

HSSOverview

1. Housing Stabilization Services

1.1 Welcome



Notes:

Welcome to the Housing Stabilization Services Training Course.

Section 1: Assessment of a Person's Needs.

Module 1 of 14 Housing Stabilization Services Overview.

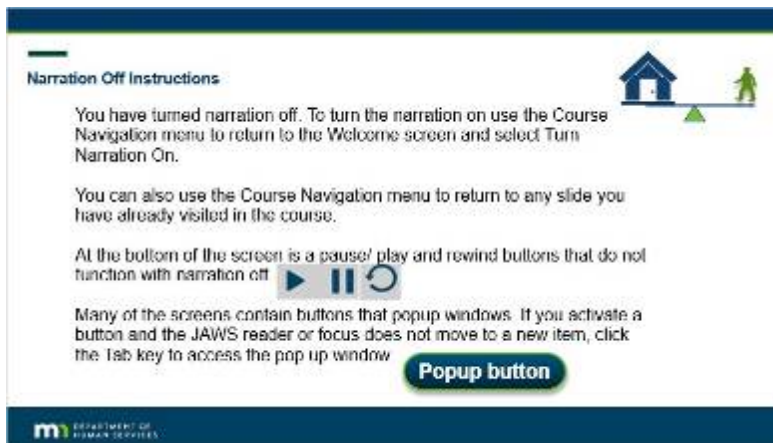
For keyboard users, click the Tab key to navigate the elements on screen. Click the Space bar to activate and deactivate the button or control.

Once activated, for the Course Navigation menu and Audio Volume control, press the up and down arrow keys.

To ensure the best experience, choose your audio preference by selecting Turn Narration On or Turn Narration Off.

Learners using JAWS readers or other audio assisted readers may want to turn off the narration.

1.2 Narration Off



Narration Off Instructions

You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play and rewind buttons that do not function with narration off

Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window

Popup button

Notes:

Narration Off Instructions

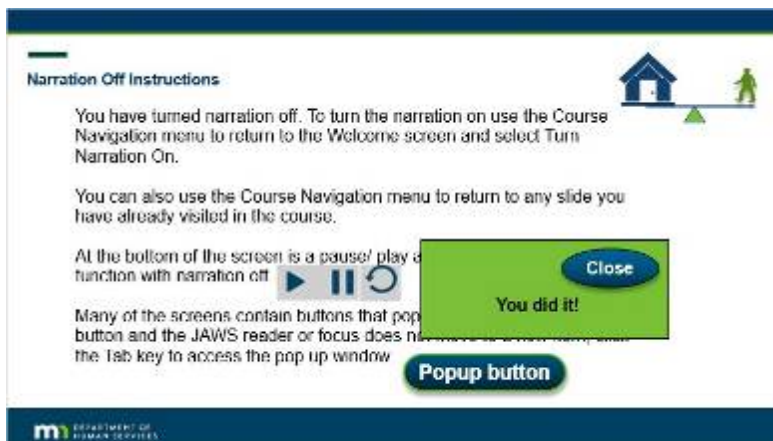
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Popup (Slide Layer)



Narration Off Instructions

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You can also use the Course Navigation menu to return to any slide you have already visited in the course.

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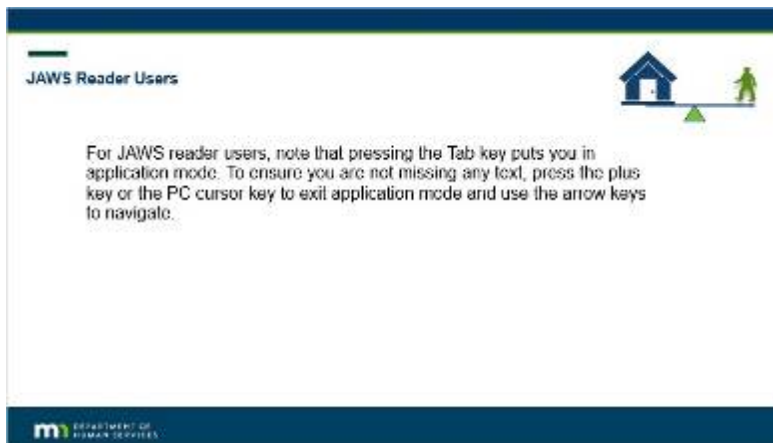
Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window

Close

You did it!

Popup button

1.3 JAWS Reader Users

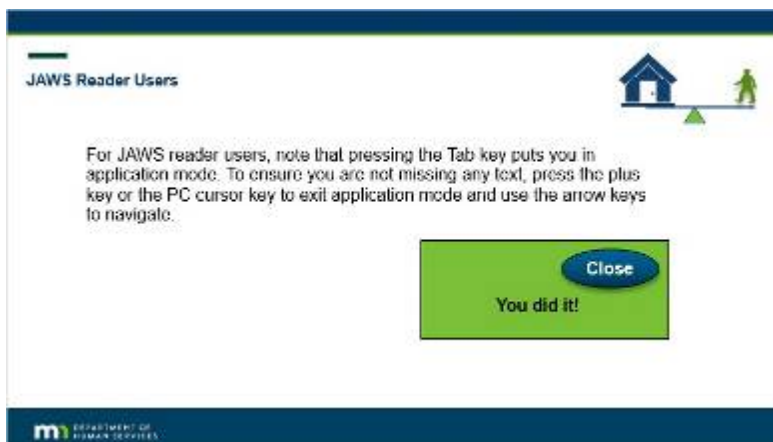


Notes:

