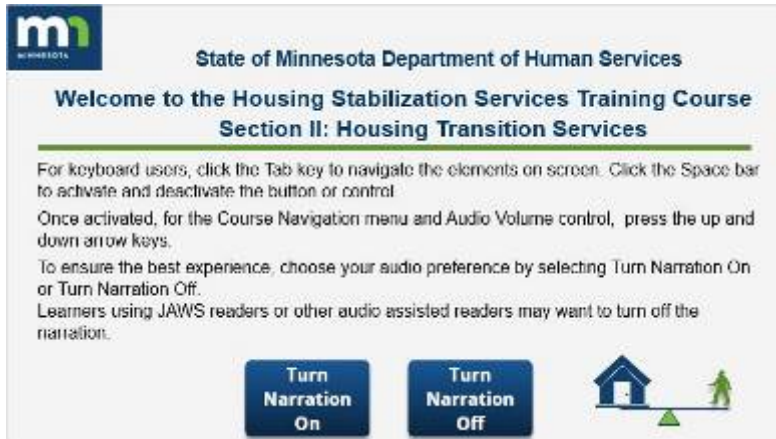


# MovingIn

## 1. Housing Stabilization Services

### 1.1 Welcome



#### Notes:

Welcome to the Housing Stabilization Services Training Course.

Section 1: Assessment of a Person's Needs.

Module 1 of 14 Housing Stabilization Services Overview.

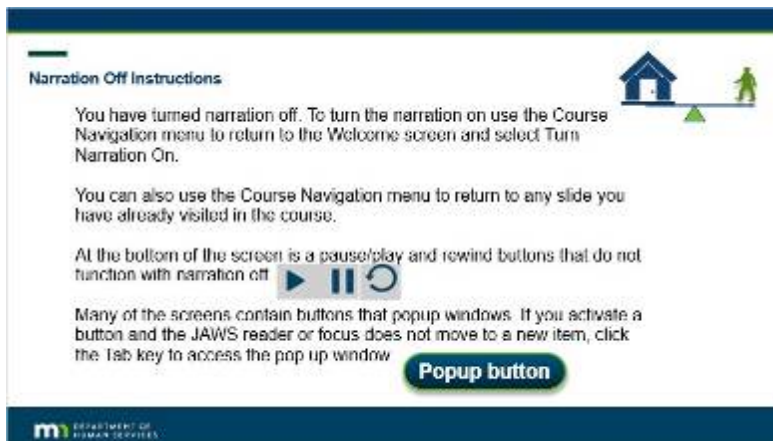
For keyboard users, click the Tab key to navigate the elements on screen. Click the Space bar to activate and deactivate the button or control.

Once activated, for the Course Navigation menu and Audio Volume control, press the up and down arrow keys.

To ensure the best experience, choose your audio preference by selecting Turn Narration On or Turn Narration Off.

Learners using JAWS readers or other audio assisted readers may want to turn off the narration.

## 1.2 Narration Off



**Narration Off Instructions**

You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/play and rewind buttons that do not function with narration off

Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window

**Popup button**

### Notes:

#### Narration Off Instructions

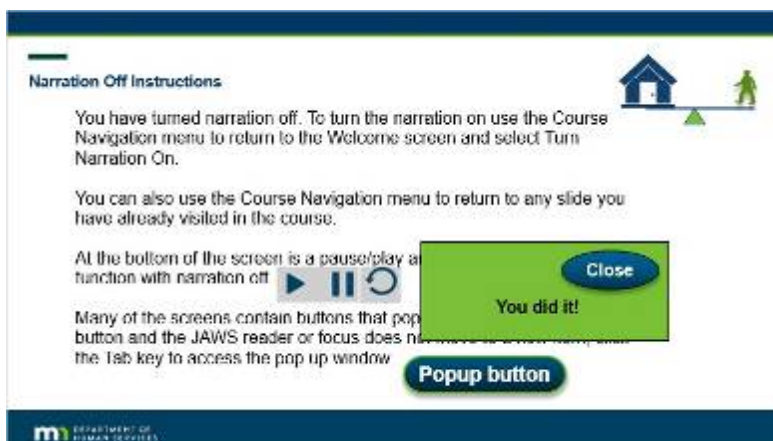
You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On.

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### Popup (Slide Layer)



**Narration Off Instructions**

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You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/play and rewind buttons that do not function with narration off

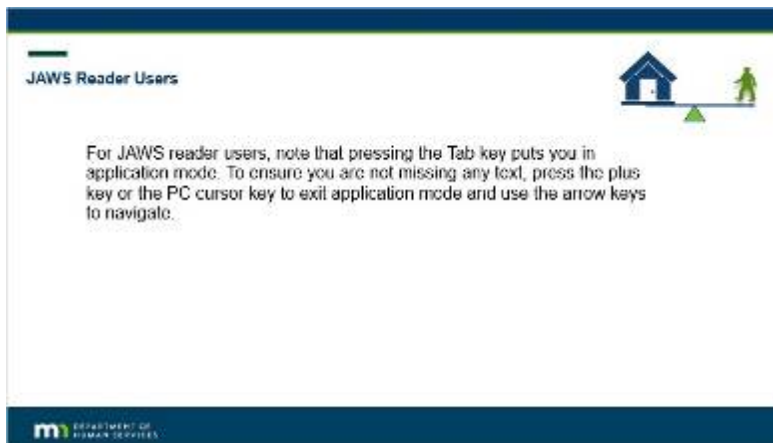
Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window

