their preferences, disability and family situation. The size of the home can also affect affordability. Recipients who have children or other dependents living with them will likely need larger housing.

Roommates may reduce the financial strain of housing and also assist in helping clients with specific disabilities. Help the recipient explore if getting a roommate might be a good option for them. Check to see if the recipient has others with whom they would like to live.

Close

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Habitability Standards (Slide Layer)

Considerations for Choosing a Home

Habitability Standards

Poor quality housing impacts the health and wellbeing of those who live in it. When people do not have adequate housing they may be subject to unsafe spaces, extreme outdoor elements, and may not be able to manage needs related to their disabilities.

Recipients of this program will live in housing that is compliant with Home and Community Base Services (HCBS) compliance requirements related to habitability standards. HCBS compliance requirements will be discussed later in the module.

[Housing stabilization provider manual](#)

Close

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Location (Slide Layer)

Considerations for Choosing a Home

Location Needs

Each recipient has preferences on where they need or want to live, whether it be near:

- family
- work
- healthcare and,
- transportation

Try to find the housing that meets as many of these preferences as possible based on what is available. The location can be the difference in sustaining housing. For example, if they are in rural areas, you will want to ask how the person intends on getting where they need to go when public transportation is unavailable or sparse.

Close

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Miscellaneous (Slide Layer)

Considerations for Choosing a Home

Each person in the housing stabilization services program has a set of needs and wants that

Miscellaneous Needs

Recipients may have additional factors for suitable housing including:

- parking
- furniture
- service animals

Attempt to incorporate these needs into your housing. Remind recipients with cars that some housing may have a parking pass fee. Some recipients will not own household items like furniture and kitchen equipment. People on SSI can get Minnesota Supplemental Aid, MSA Housing Assistance, and Special Needs funding for furnishings. There are also charities that provide furniture and kitchen equipment as well as donation centers. Companion/service animals are not considered pets, and the recipient may be able to request a reasonable accommodation if they need a companion/service animal.


Close

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1.8 Scenario - Shauna

Scenario - Shauna

Shauna is working with you to find a home. Her main preference relates to her disability as a person who has severe hearing loss. Shauna needs to live in Faribault because they have a large Deaf and Hard of Hearing community. She would like housing with an elevator because of a knee injury she has that causes her difficulty navigating stairs. She has an income of \$1000. You are having trouble finding housing that meets all of her needs and wants. She tells you that in the past it has been difficult to find housing even before her knee injury and now she is unsure how to access housing that meets all her needs.



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Notes:

Scenario- Shauna

Shauna is working with you to find a home. Her main preference relates to her disability as a person who has severe hearing loss. Shauna needs to live in Faribault because they have a large deaf and hard of hearing community. She would like housing with an elevator because of a knee injury she has that causes her difficulty navigating stairs. She has an income of \$1000. You are having trouble finding housing that meets all of her needs and wants. She tells you that in the past it has been difficult to find housing even before her knee injury and now she is unsure how to access housing that meets all her needs.

1.9 Knowledge Check 1



Knowledge Check

Read the following dialogue. Select the best response.

You are having trouble finding housing in Faribault that meets all of Shauna's needs. What should you tell her?

"Shauna, we will work together to find you housing. Temporarily is there anything we can do to expand the housing search so we can get you into a home now?"

"Shauna, I can't find you housing. You have to sacrifice some of your needs."

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Notes:

Knowledge Check

Read the following dialogue. Select the best response.

You are having trouble finding housing in Faribault that meets all of Shauna's needs. What should you tell her?

Incorrect (Slide Layer)



Know

Read the f

✖ Incorrect.

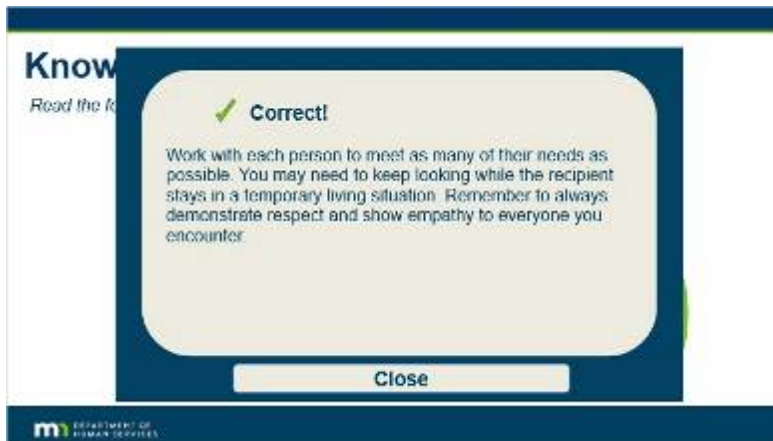
Work with each person to meet as many of their needs as possible. You may need to keep looking while the recipient stays in a temporary living situation. Remember to always demonstrate respect and show empathy to everyone you encounter.

"Shauna, we will work together to find you housing. Temporarily is there anything we can do to expand the housing search so we can get you into a home now?"