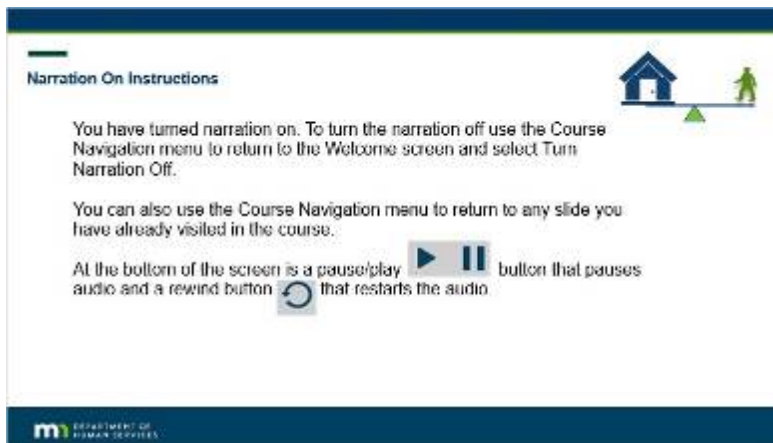
JAWS Reader Users

For JAWS reader users, note that pressing the Tab key puts you in application mode. To ensure you are not missing any text, press the plus key or the PC cursor key to exit application mode and use the arrow keys to navigate.

Popup (Slide Layer)



1.4 Narration On



Notes:

Narration On Instructions

You have turned narration on. To turn the narration off use the Course Navigation menu to return to the Welcome screen and select Turn Narration Off.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play button that pauses audio and a rewind button that restarts the audio.

1.5 Introduction



Notes:

Welcome to Housing Stabilization Services Overview

Estimated Completion Time: 20 minutes

1.6 Objectives



Objectives

After completing this module, you will be able to:

- Explain what housing stabilization services is, where it came from and why
- Identify how a person is determined eligible for the program
- Recognize the program's services and the nature of the population served by this program
- List the three types of services offered by this program
- Identify the compensation associated with providing these services

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Notes:

Objectives.

After completing this module, you will be able to:

- Explain what housing stabilization services is, where it came from and why
-
- Identify how a person is determined eligible for the program
-
- Recognize the program's services and the nature of the population served by this program
-
- List the three types of services offered by this program
-
- Identify the compensation associated with providing these services

1.7 New Medicaid Service

New Medicaid Service

Housing stabilization services (HSS) is a new Medicaid funded state plan service that helps people with disabilities and seniors find housing (transition) and stay housed (sustaining).

Housing stabilization services was approved by the Centers for Medicaid and Medicare Services (CMS) in August 2019 and will be available to eligible recipients starting July 2020.





Notes:

New Medicaid Service

Housing Stabilization Services (HSS) is a new Medicaid funded State Plan Service that helps people with disabilities and seniors find housing (transition) and stay housed (sustaining).

Housing Stabilization Services was approved by the Centers for Medicaid and Medicare Services (CMS) in August 2019 and will be available to eligible recipients starting July 2020.

1.8 Housing Stabilization Services

Housing Stabilization Services

People with disabilities often lack the support they need to live successfully in the community.

Affordable housing is not always enough for a person with a disability to be able to find and maintain housing.

Mental illness symptoms, physical health conditions and developmental or learning disabilities can make it difficult to search for and secure housing.

Housing stabilization services provides people with a professional with knowledge and experience in housing, who can support them to get and maintain stable housing.





Notes:

Housing Stabilization Services

People with disabilities often lack the support they need to live successfully in the community.

Affordable housing is not always enough for a person with a disability to be able to find and maintain housing.

Mental illness symptoms, physical health conditions and developmental or learning disabilities can make it difficult to search for and secure housing.


Housing stabilization services provides people with a professional with knowledge and experience in housing, who can support them to get and maintain stable housing.


1.9 Nature of the Population Served

Nature of the Population Served

Housing stabilization services are for people who are seniors or have disabilities, including mental illness and substance use disorder, who are:

- Homeless or at risk of becoming homeless
- Living in institutions or other segregated settings, or are at risk of living in those settings





Notes:

Nature of the Population Served

Housing Stabilization Services are for people who are seniors or have disabilities, including mental illness and substance use disorder, who are:
Homeless or at risk of becoming homeless
Living in institutions or other segregated settings, or are at risk of living in those settings

1.10 Purpose and Goals

Purpose and Goals

This service is designed to support an individual's transition into housing, increase long-term stability while in housing, and avoid future periods of homelessness or institutionalization. Click the button to be introduced to Malik. Once you read Malik's story and close the window, you can click Next to continue.

-  Support an individual's **transition** to housing
-  Increase **long-term stability** in housing
-  **Avoid** future periods of homelessness or institutionalization

[Malik](#)

 DEPARTMENT OF HUMAN SERVICES

Notes:

Purpose and Goals

This service is designed to support an individual's transition into housing, increase long-term stability while in housing, and avoid future periods of homelessness or institutionalization.

Click the button to be introduced to Malik. Once you read Malik's story and close the window, you can click Next to continue..

Malik is both homeless and struggling from substance abuse. During the day he has a job as a parking attendant, but at night he fends for himself. When the extremely cold winter nights arrive in Minnesota, sometimes it is tempting for Malik to find an excuse to go to the ER where he *must* be treated, or to be purposefully arrested for intoxication, which will provide him a warm indoor location, and hot meals.

Can you see how Malik might *consider* choosing one of these unhealthy options, rather than fend for himself on the frigid street and possibly risk more serious health issues?


By assisting Malik in finding stable housing, the State of Minnesota reduces the potential for activities that will unnecessarily burden Malik's health.