**Close**

**You did it!**

**Popup button**

## 1.3 JAWS Reader Users

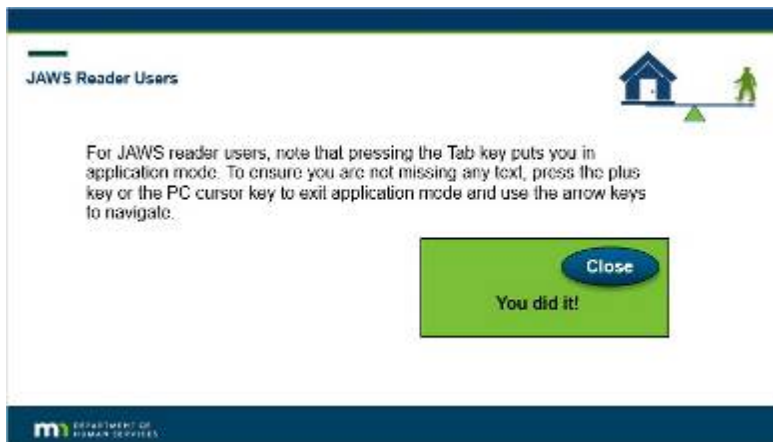


### Notes:

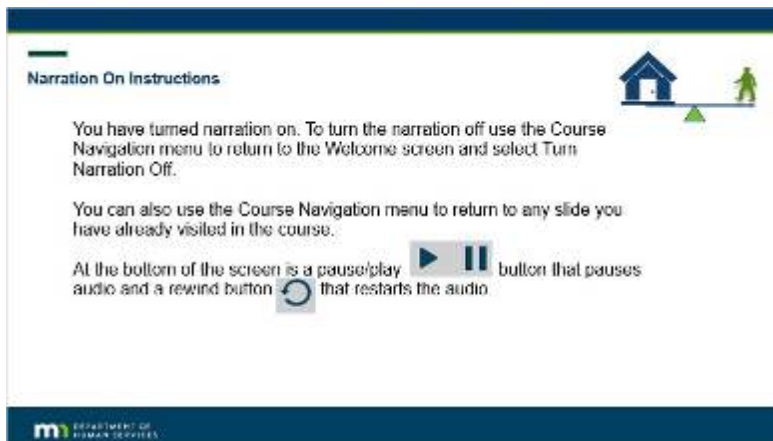
#### For JAWS reader users

note that pressing the Tab key puts you in application mode. To ensure you are not missing any text, press the plus key or the PC cursor key to exit application mode and use the arrow keys to navigate.

### Popup (Slide Layer)



## 1.4 Narration On



### Notes:

#### Narration On Instructions

You have turned narration on. To turn the narration off use the Course Navigation menu to return to the Welcome screen and select Turn Narration Off.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play button that pauses audio and a rewind button that restarts the audio.

- 

## 1.5 Introduction



### Notes:

## Welcome to

Housing Stabilization Services Section II: Find me a home.

Module Five: Moving In

Estimated Completion Time: 25 minutes

### 1.6 Objectives



**Objectives**

When you have completed this module, you will be able to:

- Recognize person guaranteed housing rights
- Reduce the risk surrounding recipients and stable housing
- Successfully move recipients into their new home

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#### Notes:

##### Objectives.

When you have completed this module, you will be able to:

Recognize person guaranteed housing rights

Reduce the risk surrounding recipients and stable housing


Successfully move recipients into their new home


## 1.7 Renting and Fair Housing Rights

### Renting and Fair Housing Rights

Once you have found and secured a home for a person, ensure they understand renters' rights and what is expected of them.

While there should have been some discussion of expectations while reviewing and signing the lease, it is important recipients understand their lease obligations, especially their obligations to pay rent, keep the apartment clean, understand the guest policy, being a good neighbor, and reporting maintenance issues in a timely manner.





### Notes:

#### Renting and Fair Housing Rights

Once you have found and secured a home for a person, ensure they understand renters' rights and what is expected of them. While there should have been some discussion of expectations while reviewing and signing the lease, it is important recipients understand their lease obligations, especially their obligations to pay rent, keep the apartment clean, understand the guest policy, being a good neighbor, and reporting maintenance issues in a timely manner.

## 1.8 The Fair Housing Act



### The Fair Housing Act

The Fair Housing Act is a law that protects all renters from landlord discrimination.

All people have a right to access housing. They cannot be unfairly rejected from housing. People you work with should understand these rights.

Equally important, they should also understand what is expected of them and the difference between the rights they have and what is not a right.

For example, they are not allowed to pay rent late, allow people not on the lease to live in the home (also known as doubling up), or damage property.



### Notes:

#### The Fair Housing Act

The Fair Housing Act is a law that protects all renters from landlord discrimination. All people have a right to access housing. They cannot be unfairly rejected from housing. The recipient should understand these rights. Equally important, they should also understand what is expected of them and the difference between the rights they have and what is not a right.

For example, they are not allowed to pay rent late, allow people not on the lease to live in the home (also known as doubling up), or damage property.

## 1.9 In The Home



**In The Home**

People also have certain guaranteed rights once they move into their home.