Close

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Correct (Slide Layer)



1.10 KnowledgeCheck 2

(Multiple Choice, 10 points, 4 attempts permitted)

Correct	Choice	Feedback
	A third floor apartment with no deaf or hard of hearing services and does not have an elevator in Faribault	Incorrect. Shauna needs housing that offers Deaf or Hard of Hearing services.
	A first floor apartment 20 minutes outside Faribault	Incorrect. Shauna's needs include her housing to be located in Faribault and that they have available Deaf or Hard of

		Hearing services.
X	A third floor apartment with Deaf and Hard of Hearing services, but does not have an elevator and is located in Faribault	Correct! This housing reflects her need for Deaf and Hard of Hearing services and a location in Faribault.

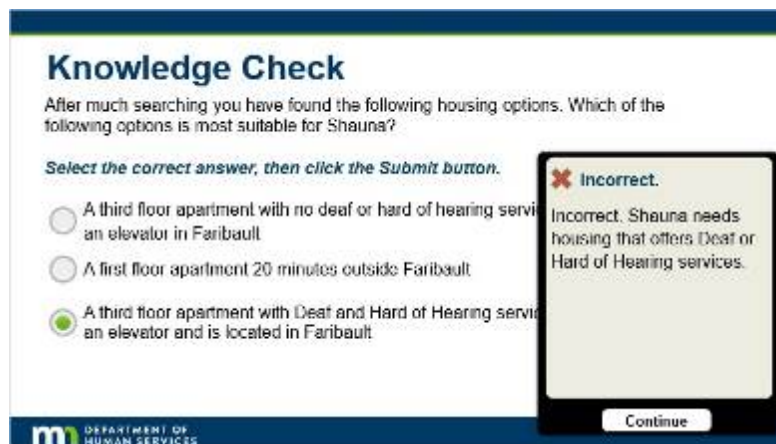
Notes:

Knowledge Check

After much searching you have found the following housing options. Which of the following options is most suitable for Shauna?

Select the correct answer, then click the Submit button.

Correcta (Slide Layer)



Inorrect (Slide Layer)

Knowledge Check

After much searching you have found the following housing options. Which of the following options is most suitable for Shauna?

Select the correct answer, then click the Submit button.

- ☐ A third floor apartment with no deaf or hard of hearing services and an elevator in Faribault
- ☐ A first floor apartment 20 minutes outside Faribault
- ☒ A third floor apartment with Deaf and Hard of Hearing services and an elevator and is located in Faribault

✗ Incorrect.

Incorrect. Shauna's needs include her housing to be located in Faribault and that they have available Deaf or Hard of Hearing services.

Continue

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A third floor apartment with Deaf and Hard of Hearing services, but does not have an elevator and is located in Faribault (Slide Layer)

Knowledge Check

After much searching you have found the following housing options. Which of the following options is most suitable for Shauna?

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- ☐ A third floor apartment with no deaf or hard of hearing services and an elevator in Faribault
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✓ Correct!

Correct! This housing reflects her need for Deaf and Hard of Hearing services and a location in Faribault.

Continue

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1.11 Home and Community Based Services Compliant Settings

Home and Community Based Services Compliant Settings

As a provider, it will be important to know what makes someone's living situation compliant based on Home and Community Based Services (HCBS) setting rules. To fulfill the HCBS requirements, a person must be living in or planning to transition to a setting that:

- **Integrated** in and support full access to the greater community;
- Protects **rights of privacy, dignity and respect**, and freedom from coercion and restraint;
- Optimizes autonomy and **independence** to make life choices; and
- Provides **choices** in services and supports and who provides them.



Notes:

Home and Community Based Services Compliant Settings

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- Provides **choices** in services and supports and who provides them.

1.12 HCBS Compliant Settings

HCBS Compliant Settings

There are five established qualities or requirements of a HCBS compliant setting.

If your recipient needs a care facility, it must meet the requirements outlined.

Click on the button to see a list of HCBS requirements; once you have read the content and closed the window, you can click Next to continue.





Notes:

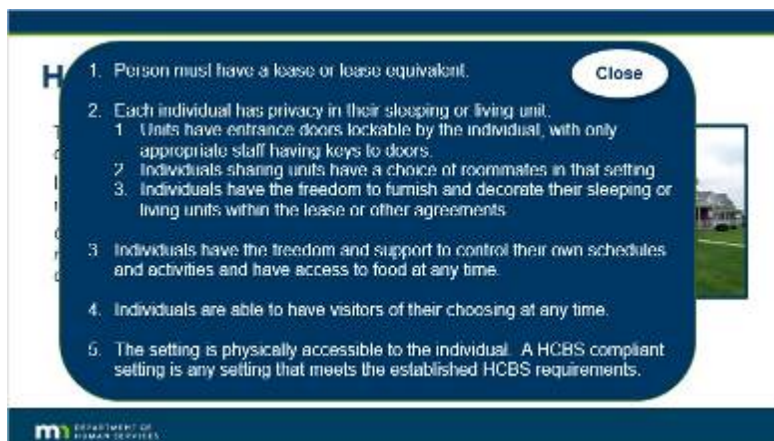
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HCBS Compliant Settings