Matoska (Slide Layer)


Malik is both homeless and struggling with substance use. During the day he has a job as a parking attendant, but at night he tends for himself. He was evicted due to drug use in the past and now struggles to find stable housing. Malik has begun purposefully getting himself admitted to the ER to combat Minnesota winter and be given meals because he does not know how to find stable housing on his own.

Can you see how Malik is using temporary solutions to escape the frigid street because of his disability? His ability to find housing on his own is compromised.

By assisting Malik in finding stable housing, the State of Minnesota reduces some of the harm Malik faces because of his disability.



[Close](#)




1.11 MC: 1

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

All of the following are benefits provided by providers in finding a place to live for Malik EXCEPT:
Select the correct answer, then click the Submit button.

- ☐ Finding Malik a safe place to sleep at night
- ☐ Helping Malik to overcome barriers to housing that affect him
- ☒ Giving Malik money for housing
- ☐ Awareness of vouchers and services that Malik may qualify for



Correct	Choice
	Finding Malik a safe place to sleep at night
	Helping Malik to overcome barriers to housing that affect him
X	Giving Malik money for housing
	Awareness of vouchers and services that Malik may qualify for

Feedback when correct:

That's right! You selected the correct response.

Feedback when incorrect:

Incorrect. The benefits of Transition services do not include giving Malik money for housing. The benefits of Transition services are overcoming housing barriers, finding safe places for people to live, and making recipients aware of vouchers and services they are eligible for.

Notes:

Knowledge Check

All of the following are benefits provided by providers in finding a place to live for Malik EXCEPT:
Select the correct answer, then click the Submit button.

Incorrect (Slide Layer)

The screenshot shows a 'Knowledge Check' interface. The title 'Knowledge Check' is at the top. Below it, the text reads: 'All of the following are benefits provided by providers in finding a place to live for Malik EXCEPT. Select the correct answer, then click the Submit button.' There are four radio button options: 'Finding Malik a safe place to sleep at night', 'Helping Malik to overcome barriers to housing that affect h', 'Giving Malik money for housing', and 'Awareness of vouchers and services that Malik may qualify'. The third option, 'Giving Malik money for housing', is selected. A feedback slide is overlaid on the right side of the interface. The slide has a red 'X' icon and the word 'Incorrect'. The text on the slide reads: 'Incorrect. The benefits of Transition services do not include giving Malik money for housing. The benefits of Transition services are overcoming housing barriers, finding safe places for people to live, and making recipients aware of vouchers and services they are eligible for.' At the bottom of the slide is a 'Continue' button. The bottom of the interface shows the 'm' logo and the text 'DEPARTMENT OF HUMAN SERVICES'.

Correct (Slide Layer)

Knowledge Check

All of the following are benefits provided by providers in finding a place to live for Malik: EXCEPT:

Select the correct answer, then click the Submit button.

- ☐ Finding Malik a safe place to sleep at night
- ☐ Helping Malik to overcome barriers to housing that affect his health
- ☒ Giving Malik money for housing
- ☐ Awareness of vouchers and services that Malik may qualify for

✓ **Correct**

That's right! You selected the correct response.

Continue

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Try Again (Slide Layer)

Knowledge Check

All of the following are benefits provided by providers in finding a place to live for Malik: EXCEPT:

Select the correct answer, then click the Submit button.

- ☐ Finding Malik a safe place to sleep at night
- ☐ Helping Malik to overcome barriers to housing that affect his health
- ☒ Giving Malik money for housing
- ☐ Awareness of vouchers and services that Malik may qualify for

✗ **Incorrect**

Incorrect. Try again.

Try Again

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1.12 Eligibility

Eligibility

Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have disabilities or are seniors (**65 and older**) who require assistance to **find and/or keep housing**.

Qualified recipients must have a disability or disabling condition, face housing instability and have the need for services due to limitations caused by the individual's disability. Click on each of the four boxes below to learn more about eligibility. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Medical Assistance recipient who is 18 years old or older

Disability or disabling condition

+

Housing Instability

+

Need for services due to limitations caused by the individual's disability

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Notes:

Eligibility

Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have disabilities or are seniors (**65 and older**) who require assistance to **find and/ or keep housing**.

Qualified recipients must have a disability or disabling condition, face housing instability and have the need for services due to limitations caused by the individual's disability.

Click on each of the four boxes below to learn more about eligibility. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Medical Assistance Recipient Requirements

A Medical Assistance (MA) recipient must be over 18 years old

- Seniors over 65 automatically qualify to receive assistance due to their age
- Disability or Disabling Condition Requirements**

Aged, blind, or disabled as described under Title II of the Social Security Act (SSI/SSDI).

People determined by a medical professional to have any of the following conditions: long term mental illness, developmental disabilities, learning disabilities, or a substance use disorder.

Recipients need proof of disability in the form of; a Professional Statement of Need, Medical Opinion Form, proof of recipient of SSI or SSDI, over 65 years of age.

Housing Instability Requirements

Meets Minnesota's Definition of homeless

At risk of homelessness

Currently transitioning or have transitioned from an institution or licensed or registered setting

Eligible for waiver services

Housing instability can be documented by:

Professional Statement of Need

MnCHOICES Assessment

Coordinated Entry assessment

Need For Services Requirements

Need of services is determined by requiring assistance due to the recipient's disability in one of the following ways:

communication

mobility

decision making

managing challenging behaviors

DisablingCondition (Slide Layer)

Eligibility


Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have disabilities or are seniors (**65 and older**) who require assistance to **find and/or keep housing**.

Disability or Disabling Condition Requirements


Aged, blind, or disabled as described under Title II of the Social Security Act (SSI/SSDI)

People determined by a medical professional to have any of the following conditions: long-term mental illness, developmental disabilities, learning disabilities, or a substance use disorder.