Make sure that each person knows they and the landlord must follow the lease.

People are guaranteed the right to privacy, working appliances, running water, and heat. If rights are violated there are processes to resolve the issues.

In Section 3, *Keep Me in My Home*, you will learn more about tenant rights.

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### Notes:

#### In The Home

Recipients also have certain guaranteed rights once they move into their home.

Make sure that each person knows they and the landlord must follow the lease.

Recipients are guaranteed the right to privacy, working appliances, running water, and heat. If rights are violated there are processes to resolve the issues.

In Section 3, *Keep Me In My Home*, you will learn more about tenant rights.

## 1.10 Risk Mitigation

### Risk Mitigation

You should help recipients implement any strategies to lessen the risk of experiencing housing instability again.

The goal of the housing stabilization services program is not just to get the person into their home, but also work with them to stay in their home.

You can lessen risk by working with someone on a number of important areas.

*Click to see these important areas. Once you have activated the button, read the content and closed the window, you can click Next to continue.*

**Important Areas**



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### Notes:

#### Risk mitigation

You should help recipients implement any strategies to lessen the risk of experiencing housing instability again.

The goal of the housing stabilization services program is not just to get the person into their home, but also work with them to stay in their home.

You can lessen risk by working with recipients on a number of important areas.

*Click to see these important areas. Once you have activated the button, read the content and closed the window, you can click next to continue.*

- Pay rent and utilities on time.
- Keep their home clean.
- Report maintenance issues in a timely manner.
- Understanding their lease obligations and policies about visitors.
- Have positive interactions with landlords and neighbors.



## Important Areas (Slide Layer)

### Risk Mitigation

You should help recipients implement any strategies to lessen the risk of experiencing housing instability again.



**Important Areas:**

- Pay rent and utilities on time.
- Keep their home clean.
- Report maintenance issues in a timely manner.
- Understanding their lease obligations and policies about visitors.
- Have positive interactions with landlords and neighbors.

Close

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### 1.11 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)

### Knowledge Check

You are assisting Ruby to find an apartment. You ask her if she has a bank account. She tells you she does not have a bank account but recently received her paycheck. You ask her where the paycheck is. She responds that she cashes her paycheck at the nearby grocery store.

What should you do?  
**Select the correct answer, then click the Submit button.**

- ☒ Help Ruby set up a bank account and direct deposit.
- ☐ Have housing stabilization services help pay for other costs.
- ☐ Nothing, let recipients make their own choices.

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Correct	Choice	Feedback
X	Help Ruby set up a bank account and direct deposit.	Correct! Helping Ruby to resolve this problem will mitigate the risk in finding stable housing.
	Have housing stabilization services help pay for other costs.	Incorrect. Housing stabilization services does not offer money to people.
	Nothing, let recipients make their own	Incorrect. You should help the person

choices.

to fix their problems. Doing nothing  
leaves people like Ruby vulnerable.

### Notes:

### Knowledge Check

You are assisting Ruby to find an apartment. You ask her if she has a bank account. She tells you she does not have a bank account but recently received her paycheck. You ask her where the paycheck is. She responds that she cashes her paycheck at the nearby grocery store.

What should you do?

Select the correct answer, then click the Submit button.

### Correcta (Slide Layer)

**Knowledge Check**

You are assisting Ruby to find an apartment. You ask her if she has a bank account. She tells you she does not have a bank account but recently received her paycheck. You ask her where the paycheck is. She responds that she cashes her paycheck at the nearby grocery store.

What should you do?

Select the correct answer, then click the Submit button.

- ☒ Help Ruby set up a bank account and direct deposit.
- ☐ Have housing stabilization services help pay for other costs.
- ☐ Nothing, let recipients make their own choices.

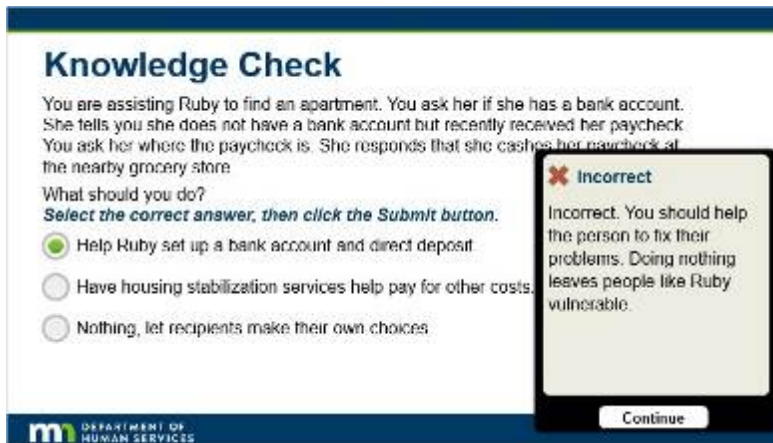
**Correct**

Correct! Helping Ruby to resolve this problem will mitigate the risk in finding stable housing.

Continue

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## Incorrect (Slide Layer)



**Knowledge Check**

You are assisting Ruby to find an apartment. You ask her if she has a bank account. She tells you she does not have a bank account but recently received her paycheck. You ask her where the paycheck is. She responds that she cashes her paycheck at the nearby grocery store.

What should you do?