1. Person must have a lease or lease equivalent.
2. Each individual has privacy in their sleeping or living unit.
 1. Units have entrance doors lockable by the individual, with only appropriate staff having keys to doors.
 2. Individuals sharing units have a choice of roommates in that setting
 3. Individuals have the freedom to furnish and decorate their sleeping or living units within the lease or other agreements.
3. Individuals have the freedom and support to control their own schedules and activities and have access to food at any time.
4. Individuals are able to have visitors of their choosing at any time.
5. The setting is physically accessible to the individual. A HCBS compliant setting is any setting that meets the established HCBS requirements.

Close

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2. Types of Housing

2.1 Types of Housing Available



Types of Housing Available

Empowering people by finding them and keeping them in stable housing is the core purpose of the housing stabilization services program. The housing stabilization services program is based on person centered principles that recognize the recipients' individual needs.

You will need to create a dialogue that addresses what is most important related to recipient needs and preferences, and what options they may need to forego to get stably housed. As you develop a relationship with recipients you will try to match the types of housing to the specific needs of the recipient. Your job is to know the types of housing that recipients may obtain, while understanding the constraints of what is available.

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2.2 Shared Housing

Shared Housing

Shared housing is a long-term living arrangement with two unrelated people who live together to take advantage of its mutual benefits. In these cases, people find a roommate with whom they can share expenses and lessen individual financial burdens. All people living in the housing must be on the lease or lease equivalent.



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Notes:

Shared Housing

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2.3 Assisted Living

Assisted Living

Assisted living, sometimes referred to as long-term care facilities, is housing that provides in-home care. This can be full-time care or part-time. Assisted living is most often used by senior citizens, people with mobility impairments, or people with disabilities.





Notes:

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2.4 Independent Housing

Independent Housing

Housing that you and the recipient arrange with a private landlord is independent housing. People that have independent housing may receive rent vouchers that help them pay for their housing. They may also receive programs and services that help them live in independent housing.





Notes:


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2.5 Subsidized Housing

Subsidized Housing

Subsidized housing is housing that receives financial assistance from the government through the use of operating subsidies, tax credits or rent payments in order to make the rent affordable to low to moderate income renters. These programs were established to provide decent, safe rental housing for eligible families, seniors, and people with disabilities.





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Subsidized housing is housing that receives financial assistance from the government through the use of operating subsidies, tax credits or rent payments in order to make the rent affordable to low-to-moderate income renters. These programs were established to provide decent, safe rental housing for eligible families, seniors, and people with disabilities.


2.6 Types of Subsidized Housing

Types of Subsidized Housing

There are subsidized housing programs in Minnesota:

- Section 811: Government financed building for persons with disabilities that provides income based housing.
- Public Housing: Government owned rent based on income housing facilities.
- Section 42 Tax Credit: Privately owned rent based on income facilities that use tax incentives to keep rents low.





Notes:

Types of Subsidized Housing

There are subsidized housing programs in Minnesota:


- Section 811: Government financed building for persons with disabilities that provides income based housing.
- Public Housing: Government owned rent-based-on-income housing facilities.
- Section 42 Tax Credit: Privately owned rent-based-on-income facilities that use tax incentives to keep rents low.


2.7 Public Housing

Public Housing

Public Housing is a government-funded program that provides rental housing to low-income households. Renters in Public Housing units generally pay 30% of their income for rent.

People apply for a unit at a housing authority based on bedroom size. Also, some public housing has special programs for persons who need onsite services such as seniors or people with disabilities. It may take a long time until someone is selected from the waiting list, but continually work with someone while they wait, potentially finding other housing options that are more immediate.





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Public Housing is a government-funded program that provides rental housing to low-income households. Renters in Public Housing units generally pay 30% of their income for rent.

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2.8 Public Housing Programs



Public Housing Programs

Many housing authorities offer public housing. Check to see what is available for the recipients as openings can change quickly. View the housing authority waiting list to find out about openings in the metro area.

Click the housing authorities button to learn which housing authorities offer public housing programs and their phone numbers.

[Housing Authorities](#)

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Notes:

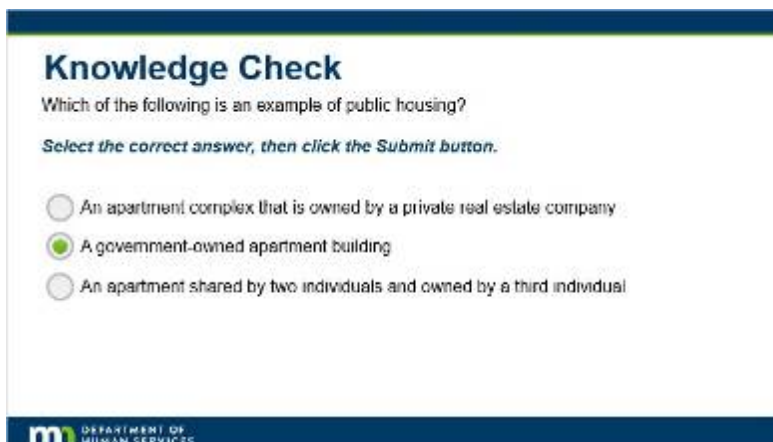
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2.9 KnowledgeCheck1

(Multiple Choice, 10 points, 4 attempts permitted)



Knowledge Check

Which of the following is an example of public housing?