Recipients need proof of disability in the form of a Professional Statement of Need, Medical Opinion Form, proof of recipient of SSI or SSDI, over 65 years of age.



Close



HousingInstability (Slide Layer)

Eligibility


Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have disabilities or are seniors (**65 and older**) who require assistance to **find and/or keep housing**.

Housing Instability Requirements

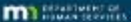
- Meets Minnesota's definition of homelessness
- At risk of homelessness
- Currently transitioning or have transitioned from an institution or licensed or registered setting
- Eligible for waiver services

Housing instability can be documented by:

- Professional Statement of Need
- MinCHOICES Assessment
- Coordinated Entry assessment



Close



18years (Slide Layer)

Eligibility

Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have disabilities or are seniors (**65 and older**) who require assistance to **find and/or keep housing**.

Medical Assistance Recipient Requirements

A Medical Assistance (MA) recipient must be over 18 years old.

Seniors over 65 automatically qualify to receive assistance due to their age.



condition

individual's disability

Close



NeedforServices (Slide Layer)

Eligibility

Qualified recipients must be receiving Medical Assistance (MA), be **18 or older**, and have **disabilities or are seniors (65 and older)** who require assistance to **find and/or keep housing**.

Qualified recipients must also have a **Need for Services**.

Need For Services Requirements

Need of services is determined by requiring assistance due to the recipient's disability in one of the following ways:

- communication
- mobility
- decision making
- managing challenging behaviors



Close

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1.13 Eligibility Requirements

Eligibility Requirements

These eligibility requirements, and ways to assist a person in getting certified proof of disabilities will be covered in the next module on Assessing Eligibility.

Medical Assistance recipient who is 18 years old or older

Disability or disabling condition

+

Housing instability

+

Need for services

=

Eligibility

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Notes:


Eligibility Requirements

These eligibility requirements, and ways to assist a person in getting certified proof of disabilities will be covered in the next module on Assessing Eligibility.

1.14 Eligible for HSS or Not 1

Eligible or Not

For the following descriptions, determine if the person is eligible for Housing Stabilization Services or Not. Yes or No. Select the best answer.



Tony J. is a 17 year old who was recently released from a juvenile detention center. He struggles with autism creating some communication problems for him when looking for housing. He does not have a place to live currently and walks in your door to apply for housing stabilization services benefits. Is Tony J. likely eligible for housing stabilization services?

Yes

No

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Notes:

Eligible or Not,


For the following descriptions, determine if the person is eligible for housing stabilization services or Not. Yes or No. Select the best answer

Tony J. is a 17 year old who was recently released from a juvenile detention center. He struggles with autism creating some communication problems for him when looking for housing. He does not have a place to live currently and walks in your door to apply for housing stabilization services benefits. Is Tony J. likely eligible for housing stabilization services?

Correct (Slide Layer)

Eligible or Not

For the following descriptions, determine if the person is eligible for Housing Stabilization Services or Not. Yes or No.



Tony J. is a 17 year old who was recently released from a juvenile detention center. He struggles with autism creating some communication problems for him when looking for housing. He does not have a place to live currently and walks in your door to apply for housing stabilization services benefits. Is Tony J. likely eligible for housing stabilization services?

Yes

No

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✓ Correct


Tony is too young to be eligible for the program. All recipients must be over the age of 18.

Close

Incorrect (Slide Layer)

Eligible or Not

For the following descriptions, determine if the person is eligible for housing stabilization services or Not. Yes or No. Select the best answer.

 **Incorrect**

Tony is too young to be eligible for the program. All recipients must be over the age of 18.

Close


Yes No

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1.15 Eligible for HSS or Not 2

Eligible or Not

For the following descriptions, determine if the person is eligible for housing stabilization services or Not. Yes or No. Select the best answer.



Elena is a 35 year old who was recently diagnosed with diabetes and has been given a Professional Statement of Need (PSN) that documents her disability and housing need.

She has been living with a friend of hers but the lease is about to end and she has not found a place to live. She comes to you looking to be enrolled in the housing stabilization services program. Is Elena likely eligible?

Yes No

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Notes:

Eligible or Not


For the following descriptions, determine if the person is eligible for housing stabilization services or Not. Yes or No. Select the best answer

Elena is a 35 year old who was recently diagnosed with diabetes and has been given a Professional Statement of Need (PSN) that documents her disability and housing need.

She has been living with a friend of hers but the lease is about to end and she has not found a place to live. She comes to you looking to be enrolled in the housing stabilization services program. Is Elena likely eligible?

Incorrect (Slide Layer)

Eligible or Not
For the following descriptions, determine if the person is eligible for housing stabilization services or Not, Yes or No. Select the best answer.



Elena is a 35 year old who was recently diagnosed with diabetes and has been given a Professional Statement of Need (PSN) that documents her disability and housing need.

She has been living with a friend of hers but the lease is about to end and she has not found a place to live. She is looking to be enrolled in the housing stabilization services program. Is Elena likely eligible?

Incorrect
Elena is likely eligible. She is over the age of 18, has a disability, is at risk of becoming homeless and has proper documentation.

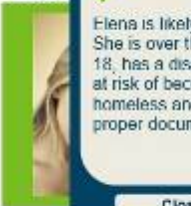
Close

Yes No

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Correct (Slide Layer)

Eligible or Not
For the following descriptions, determine if the person is eligible for housing stabilization services or Not, Yes or No. Select the best answer.



Elena is a 35 year old who was recently diagnosed with diabetes and has been given a Professional Statement of Need (PSN) that documents her disability and housing need.