Select the correct answer, then click the Submit button.

- ☒ Help Ruby set up a bank account and direct deposit.
- ☐ Have housing stabilization services help pay for other costs.
- ☐ Nothing, let recipients make their own choices.

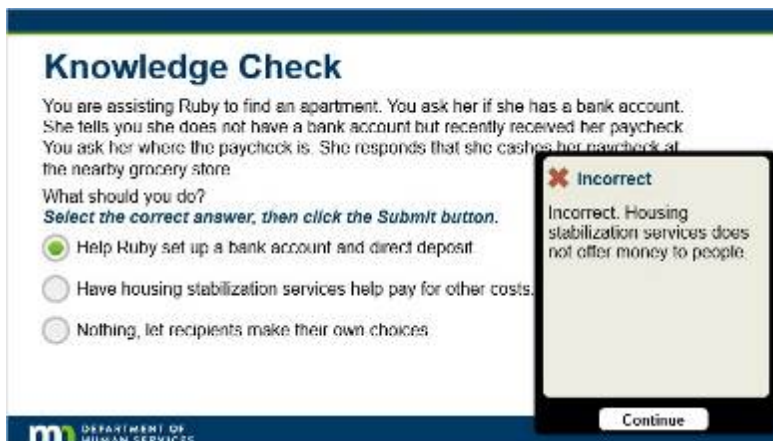
**Incorrect**

Incorrect. You should help the person to fix their problems. Doing nothing leaves people like Ruby vulnerable.

Continue

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## Inorrect (Slide Layer)



**Knowledge Check**

You are assisting Ruby to find an apartment. You ask her if she has a bank account. She tells you she does not have a bank account but recently received her paycheck. You ask her where the paycheck is. She responds that she cashes her paycheck at the nearby grocery store.

What should you do?

Select the correct answer, then click the Submit button.

- ☒ Help Ruby set up a bank account and direct deposit.
- ☐ Have housing stabilization services help pay for other costs.
- ☐ Nothing, let recipients make their own choices.

**Incorrect**

Incorrect. Housing stabilization services does not offer money to people.

Continue

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## 2. OlmsteadAct

### 2.1 Olmstead Decision

### Olmstead Decision

The Olmstead Decision was made by the United States Supreme Court that says the unjustified segregation of people with disabilities is a form of unlawful discrimination under the Americans with Disabilities Act (ADA).

The result of the Olmstead Decision is that people with disabilities have the fundamental right to make their own decisions, which includes where they should live.





#### Notes:

##### Olmstead Decision

The Olmstead Decision was made by the United States Supreme Court that says the unjustified segregation of people with disabilities is a form of unlawful discrimination under the Americans with Disabilities Act (ADA).

The result of the Olmstead Decision is that people with disabilities have the fundamental right to make their own decisions, which includes where they should live.

### 2.2 Minnesota and the Olmstead Decision


### Minnesota and the Olmstead Decision

The State of Minnesota believes people with disabilities should have access to the same opportunities as anyone else.

This includes the right to make everyday decisions about their lives. This idea is called **person-centered planning** and you have learned about it in previous modules. It is at the heart of the Minnesota Olmstead Plan.

*Click to see some of the choices decided through person-centered planning. Once you have activated the button, read the content and closed the window, you can click Next to continue.*

Planning Choices



#### Notes:

##### Minnesota and the Olmstead Decision

The State of Minnesota believes people with disabilities should have access to the same opportunities as

anyone else.

This includes the right to make everyday decisions about their lives. This idea is called person-centered planning and you have learned about it in previous modules. It is at the heart of the Minnesota Olmstead Plan.

Click to see some of the choices decided through person-centered planning.

Once you have activated the button, read the content and closed the window, you can click Next to continue.

## planning choices (Slide Layer)

**Minnesota and the Olmstead Decision**

The State of Minnesota believes people with disabilities should have access to the same opportunities as anyone else.

**Person-Centered Planning Choices:**

- Living near family and friends
- Deciding the level of support they need
- Working at a job they enjoy
- Going to school where they want to
- Being a part of their community

Close

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## 2.3 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)

**Knowledge Check**

Which of the following options does NOT comply with the Olmstead Decision?

Select the correct answer, then click the Submit button.

- ☒ Choosing housing for a recipient.
- ☐ A recipient getting admitted to a mental health facility.
- ☐ A recipient choosing to move into housing near their work and family.

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Correct	Choice	Feedback
X	Choosing housing for a recipient.	Correct! Recipients should make their own housing choices. This does not

	comply with the Olmstead Decision.
A recipient getting admitted to a mental health facility.	Incorrect. Getting admitted to a mental health facility is still under the Olmstead Decision.
A recipient choosing to move into housing near their work and family.	Incorrect. Choosing the location of housing is part of the Olmstead Decision.