Select the correct answer, then click the Submit button.

- ☐ An apartment complex that is owned by a private real estate company
- ☒ A government-owned apartment building
- ☐ An apartment shared by two individuals and owned by a third individual

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Correct	Choice	Feedback
	An apartment complex that is owned by a private real estate company	Incorrect. Privately owned apartments are generally classified as independent housing. Public housing is housing owned by the government.
X	A government-owned apartment building	Correct! Public Housing is government owned housing, which is subsidized for persons who meet certain criteria.
	An apartment shared by two individuals and owned by a third individual	Incorrect. This type of housing is shared housing. Public housing is housing owned by the government.

Notes:

Knowledge Check

Which of the following is an example of public housing?

Select the correct answer, then click the Submit button.

Incorrect. (Slide Layer)

Knowledge Check

Which of the following is an example of public housing?

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- ☐ An apartment complex that is owned by a private real estate company
- ☒ A government-owned apartment building
- ☐ An apartment shared by two individuals and owned by a third party

✗ Incorrect.
Incorrect. This type of housing is shared housing. Public housing is housing owned by the government.

Continue

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Correcta (Slide Layer)

Knowledge Check

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Inorrect (Slide Layer)

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✓ Correct!
Correct! Public Housing is government owned housing, which is subsidized for persons who meet certain criteria.

Continue

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3. Assistance Programs

3.1 Waiver Services

Waiver Services

Many people using housing stabilization services will be on a waiver service and therefore have some type of case manager.

Examples of waiver services include:

- Waiver case manager
- Targeted case manager (Adult Mental Health, Child Mental Health, Vulnerable Adult/Developmental Disability, Child Welfare)
- Senior care coordinator

Develop relationships with the person's case manager to make sure eligibility information gets exchanged for continuity of housing stabilization services, and to help the person with their housing needs based on the person-centered plan that has been developed by the case manager.



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- Targeted case manager (Adult Mental Health, Child Mental Health, Vulnerable Adult/Developmental Disability, Child Welfare)
- Senior care coordinator

Develop relationships with the person's case manager to make sure eligibility information gets exchanged for continuity of housing stabilization services, and to help the person with their housing needs based on the person-centered plan that has been developed by the case manager.

3.2 Impact to Other Services

Impact to Other Services



When someone is enrolled in housing stabilization services, it may impact other services they are receiving. Understanding this relationship will make sure recipients get access to the housing they need while not duplicating services.

- **Housing Access Coordination:** housing stabilization services will replace Housing Access Coordination. People who currently receive Housing Access Coordination will transition onto this service at their annual renewal with their waiver case manager.
- Recipients will NOT be allowed to receive housing stabilization services and the following services at the same time: **Relocation Service Coordination, Assertive Community Treatment (ACT), Moving Home Minnesota (MHM).**

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Notes:

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- Recipients will NOT be allowed to receive housing stabilization services and the following services at the same time: **Relocation Service Coordination, Assertive Community Treatment (ACT), Moving Home Minnesota (MHM).**

3.3 Partially Duplicated Services

Partially Duplicated Services

These services will partially duplicate Housing Support.

Recipients receiving Housing Support in community settings will have a supplemental rate adjustment of 50% as of July 2021.

Click the link to see more information about Housing Support.

[Housing Support website](#)





Notes:

Partially Duplicated Services

These services will partially duplicate Housing Support.

Recipients receiving Housing Support in community settings will have a supplemental rate adjustment of 50% as of July 2021.

3.4 Knowledge Check

Knowledge Check

For the following statements determine if they are True or False. Select the correct answer.



Tony is a recipient of housing stabilization services. Tony can also receive Moving Home Minnesota services.

True **False**



Notes:

Knowledge Check

For the following statements determine if they are True or False. Select the correct answer.

Tony is a recipient of housing stabilization services. Tony can also receive Moving Home Minnesota services.

Incorrect (Slide Layer)



Correct (Slide Layer)



3.5 Knowledge Check 2

Knowledge Check
For the following statements determine if they are True or False. Select the correct answer.



Malia is a housing stabilization services recipient and can also receive federal housing vouchers.

True **False**

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Notes:

Knowledge Check

For the following statements determine if they are True or False. Select the correct answer.

Malia is a housing stabilization services recipient and can also receive federal housing vouchers.

Correct (Slide Layer)

Knowledge Check
For the following statements determine if they are True or False. Select the correct answer.



Correct!
If Malia is currently receiving services, she can also receive federal housing vouchers.