She has been living with a friend of hers but the lease is about to end and she has not found a place to live. She is looking to be enrolled in the housing stabilization services program. Is Elena likely eligible?

Correct
Elena is likely eligible. She is over the age of 18, has a disability, is at risk of becoming homeless and has proper documentation.

Close

Yes No

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1.16 Housing Stabilization Services Program Benefits

Housing Stabilization Services Program Benefits

The housing stabilization services program benefits provide assistance to eligible people in finding and keeping housing.

The services received are categorized as:

- Consultation Services
- Transition Services
- Sustaining Services

Let's learn about each service in more detail.



Consultation Transition Sustaining

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Notes:

housing stabilization services Program Benefits

The housing stabilization services program benefits provide assistance to eligible people in finding and keeping housing.

The services received are categorized as:

- Consultation Services
- Transition Services
- Sustaining Services

Let's learn about each service in more detail.

1.17 Housing Consultation Services

Housing Consultation Services

Consultation services (for those recipients not receiving waiver case management) primarily includes developing a person-centered plan that focuses on the needs and wants of a person in relation to their housing.

A Housing Consultant will provide a person with options they can choose from in relation to their housing needs.

Click on the button to view a list of Consultation services. Once you click the button, read the contents and close the window; you can click Next to continue.

Consultation Transition Sustaining

Consultation Services

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Notes:

Housing Consultation Services

Consultation services (for those recipients not receiving waiver case management) primarily includes developing a person-centered plan that focuses on the needs and wants of a person in relation to their housing.

A Housing Consultant will provide a person with options they can choose from in relation to their housing needs.

Click on the button to view a list of Consultation services.

Once you click the button, read the contents and close the window, you can click Next to continue.

Consultation (Slide Layer)

Housing Consultation Services

Consultation services (for those recipients not receiving waiver case management) primarily includes developing a person-centered plan that focuses on the needs and wants of a person in.

Consultation Services

A consultant monitors and updates a person-centered housing plan annually or more frequently if requested, or when a person experiences a change in circumstance or wants to change providers.

- Consultant reviews assessment documents for program
- Consultant provides resources to become eligible
- Consultant documents the person's housing wants and needs
- Consultant shares options for transition and sustaining providers

Close

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1.18 Transition Services

Transition Services

Transition services help people plan for, find, and move to homes of their own.

Click on the button to view a list of Transition Services. Once you click the button, read the contents and close the window, you can click Next to continue.

Consultation Transition Sustaining

Transition Services

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Notes:

Transition Services

Transition services help people plan for, find, and move to homes of their own.

Click on the button to view a list of Transition Services.

Once you click the button, read the contents and close the window, you can click Next to continue.

Transitioning Services (Slide Layer)



Transition Services

Transition Services

- Assist with the housing search and application process
- Create a housing plan
- Identify and assist in resolving barriers to accessing housing
- Secure additional services, benefits and resources to support housing
- Help recipients understand and adhere to lease agreements
- Help a recipient organize their move and ensure the new living arrangement is safe and ready for move-in

Transition services do not pay for moving costs, movers or moving physical items for anyone.

Close

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1.19 Sustaining Services



Sustaining Services

Sustaining services supports people to maintain living in their own home and in the community.

Click on the button to view a list of Sustaining Services. Once you click the button, read the contents and close the window, you can click Next to continue.

Consultation Transition Sustaining

Sustaining Services

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Notes:

Sustaining Services

Sustaining services supports people to maintain living in their own home and in the community.

Click on the button to view list of Sustaining Services.

Once you click the button, read the contents and close the window, you can click Next to continue.

Sustaining (Slide Layer)

Sustaining Services

Sustaining services supports people to maintain living in their own home and in the community.

Sustaining Services

- Creating a housing stabilization plan
- Providing education on roles, rights, and responsibilities of the tenant and property manager
- Coaching to develop and maintain key relationship with property managers and neighbors, provide advocacy with community resources to prevent eviction when housing is at risk
- Support for prevention of behaviors that may risk stable housing, such as assistance with maintaining services and supports, including applying for benefits to retain housing and supporting the building of natural housing supports and resources in the community

Close

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1.20 HSS Benefit or Not 2

Housing Stabilization Service or Not

For the following descriptions determine if this is a housing stabilization service or not.
Select the best answer.



Helping a recipient pay their utilities for their new home.

Yes

No

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Notes:

Housing Stabilization Service or Not.

For the following descriptions determine if this is a housing stabilization service or not.

Select the best answer.

Helping a recipient pay their utilities for their new home.

Correct (Slide Layer)

Housing Stabilization Service
For the following descriptions determine if this is a housing stabilization service or not.
Select the best answer.



Helping a recipient their new home.

Correct
Providers should refrain from providing any compensation for utilities. However providers may help the person organize their move and ensure the new living arrangement is safe and ready for move-in.


Close

Yes No

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Incorrect (Slide Layer)

Housing Stabilization Service or Not
For the following descriptions determine if this is a housing stabilization service or not.
Select the best answer.



Incorrect
Providers should refrain from providing any compensation for utilities. However providers may help the person organize their move and ensure the new living arrangement is safe and ready for move-in.

Close

Yes No

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1.21 HSS Benefit or Not 3

Housing Stabilization Service or Not
For the following descriptions determine if this is a housing stabilization service or not.
Select the best answer.



Working to develop and maintain key relationships.

Yes No

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Notes:

Housing Stabilization Service or Not.

For the following descriptions determine if this is a housing stabilization service or not.

Select the best answer.

Working to develop and maintain key relationships.