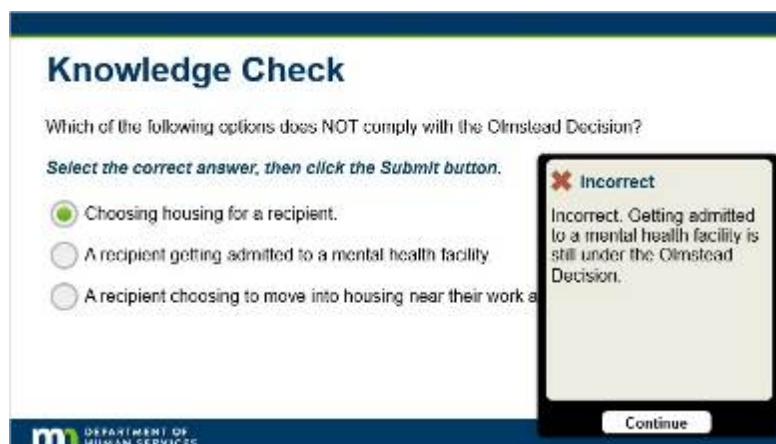
### Notes:

### Knowledge Check

Which of the following options does NOT comply with the Olmstead Decision?

*Select the correct answer, then click the Submit button.*

### Incorrect (Slide Layer)



### incCorrect (Slide Layer)

## Knowledge Check

Which of the following options does NOT comply with the Olmstead Decision?

Select the correct answer, then click the Submit button.

- ☒ Choosing housing for a recipient.
- ☐ A recipient getting admitted to a mental health facility.
- ☐ A recipient choosing to move into housing near their work area.

**✗ Incorrect.**

Incorrect. Choosing the location of housing is part of the Olmstead Decision.

Continue

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### corrects (Slide Layer)

## Knowledge Check

Which of the following options does NOT comply with the Olmstead Decision?

Select the correct answer, then click the Submit button.

- ☒ Choosing housing for a recipient.
- ☐ A recipient getting admitted to a mental health facility.
- ☐ A recipient choosing to move into housing near their work area.

**✓ Correct**

Correct! Recipients should make their own housing choices. This does not comply with the Olmstead Decision.

Continue

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## 2.4 The Minnesota Olmstead Plan

## The Minnesota Olmstead Plan

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.

1. Person-Centered Planning

2. Choosing Different Kinds of Support

3. Choosing Where to Live

4. Finding the Right Job

5. Going to School or Training

6. Getting Services Approved

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## Notes:

### The MN Olmstead Plan

The Minnesota Olmstead plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all the steps, read the content and close the windows. you can click next to continue.*

## 1 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Putting people's goals and wants at the center of decisions.

Close

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## 2 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Using person-centered planning to help people decide the best places for home, work, and activities.

Close

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### 3 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Close

Making sure people have choices about where to live and who to live with.

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### 4 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Close

Finding jobs in the most integrated settings and teaching companies about hiring people with disabilities.

**m** MINNESOTA DEPARTMENT OF HUMAN SERVICES

### 5 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Close

Preparing people for the integrated settings of college, training, or work that meet their goals.

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## 6 (Slide Layer)

**The Minnesota Olmstead Plan**

The Minnesota Olmstead Plan has 13 basic steps that work to ensure that people with disabilities are treated appropriately.

*Click to see the first six steps in the Minnesota Olmstead Plan. Once you click all six steps, read the content and closed the windows, you can click Next to continue.*

Close

Making sure Minnesota government and other organizations get services approved in a reasonable time.

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## 2.5 The Minnesota Olmstead Plan

**The Minnesota Olmstead Plan**

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

- 7. Getting from Here to There
- 8. Access to Health Care
- 9. Helping People in Positive Ways
- 10. Helping People through a Crisis
- 11. Including Voices of People with Disabilities
- 12. Keeping People Safe
- 13. Getting People the Tools They Need to Succeed

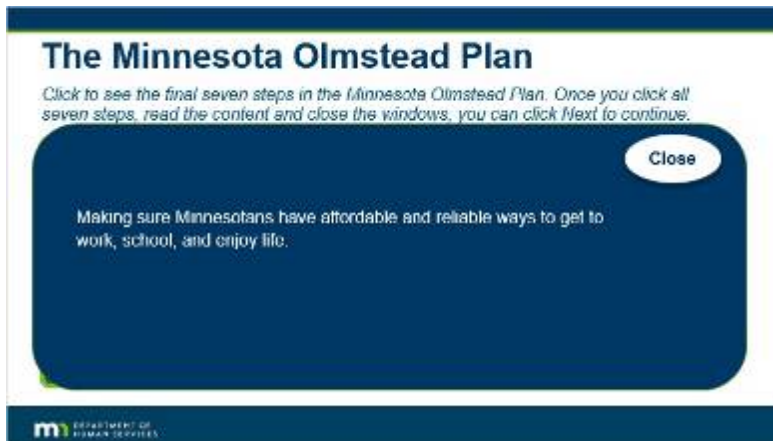
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### Notes:

#### The MN Olmstead Plan

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all the steps, read the content and close the windows, you can click next to continue.*

## 7 (Slide Layer)



**The Minnesota Olmstead Plan**

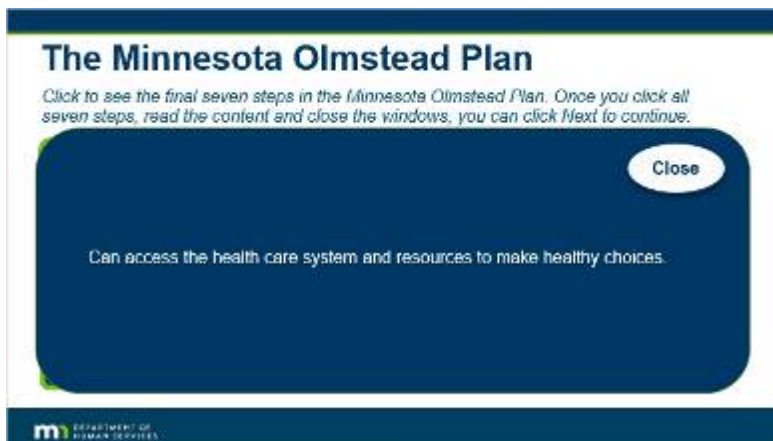
*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Making sure Minnesotans have affordable and reliable ways to get to work, school, and enjoy life.