Close

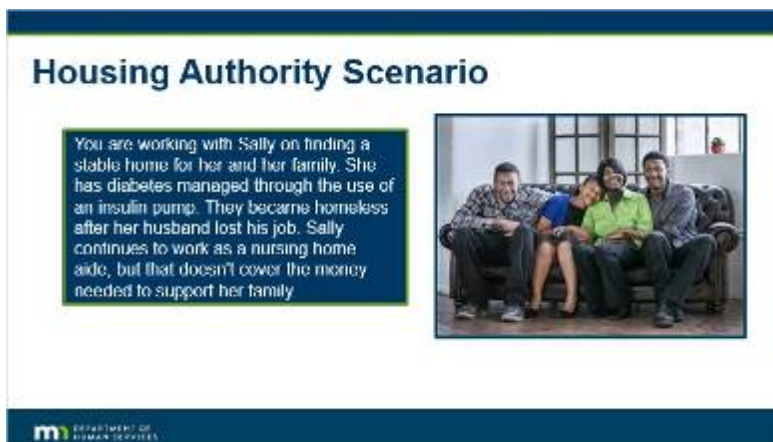
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Incorrect (Slide Layer)



4. Scenario

4.1 Housing Authority Scenario



Notes:

Housing Authority Scenario

You are working with Sally on finding a stable home for her and her family. She has diabetes managed through the use of an insulin pump. They became homeless after her husband lost his job. Sally continues to work as a nursing home aide, but that doesn't cover the money needed to support her family.

4.2 KnowledgeCheck2

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check


Sally is looking for either a two or three bedroom house near a school so that her children can use the bus. Her husband, Jackson, receives \$600 a month in unemployment, while Sally makes \$1200 a month. They can afford housing that costs \$700 a month. Which of the following housing options best meets Sally's needs and wants?

Select the correct answer, then click the Submit button.

☐ A three bedroom house near her kids school that costs \$800

☒ A two bedroom house that is near her kids school that costs \$700

☐ A one bedroom house near the kids school that costs \$600

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Correct	Choice	Feedback
	A three bedroom house near her kids school that costs \$800	Incorrect. While this house meets Sally's needs, it is over budget.
X	A two bedroom house that is near her kids school that costs \$700	Correct! This housing option meets the budget, needs, and wants of Sally. Ideally rent should be 50% or less of the monthly budget.
	A one bedroom house near the kids school that costs \$600	Incorrect. This housing option meets Sally's budget, but does not meet her needs and wants, since she needs an additional bedroom for her children.

Notes:

Knowledge Check

Sally is looking for either a two or three bedroom house near a school so that her children can use the bus.

Her husband, Jackson, receives \$600 a month in unemployment, while Sally makes \$1200 a month. They can afford housing that costs \$700 a month. Which of the following housing options best meets Sally's needs and wants?

Select the correct answer, then click the Submit button.

Correct! (Slide Layer)

Knowledge Check

Sally is looking for either a two or three bedroom house near a school so that her children can use the bus. Her husband, Jackson, receives \$600 a month in unemployment, while Sally makes \$1200 a month. They can afford housing that costs \$700 a month. Which of the following housing options best meets Sally's needs and wants?

Select the correct answer, then click the Submit button.

- ☐ A three bedroom house near her kids school that costs \$800
- ☒ A two bedroom house that is near her kids school that costs \$700
- ☐ A one bedroom house near the kids school that costs \$600

Correct!

Correct! This housing option meets the budget, needs and wants of Sally. Ideally rent should be 50% or less of the monthly budget.

Continue

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Incorrect. (Slide Layer)

Knowledge Check

Sally is looking for either a two or three bedroom house near a school so that her children can use the bus. Her husband, Jackson, receives \$600 a month in unemployment, while Sally makes \$1200 a month. They can afford housing that costs \$700 a month. Which of the following housing options best meets Sally's needs and wants?

Select the correct answer, then click the Submit button.

- ☐ A three bedroom house near her kids school that costs \$800
- ☒ A two bedroom house that is near her kids school that costs \$800
- ☐ A one bedroom house near the kids school that costs \$600

Incorrect.

Incorrect. While this house meets Sally's needs, it is over budget.

Continue

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Incorrect. (Slide Layer)

Knowledge Check

Sally is looking for either a two or three bedroom house near a school so that her children can use the bus. Her husband, Jackson, receives \$600 a month in unemployment, while Sally makes \$1200 a month. They can afford housing that costs \$700 a month. Which of the following housing options best meets Sally's needs and wants?

Select the correct answer, then click the Submit button.

- ☐ A three bedroom house near her kids school that costs \$800 a month
- ☒ A two bedroom house that is near her kids school that costs \$700 a month
- ☐ A one bedroom house near the kids school that costs \$600 a month

Incorrect.

Incorrect. This housing option meets Sally's budget, but does not meet her needs and wants, since she needs an additional bedroom for her children.

Continue

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4.3 KnowledgeCheck3

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?

Select the correct answer, then click the Submit button.