Incorrect (Slide Layer)

The screenshot shows a quiz interface with a dark blue header. The main title is "Housing Stabilization Service or Not". Below it, the instruction reads: "For the following descriptions determine if this is a housing stabilization service or not. Select the best answer." On the left, there is a green-bordered image of a woman and a child. The question text is "Working to develop and maintain key relationships." Below the question are two buttons: "Yes" and "No". A slide layer is open on the right, showing a red "X" icon and the word "Incorrect". The slide text says: "Working with people in developing and maintaining key relationships is very important to successfully guiding recipients." Below the slide text is a "Close" button. At the bottom left, there is a logo for the "m" Department of Human Services.

Correct (Slide Layer)

The screenshot shows the same quiz interface as the previous one, but with a different slide layer open. The slide layer shows a green checkmark icon and the word "Correct". The slide text says: "Working with people in developing and maintaining key relationships is very important to successfully guiding recipients." Below the slide text is a "Close" button. The "Yes" button is highlighted with a green border. At the bottom left, there is a logo for the "m" Department of Human Services.

1.22 Person-Centered Plan

Person-Centered Plan

Everyone receiving housing stabilization services will be required to have a person-centered plan.

The person-centered planning process must:

- Be driven by the individual
- Include the person's strengths, interests, wants as well as what they need
- Help the person to make an informed choice about their housing stabilization service provider



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Notes:

Person Centered Plan

Everyone receiving housing stabilization services will be required to have a person centered plan.

- The person-centered planning process must:
 - Be driven by the individual
 - Include the person's strengths, interests, wants as well as what they need
 - help the person to make an informed choice about their housing stabilization service provider.

1.23 Provider Qualifications: Housing Consultant

Provider Qualifications: Housing Consultant

A Housing Consultant must have certain qualifications.

- Knowledge of local housing
- Online housing stabilization services consultation training
- Must not have a direct or indirect financial interest in the housing the recipient selects
- Pass a criminal background check

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Notes:

Provider Qualifications: Housing Consultant

A Housing Consultant must have certain qualifications.

1.24 Provider Qualifications: Transition / Sustaining

Provider Qualifications: Transition / Sustaining

A Transition / Sustaining Provider must have certain qualifications.

Knowledge of local housing	Online housing stabilization services transition / sustaining training
Mandated reporter training on vulnerable adults	Pass a criminal background check

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Notes:

Provider Qualifications: Transition/ Sustaining.


A Transition / Sustaining Provider must have certain qualifications.


1.25 Provider Compensation

Provider Compensation

The program benefits enable housing stabilization services certified consultants to provide up to:

- 150 hours of transition assistance to an eligible recipient (per transition)
- 150 hours of sustaining service to an eligible recipient (per year)
- One housing consultation per session provided at enrollment or if there is a major change in circumstance or if requested by recipient





Notes:

Provider Compensation.

The program benefits enable housing stabilization services certified consultants to provide up to:

- 150 hours of transition assistance to an eligible recipient (per transition)
-
- 150 hours of sustaining service to an eligible recipient (per year)
-
- One housing consultation per session provided at enrollment or if there is a major change in circumstance or if requested by recipient

1.26 Total Service Hours

Total Service Hours and Rates

Housing stabilization services have determined payment rates for each of the services. These rates apply to the fee for services population. Managed Care Organizations (MCOs) may determine their own rates when working with providers.

Click on each type of service to see details. Once you click each of the three buttons, and read the contents, you can click Next to continue.

Consultation Rates
(\$174.22 per session, at enrollment and then annually OR if a major change in circumstance, or upon request of recipient.)

Transition Rates
(\$17.17 per 15 minute unit, limit 150 hours per transition, may request additional hours)

Sustaining Rates
(\$17.17 per 15-minute unit, limit 150 hours per year, may request additional hours)

Note: waiver and targeted case managers will not be allowed to bill for housing consultation.

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Notes:

Total Service Hours and rates

Housing Stabilization Services have determined payment rates for each of the services. These rates apply to the Fee for Services population. Managed Care Organizations (MCOs) may determine their own rates when working with providers.

Click on each type of service to see details. Once you click each of the three buttons, and read the contents, you can click Next to continue.

Transition (Slide Layer)

Total Service Hours and Rates

Housing stabilization services have determined payment rates for each of the services. These rates apply to the fee for services population. Managed Care Organizations (MCOs) may determine their own rates when working with providers.

Click on each type of service to see details. Once you click each of the three buttons, and read the contents, you can click Next to continue.

Consultation Rates
(\$174.22 per session, at enrollment and then annually OR if a major change in circumstance, or upon request of recipient.)

Transition Rates
(\$17.17 per 15 minute unit, limit 150 hours per transition, may request additional hours)

Sustaining Rates
(\$17.17 per 15-minute unit, limit 150 hours per year, may request additional hours)

Note: waiver and targeted case managers will not be allowed to bill for housing consultation.

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Consulting (Slide Layer)

Total Service Hours and Rates

Housing stabilization services have determined payment rates for each of the services. These rates apply to the fee for services population. Managed Care Organizations (MCOs) may determine their own rates when working with providers.

Click on each type of service to see details. Once you click each of the three buttons, and read the contents, you can click Next to continue.

Consultation

Transition

Sustaining

Consultation Rates

Transition Rates

Sustaining Rates

(\$174.22 per session, at enrollment and then annually OR if a major change in circumstance, or upon request of recipient.)

(\$17.17 per 15 minute unit, limit 150 hours per transition, may request additional hours)

(\$17.17 per 15-minute unit, limit 150 hours per year, may request additional hours)

*Note: waiver and targeted case managers will not be allowed to bill for housing consultation.