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## 8 (Slide Layer)



**The Minnesota Olmstead Plan**

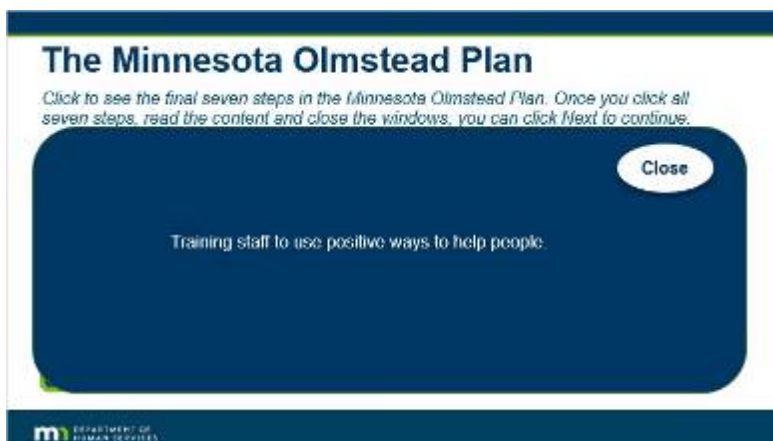
*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Can access the health care system and resources to make healthy choices.

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## 9 (Slide Layer)



**The Minnesota Olmstead Plan**

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Training staff to use positive ways to help people.

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## 10 (Slide Layer)

**The Minnesota Olmstead Plan**

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Making sure that people going through a hard time can stay in their housing situations and get support they need to get back on track.

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## 11 (Slide Layer)

**The Minnesota Olmstead Plan**

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Involving people with disabilities and listening to their opinions.

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## 12 (Slide Layer)

**The Minnesota Olmstead Plan**

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the windows, you can click Next to continue.*

Close

Making sure that people with disabilities do not experience abuse or neglect and if they do, to report the abuse or neglect.

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## 13 (Slide Layer)

### The Minnesota Olmstead Plan

*Click to see the final seven steps in the Minnesota Olmstead Plan. Once you click all seven steps, read the content and close the window, you can click Next to continue.*

Close

Having access to technology that can help in school, work, and life.

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## 2.6 Reviewing Leases

### Reviewing Leases

Leases are contracts calling for the tenant to pay the landlord for living in their housing.

Recipients should understand every aspect of a lease before signing them because they are legally binding.

If either the person or landlord violates the lease, they are breaking the lease and there may be consequences.

Take the time to read through a lease and ensure that the person understands all tenant and landlord obligations.



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### Notes:

#### Reviewing Leases

Leases are contracts calling for the tenant to pay the landlord for living in their housing.

Recipients should understand every aspect of a lease before signing them because they are legally binding.

If either the person or landlord violates the lease, they are breaking the lease and there may be consequences.

Take the time to read through a lease and ensure that the person understands all tenant and landlord obligations.

## 2.7 Residential Lease

**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the person who is the tenant.

Click to review the sections of a lease. Once you click each of the six buttons, read the content, and close the windows, you can click Next to continue.

Security Deposit   Occupants   Utilities

Terms   Payments   Late Charge

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### Notes:

#### Residential Lease

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the person who is the tenant.

Click to review the sections of a lease. Once you click each of the six buttons, read the content, and closed the windows, you can click Next to continue.

### Utilities (Slide Layer)

**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the person who is the tenant.

**Utilities**

Some apartments will come with utilities included in the lease. It is important to know what utilities the recipient has to pay for separately and what is included. Utilities that may need to be paid for separately are: gas, electricity, water, trash, sewage, and Internet. Always make sure the recipients understand what their total living expenses will be. In some leases, there will be details about what is included in rent and what the tenant is responsible for.

Close

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## security deposit (Slide Layer)

**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the tenant, and the tenant.

**Security Deposit**

Security deposits are fees paid for by the tenant in advance. In some leases, the security deposit will be returned to the tenant if the tenant pays: all rent in full on time, cleaning costs, key replacement costs, or costs for repairs of any damages. It is important for the landlord to know a forwarding address and that you provide them with this information.

Close

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## Payments (Slide Layer)

**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the tenant, and the tenant.

**Payments**

The Payments section determines the ways the tenant can pay rent (cash, debit card, check) and how much the tenant is obligated to pay at the start of the lease. Lease start obligations may include the security deposit, and first month's rent. Additionally, some landlords require double or triple deposit, so look for all resources that may be locally available.