- ☐ The upstairs neighbors have had noise complaints
- ☐ There is only one set of keys for the house
- ☒ The landlord did not have Sally sign a lease

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Correct	Choice	Feedback
	The upstairs neighbors have had noise complaints	Incorrect. This is not an HCBS issue.
	There is only one set of keys for the house	Incorrect. This is not an HCBS issue.
X	The landlord did not have Sally sign a lease	Correct! HCBS compliance requires the person to have a lease or lease

equivalent. Ensure that Sally signs a proper lease.

Notes:

Knowledge Check

Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?

Select the correct answer, then click the Submit button.

Incorrect. (Slide Layer)

The screenshot shows a presentation slide titled "Knowledge Check". The text on the slide reads: "Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?" Below this text is the instruction: "Select the correct answer, then click the Submit button." There are three radio button options: "The upstairs neighbors have had noise complaints", "There is only one set of keys for the house", and "The landlord did not have Sally sign a lease". The third option is selected. At the bottom left is the logo for the "DEPARTMENT OF HUMAN SERVICES". A slide layer overlay on the right side of the slide displays a red "X" icon and the text "Incorrect. This is not an HCBS issue". At the bottom of the slide layer is a "Continue" button.

Knowledge Check

Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?

Select the correct answer, then click the Submit button.

- ☐ The upstairs neighbors have had noise complaints
- ☐ There is only one set of keys for the house
- ☒ The landlord did not have Sally sign a lease

Incorrect.
Incorrect. This is not an HCBS issue

Continue

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Incorrect. (Slide Layer)

Knowledge Check

Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?

Select the correct answer, then click the Submit button.

- ☐ The upstairs neighbors have had noise complaints
- ☐ There is only one set of keys for the house
- ☒ The landlord did not have Sally sign a lease

✗ Incorrect.

Incorrect. This is not an HCBS issue.

Continue

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Correct! (Slide Layer)

Knowledge Check

Sally agrees that she is interested in the housing that you worked together to find. You must ensure that it is HCBS-compliant. Which of the following is an issue that violates HCBS compliance?

Select the correct answer, then click the Submit button.

- ☐ The upstairs neighbors have had noise complaints
- ☐ There is only one set of keys for the house
- ☒ The landlord did not have Sally sign a lease

✓ Correct!

Correct! HCBS compliance requires the person to have a lease or lease equivalent. Ensure that Sally signs a proper lease.

Continue

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4.4 Takeaways


Takeaways

Section II- Module Four: Finding Housing

In this module, you learned to:

- Determine the types of housing options that might be available
- Identify the types of housing options available to a person based on your knowledge of local housing resources and tool
- Recognize the types of housing that someone can move into based on the Home and Community Base Services (HCBS) requirements
- Determine other housing related services a person is on to determine budgeting options and to prevent duplication

Up next is Module Five: Moving In



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Notes:

Takeaways

Section II- Module four- Finding Housing

In this module, you learned to:

- Determine the types of housing options that might be available.
- Identify the types of housing options available to a person based on your knowledge of local housing resources and tools.
- Recognize the types of housing that someone can move into based on the Home and Community Base Services (HCBS) requirements.
- Determine other housing related services a person is on to determine budgeting options and to prevent duplication.

Up next is Module Five- Moving In

4.5 End Screen



Notes:

Congratulations

You have completed:

Section II - Module Four: Finding Housing

Click the Exit course button to exit the course.

5. Knowledge of Local Housing


5.1 Local Housing Knowledge


Local Housing Knowledge

The types of housing and housing assistance may change area to area. It is your responsibility to have an understanding of local housing.

The person will look to you to best match their needs based on your knowledge of local housing or they could experience housing instability or homelessness. Be aware of what services and programs are in your area and how best to use them.

In the following slides, you will review helpful resources to familiarize yourself with local housing.





Notes:

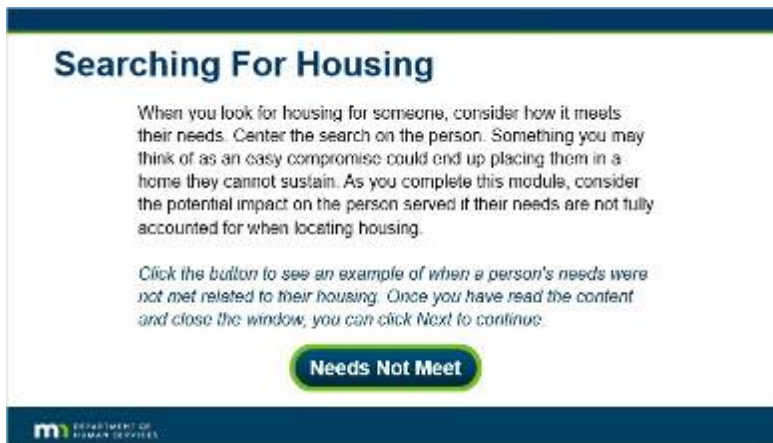
Local Housing Knowledge

The types of housing and housing assistance may change area to area. It is your responsibility to have an understanding of local housing.