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Sustaining (Slide Layer)

Total Service Hours and Rates

Housing stabilization services have determined payment rates for each of the services. These rates apply to the fee for services population. Managed Care Organizations (MCOs) may determine their own rates when working with providers.

Click on each type of service to see details. Once you click each of the three buttons, and read the contents, you can click Next to continue.

Consultation

Transition

Sustaining

Consultation Rates

Transition Rates

Sustaining Rates

(\$174.22 per session, at enrollment and then annually OR if a major change in circumstance, or upon request of recipient.)

(\$17.17 per 15 minute unit, limit 150 hours per transition, may request additional hours)

(\$17.17 per 15-minute unit, limit 150 hours per year, may request additional hours)

*Note: waiver and targeted case managers will not be allowed to bill for housing consultation.

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2. QUESTIONS

2.1 Quiz



Notes:

Quiz

This quiz will test your understanding of the content in this course.

For those learners using screen readers, while the screen reader may say you can navigate with the up and down arrows, you will need to use the tab key and space bar to navigate and select the answer options.

Click the Start Quiz button to begin.

2.2 MC: 1

(Multiple Choice, 10 points, 4 attempts permitted)

Question 1 of 5

Why was housing stabilization services created?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Food stamps for single mothers
- ☐ Free higher education for low income high school graduates
- ☒ Minimize the impact of homelessness on seniors and people with disabilities
- ☐ Assistance in job finding for homeless people

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Correct	Choice
	Food stamps for single mothers
	Free higher education for low income high school graduates
X	Minimize the impact of homelessness on seniors and people with disabilities
	Assistance in job finding for homeless people

Feedback when correct:

The housing stabilization services program is a Medicaid funded program intended for people with disabilities and seniors who need to find and keep stable housing.

Feedback when incorrect:

Incorrect. The housing stabilization services program is a Medicaid funded program intended for people with disabilities and seniors who need to find and keep stable housing.

Notes:

Question 1 of 3.

Why was housing stabilization services created?

Multiple choice. Select the correct answer, and then click the Submit button.

Correct (Slide Layer)

Question 1 of 5

Why was housing stabilization services created?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Food stamps for single mothers.
- ☐ Free higher education for low income high school graduates.
- ☒ Minimize the impact of homelessness on seniors and people with disabilities.
- ☐ Assistance in job finding for homeless people.

✓ **Correct**

The housing stabilization services program is a Medicaid funded program intended for people with disabilities and seniors who need to find and keep stable housing.

Continue

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Incorrect (Slide Layer)

Question 1 of 5

Why was housing stabilization services created?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Food stamps for single mothers.
- ☐ Free higher education for low income high school graduates.
- ☒ Minimize the impact of homelessness on seniors and people with disabilities.
- ☐ Assistance in job finding for homeless people.

✗ **Incorrect**

Incorrect. The housing stabilization services program is a Medicaid funded program intended for people with disabilities and seniors who need to find and keep stable housing.

Continue

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Try Again (Slide Layer)

Question 1 of 5

Why was housing stabilization services created?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Food stamps for single mothers
- ☐ Free higher education for low income high school graduates
- ☒ Minimize the impact of homelessness on seniors and people with disabilities
- ☐ Assistance in job finding for homeless people

☒ Incorrect
Please try again.

Try Again

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2.3 MC: 2

(Multiple Choice, 10 points, 4 attempts permitted)

Question 2 of 5

How many hours can be used annually for Sustaining services?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ 50
- ☐ 100
- ☒ 150
- ☐ 200

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Correct	Choice
	50
	100
X	150
	200

Feedback when correct:

Sustaining providers can offer 150 hours annually. They may also apply for additional hours if they think someone needs it to keep their housing.

Feedback when incorrect:

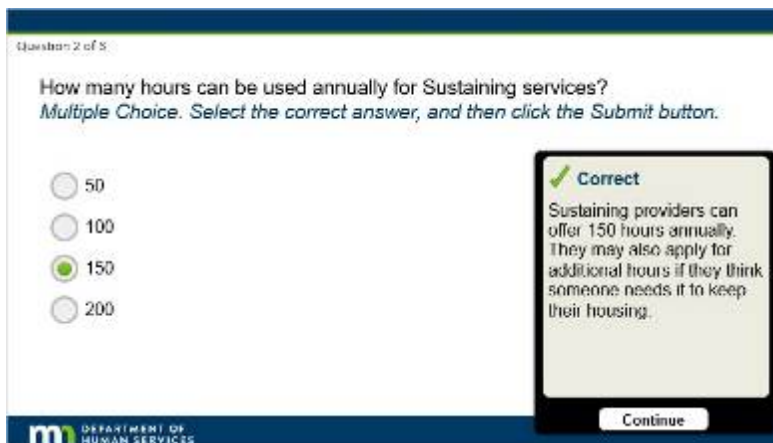
Incorrect. Sustaining providers can offer 150 hours annually. They may also apply for additional hours if they think someone needs it to keep their housing.

Notes:

Question 2 of 3.

How many hours can be used annually for Sustaining services?

Multiple choice. Select the correct answer, and then click the submit button.

Correct (Slide Layer)

The screenshot shows a quiz interface with a question slide and a feedback slide. The question slide is titled "Question 2 of 3" and asks "How many hours can be used annually for Sustaining services?". It provides four multiple-choice options: 50, 100, 150, and 200. The option 150 is selected. The feedback slide, which is a slide layer, is titled "Correct" and displays the correct answer: "Sustaining providers can offer 150 hours annually. They may also apply for additional hours if they think someone needs it to keep their housing." A "Continue" button is visible at the bottom of the feedback slide. The Department of Human Services logo is in the bottom left corner.