Close

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## Terms (Slide Layer)

**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the landlord and the tenant, and the tenant.

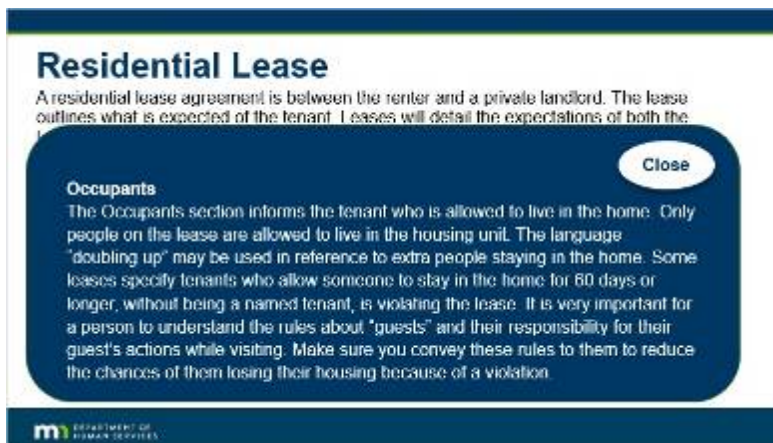
**Terms**

The Terms section details when the tenant is able to move in and when they need to move out. Terms also specify how to end the lease and move out if necessary. The lease terms also mandate how much the tenant owes in rent per month. The lease terms inform the tenant what will occur if they do not pay rent, including late payment fee and eviction notice. The terms also dictate how the tenant may end the lease if necessary. The tenant can ask to renew the lease before it ends if they want to remain.

Close

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## occupants (Slide Layer)



**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the

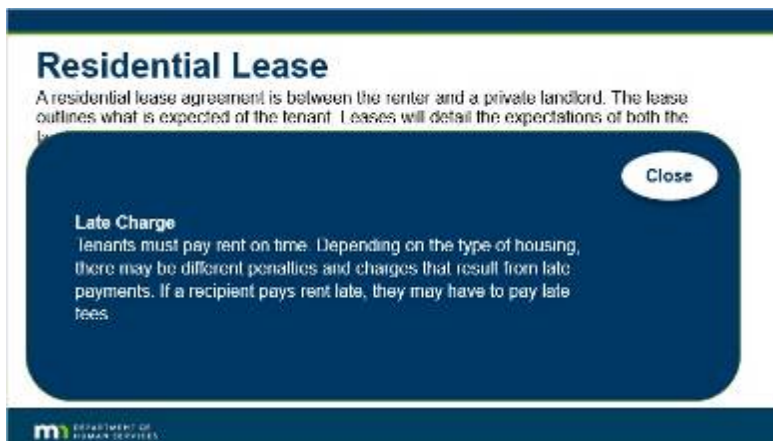
**Close**

**Occupants**

The Occupants section informs the tenant who is allowed to live in the home. Only people on the lease are allowed to live in the housing unit. The language "doubling up" may be used in reference to extra people staying in the home. Some leases specify tenants who allow someone to stay in the home for 60 days or longer, without being a named tenant, is violating the lease. It is very important for a person to understand the rules about "guests" and their responsibility for their guest's actions while visiting. Make sure you convey these rules to them to reduce the chances of them losing their housing because of a violation.

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## late charge (Slide Layer)



**Residential Lease**

A residential lease agreement is between the renter and a private landlord. The lease outlines what is expected of the tenant. Leases will detail the expectations of both the

**Close**

**Late Charge**

Tenants must pay rent on time. Depending on the type of housing, there may be different penalties and charges that result from late payments. If a recipient pays rent late, they may have to pay late fees.

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## 2.8 Extra Costs



**Extra Costs**

When a person is moving into a new home, make sure they understand fees they will need to pay when they move in. In many cases, people will not have resources to cover these costs and fees. There are services available that can help recipients pay for move-in fees.

Refer to HB101 for more information about services that help pay for moving costs.

*Click to see the costs associated with moving into an apartment. Once you click all three steps, read the content, and close the windows, you can click Next to continue.*

**Security Deposit**      **Application Fee**      **First and Last Month's Rent**

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## Notes:

### Extra Costs

When a person is moving into a new home, make sure they understand fees they will need to pay when they move in. In many cases, people will not have resources to cover these costs and fees. There are services available that can help recipients pay for move-in fees.

Refer to HB101 for more information about services that help pay for moving costs.

Click to see the costs associated with moving into an apartment. Once you click all three steps, read the content, and closed the windows, you can click Next to continue.

### first and last (Slide Layer)

**Extra Costs**

When a person is moving into a new home, make sure they understand fees they will need to pay when they move in. In many cases, people will not have resources to cover these costs and fees. There are services available that can help recipients pay for move-in fees.

**First and Last Month's Rent**  
Most apartments require paying for first and last month's rent when the recipient first moves in in addition to a deposit. Once these have been paid, they do not need to be paid again, but they let the landlord know that the recipient is capable of paying rent.

Close

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### security deposit (Slide Layer)

**Extra Costs**

When a person is moving into a new home, make sure they understand fees they will need to pay when they move in. In many cases, people will not have resources to cover these costs and fees. There are services available that can help recipients pay for move-in fees.

**Security Deposit**  
Money that is given to a landlord of an apartment as proof of intent to move in and care for the housing. Security deposits or utility deposits can be either refundable or nonrefundable, depending on the terms of the lease. Usually security deposits or utility deposits are refundable depending on the condition of the apartment upon moving out.