The person will look to you to best match their needs based on your knowledge of local housing or they could experience housing instability or homelessness. Be aware of what services and programs are in your area and how best to use them.

In the following slides, you will review helpful resources to familiarize yourself with local housing.

5.2 Searching For Housing



Searching For Housing

When you look for housing for someone, consider how it meets their needs. Center the search on the person. Something you may think of as an easy compromise could end up placing them in a home they cannot sustain. As you complete this module, consider the potential impact on the person served if their needs are not fully accounted for when locating housing.

Click the button to see an example of when a person's needs were not met related to their housing. Once you have read the content and close the window, you can click Next to continue.

Needs Not Meet

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Notes:

Searching For Housing

When you look for housing for someone, consider how it meets their needs. Center the search on the person. Something you may think of as an easy compromise could end up placing them in a home they cannot sustain. As you complete this module, consider the potential impact on the person served if their needs are not fully accounted for when locating housing.

Click the button to see an example of when a person's needs were not met related to their housing. Once you have read the content and close the window, you can click Next to continue.

Untitled Layer 1 (Slide Layer)



Searching For Housing

Tanya is a 38-year-old woman who lives outside of Thief River Falls. She has epilepsy and recently became homeless. You have reviewed her plan and learned that she previously used the program, but lost touch with her provider. You run a background check and find that she was evicted from her last home because she couldn't afford to pay rent on time. Tanya tells you that as a result of her epilepsy, she cannot drive and that when she last used the housing stabilization services program, she agreed to live in housing that didn't meet her wants and needs. The apartment she found when she last used housing stabilization services lacked public transportation, which resulted in her arriving late to work several times due to transportation issues and she was fired. As a result, she lost her home after not being able to pay rent.

Close

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5.3 Housing Search Services Resources

Housing Search Services Resources



Using housing search resources allows you to reduce the time it takes to search for housing and housing-related services. These are a number of websites that will help you search for available housing and housing related services for the recipient. While you can use any of them, some are going to be better to use for different types of recipients.

These resources include:

- HousingLink
- HUD Resource Locator
- Minnesotahelp.info
- Care Options Network - Senior Housing Guide



Notes:

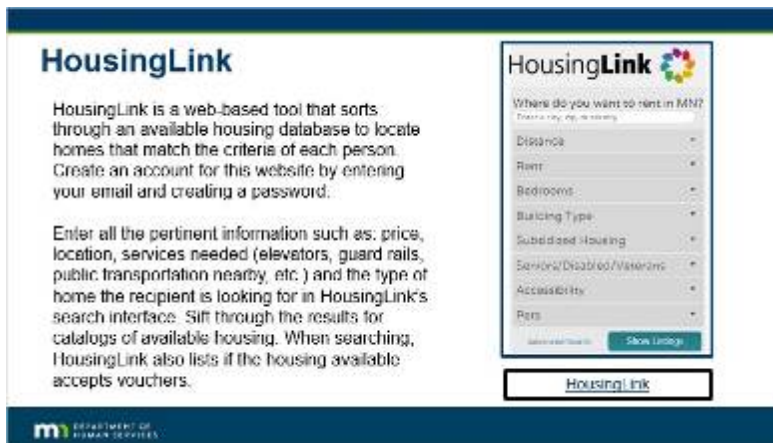
Housing Search Services Resources

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These resources include:

- HousingLink
- HUD Resource Locator
- Minnesotahelp.info
- Care Options Network- Senior Housing Guide

5.4 HousingLink



Notes:

HousingLink

HousingLink is a web-based tool that sorts through an available housing database to locate homes that match the criteria of each person. Create an account for this website by entering your email and creating a password.

Enter all the pertinent information such as: price, location, services needed (elevators, guard rails, public transportation nearby, etc.) and the type of home the recipient is looking for in HousingLink's search interface. Sift through the results for catalogs of available housing. When searching, HousingLink also lists if the housing available accepts vouchers.

5.5 Housing and Urban Development Resource Locator



Notes:

Housing and Urban Development Resource Locator

The Department of Housing and Urban Development's (HUD) Resource Locator will help you find resources for recipients such as affordable housing, HUD offices, and the local housing authority in their area.

With the HUD Resource Locator, you can access resources for those experiencing homelessness in your area as well as locate housing specifically for seniors and people with disabilities.

These resources factor directly into your ability to find suitable housing for recipients.

5.6 Minnesotahelp.info



Notes:

Minnesotahelp.info

Minnesotahelp.info has information on helping users find employment, transportation, assistance with disabilities, and includes a basic housing search function.

Using this website may help find the recipients housing and assist them to find other services that may benefit their housing. Minnesotahelp.info has information for certain groups such as veterans, youth, seniors, and refugees. .

5.7 Care Options Network Senior Housing Guide



The Care Options Network Senior Housing Guide is a housing search resource that helps seniors in the Twin Cities metro area find housing. The website can help to find housing for seniors who often have extra needs that may not be accounted for in other housing search resources. The website offers senior communities and other types of care outside of basic housing.