Question 2 of 3

How many hours can be used annually for Sustaining services?

Multiple Choice. Select the correct answer, and then click the Submit button.

☐ 50

☐ 100

☒ 150

☐ 200

Correct

Sustaining providers can offer 150 hours annually. They may also apply for additional hours if they think someone needs it to keep their housing.

Continue

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Try Again (Slide Layer)

Question 2 of 5

How many hours can be used annually for Sustaining services?
Multiple Choice. Select the correct answer, and then click the Submit button.

☐ 50

☐ 100

☒ 150

☐ 200

Incorrect
Please try again.

Try Again

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Incorrect (Slide Layer)

Question 2 of 5

How many hours can be used annually for Sustaining services?
Multiple Choice. Select the correct answer, and then click the Submit button.

☐ 50

☐ 100

☒ 150

☐ 200

Incorrect
Incorrect. Sustaining providers can offer 150 hours annually. They may also apply for additional hours if they think someone needs it to keep their housing.

Continue

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2.4 MC: 4

(Multiple Choice, 10 points, 4 attempts permitted)

Question 3 of 3

Tim is homeless and has a permanent brain injury from a car accident that limits his mobility and ability to make decisions. He performs contract construction work, but his hours are limited due to his disability. It is hard for Tim to remain healthy and take his medication because he doesn't have a consistent place to stay.

How would housing stabilization services benefit Tim?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Housing stabilization services helps regulate and pays for Tim's medication.
- ☒ Housing stabilization services helps Tim find and keep a stable home.
- ☐ Housing stabilization services pays for Tim's housing.
- ☐ Housing stabilization services offers mental health counseling.

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Correct	Choice
	Housing stabilization services helps regulate and pays for Tim's medication.
X	Housing stabilization services helps Tim find and keep a stable home.
	Housing stabilization services pays for Tim's housing.
	Housing stabilization services offers mental health counseling.

Feedback when correct:

If Tim had a stable place to stay, he would be able to better manage his medications and potentially reduce his risk of illness by having a better sleeping space.

Feedback when incorrect:

If Tim had a stable place to stay, he would be able to better manage his medications and potentially reduce his risk of illness by having a better sleeping space.

Notes:

Question 3 of 3.

Tim is homeless and has a permanent brain injury from a car accident that limits his mobility and ability to make decisions. He performs contract construction work, but his hours are limited due to his disability. It is hard for Tim to remain healthy and take his medication because he doesn't have a consistent place to stay.

How would housing stabilization services benefit Tim?

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct (Slide Layer)

Question 3 of 5

Tim is homeless and has a permanent brain injury from a car accident that limits his mobility and ability to make decisions. He performs contract construction work, but his hours are limited due to his disability. It is hard for Tim to remain healthy and take his medication because he doesn't have a consistent place to stay.

How would housing stabilization services benefit Tim?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Housing stabilization services helps regulate and pays for Tim's housing.
- ☒ Housing stabilization services helps Tim find and keep a stable place to stay.
- ☐ Housing stabilization services pays for Tim's housing.
- ☐ Housing stabilization services offers mental health counseling.

Correct

If Tim had a stable place to stay, he would be able to better manage his medications and potentially reduce his risk of illness by having a better sleeping space.

Continue

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Incorrect (Slide Layer)

Question 3 of 5

Tim is homeless and has a permanent brain injury from a car accident that limits his mobility and ability to make decisions. He performs contract construction work, but his hours are limited due to his disability. It is hard for Tim to remain healthy and take his medication because he doesn't have a consistent place to stay.

How would housing stabilization services benefit Tim?

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Housing stabilization services helps regulate and pays for Tim's housing.
- ☒ Housing stabilization services helps Tim find and keep a stable place to stay.
- ☐ Housing stabilization services pays for Tim's housing.
- ☐ Housing stabilization services offers mental health counseling.

Incorrect

If Tim had a stable place to stay, he would be able to better manage his medications and potentially reduce his risk of illness by having a better sleeping space.

Continue

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Try Again (Slide Layer)

Question 5 of 5

Tim is homeless and has a permanent brain injury from a car accident that limits his mobility and ability to make decisions. He performs contract construction work, but his hours are limited due to his disability. It is hard for Tim to remain healthy and take his medication because he doesn't have a consistent place to stay.

How would housing stabilization services benefit Tim?

Multiple Choice. Select the correct answer, and then click

- ☐ Housing stabilization services helps regulate and pays for Tim
- ☒ Housing stabilization services helps Tim find and keep a stab
- ☐ Housing stabilization services pays for Tim's housing.
- ☐ Housing stabilization services offers mental health counseling

Incorrect
Please try again.

Try Again

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2.5 Takeaways


Takeaways

Housing Stabilization Services Overview

In this module you learned how to:

- Explain what housing stabilization services is, where it came from and why
- Identify how a person is determined eligible for the program
- Recognize the program's services and the nature of the population served by this program
- List the three types of services offered by this program
- Identify the compensation associated with providing these services

Up next is Section I: Assessment of a Person's Needs



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Notes:

Takeaways

Housing Stabilization Services Overview

In this module you learned how to:

- Explain what housing stabilization services is, where it came from and why
- Identify how a person is determined eligible for the program
- Recognize the program's services and the nature of the population served by this program
- List the three types of services offered by this program
- Identify the compensation associated with providing these services
-

Up next is Section I: Assessment of a Person's Needs

2.6 End Screen



Notes:

Congratulations !

You have completed:

Housing Stabilization Services Overview

Click the Exit course button to exit the course.