Use this website to pick a type of housing and the city the recipient would like to live in. There are options for senior day care, hospice, long term nursing homes, short-term care facilities, and more. You can use the "Types of Care" tab to find specific types of care curated for seniors.

The screenshot shows the website's header with the title "CARE OPTIONS NETWORK" and a navigation bar with tabs for "Home", "About Us", "Types of Care", "Contact Us", and "FAQ". The main content area features a large image of two seniors and a button labeled "Care Options Network".

Notes:

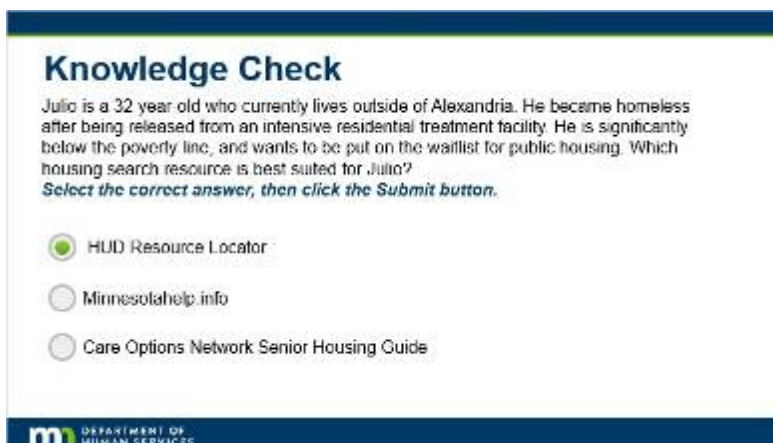
Care Options Network Senior Housing Guide

The Care Options Network Senior Housing Guide is a housing search resource that helps seniors in the Twin Cities metro area find housing. The website can help to find housing for seniors who often have extra needs that may not be accounted for in other housing search resources. The website offers senior communities and other types of care outside of basic housing.

Use this website to pick a type of housing and the city the recipient would like to live in. There are options for senior day care, hospice, long-term nursing homes, short-term care facilities, and more. You can use the "Types of Care" tab to find specific types of care curated for seniors

5.8 KnowledgeCheck 2

(Multiple Choice, 10 points, 4 attempts permitted)



Knowledge Check

Julio is a 32 year old who currently lives outside of Alexandria. He became homeless after being released from an intensive residential treatment facility. He is significantly below the poverty line, and wants to be put on the waitlist for public housing. Which housing search resource is best suited for Julio?

Select the correct answer, then click the Submit button.

- ☒ HUD Resource Locator
- ☐ Minnesotahelp.info
- ☐ Care Options Network Senior Housing Guide

The screenshot shows a multiple-choice question interface with a blue header and a white background. The question text is in a standard font, and the options are listed with radio buttons. The "HUD Resource Locator" option is selected.

Correct	Choice	Feedback
X	HUD Resource Locator	The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.
	Minnesotahelp.info	Incorrect. The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.
	Care Options Network Senior Housing Guide	Incorrect. The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.

Notes:

Knowledge Check

Julio is a 32 year-old who currently lives outside of Alexandria. He became homeless after being released from an intensive residential treatment facility. He is significantly below the poverty line, and wants to be put on the waitlist for public housing. Which housing search resource is best suited for Julio?

Select the correct answer, then click the Submit button.

Correct! (Slide Layer)

Knowledge Check

Julio is a 32 year old who currently lives outside of Alexandria. He became homeless after being released from an intensive residential treatment facility. He is significantly below the poverty line, and wants to be put on the waitlist for public housing. Which housing search resource is best suited for Julio?

Select the correct answer, then click the Submit button.

- ☒ HUD Resource Locator
- ☐ Minnesotahelp.info
- ☐ Care Options Network Senior Housing Guide

Correct!

The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.

Continue

Incorrect (Slide Layer)

Knowledge Check

Julio is a 32 year old who currently lives outside of Alexandria. He became homeless after being released from an intensive residential treatment facility. He is significantly below the poverty line, and wants to be put on the waitlist for public housing. Which housing search resource is best suited for Julio?

Select the correct answer, then click the Submit button.

- ☒ HUD Resource Locator
- ☐ Minnesotahelp.info
- ☐ Care Options Network Senior Housing Guide

Incorrect.

Incorrect. The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.

Continue

Incorrect. (Slide Layer)

Knowledge Check

Julio is a 32 year old who currently lives outside of Alexandria. He became homeless after being released from an intensive residential treatment facility. He is significantly below the poverty line, and wants to be put on the waitlist for public housing. Which housing search resource is best suited for Julio?

Select the correct answer, then click the Submit button.

- ☒ HUD Resource Locator
- ☐ Minnesotahelp.info
- ☐ Care Options Network Senior Housing Guide

Incorrect.

Incorrect. The HUD Resource Locator helps users find the housing authority offering public housing and is the best option for Julio.

Continue