Close

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## fee (Slide Layer)

### Extra Costs

When a person is moving into a new home, make sure they understand fees they will need to pay when they move in. In many cases, people will not have resources to cover the cost of fees. There are resources available that can help individuals pay for fees in advance.

**Application Fee**

Application fees are part of the application to rent the housing. Usually these are around 20 to 50 dollars. Application fees cover administrative costs of touring the housing and doing background checks. If the recipient does not meet the requirements for a certain home, do NOT apply for that particular housing.

Close

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## 2.9 Understanding Leases

### Understanding Leases



While it may be tempting to sign a lease without reading it, always read through the entire lease with the recipient.

There may be terms in the lease that the person will not be able to comply with due to their disability or other existing conditions.

You will need to make sure they have reasonable accommodations that a landlord has to make for their disability.

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### Notes:

#### Understanding Leases

While it may be tempting to sign a lease without reading it, always read through the entire lease with the recipient.

There may be terms in the lease that the person will not be able to comply with due to their disability or other existing conditions.

You will need to make sure they have reasonable accommodations that a landlord has to make for their disability.

## 2.10 Lease Changes

**Lease Changes**

The landlord must make a change in policy, practice, or procedure IF:

- The tenant has a disability.
- The accommodation is necessary for equal use and enjoyment, and if the change is not unreasonable. The change is considered unreasonable if it causes undue administrative and financial burden, results in a fundamental alteration of business, or causes direct threat.

*Click to see when you should make a reasonable accommodation request. Once you have activated the button, read the content and closed the window you can click Next to continue.*

**Accommodation Request**

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### Notes:

#### Lease Changes

The landlord must make a change in policy, practice, or procedure IF:

The tenant has a disability.

The accommodation is necessary for equal use and enjoyment, and if the change is not unreasonable. The change is considered unreasonable if it causes undue administrative and financial burden, results in a fundamental alteration of business, or causes direct threat

Click to see when you should make a reasonable accommodation request. Once you have activated the button, read the content and closed the window you can click next to continue.

### accommodation (Slide Layer)

**Lease Changes**

**Accommodation Request**

You should submit a reasonable accommodation during the application process, throughout their stay, and when there is a termination notice or eviction. The person will make a request for an accommodation in writing, email, or via text. They will need to state that they have a disability and show the accommodation is necessary. The landlord must consider and respond to the request. Any failure or delay is a denial of accommodation.

We recommend these steps as best practices, but they are not legal advice. If the recipient you are working with needs legal advice, there may be legal resources available to them.

Close

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## 2.11 Complying with the Lease


### Complying with the Lease

If the recipient is unable to meet the terms of the lease, the person should not sign it. Likewise, if the recipient is unable to meet the terms of the lease, there is a good probability the person will violate the lease and not be able to stay in the home.

Try to negotiate the lease's terms with the landlord to remove any which may be difficult for the person to follow.

Equally important is understanding the language on the lease. If there is something you or the recipient does not understand, find out what it means.





### Notes:

#### Complying with the Lease

If the recipient is unable to meet the terms of the lease, the person should not sign it. Likewise, if the recipient is unable to meet the terms of the lease, there is a good probability the person will violate the lease and not be able to stay in the home.

Try to negotiate the lease's terms with the landlord to remove any which may be difficult for the person to follow.

Equally important is understanding the language on the lease. If there is something you or the recipient does not understand, find out what it means.

## 2.12 Scenario Darnell

### Scenario- Darnell



Darnell is receiving housing stabilization services. He found a home that meets all of his needs and wants. He is excited to sign the lease and move in. First, Darnell needs to read through the lease. The apartment is an adult-only apartment building. Darnell has a three-year-old daughter who he has partial custody of every other weekend. Darnell points out his daughter will not live there full-time, so he plans to sign the lease anyway.



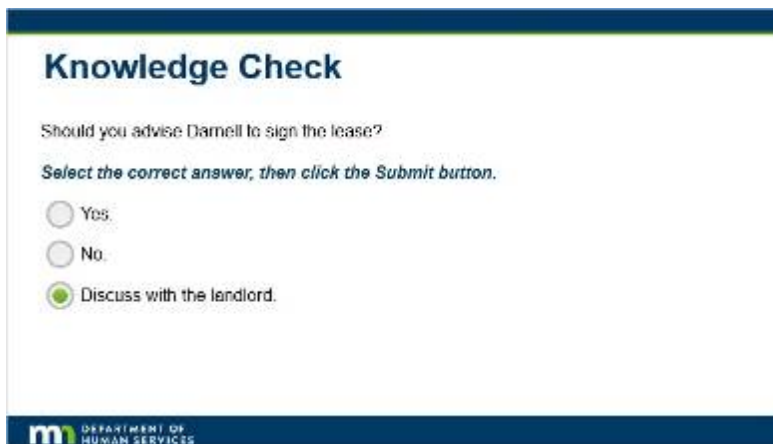
## Notes:

### Scenario- Darnell.

Darnell is receiving housing stabilization services. He found a home that meets all of his needs and wants. He is excited to sign the lease and move in. First, Darnell needs to read through the lease. The apartment is an adult-only apartment building. Darnell has a three-year-old daughter who he has partial custody of every other weekend. Darnell points out his daughter will not live there full-time, so he plans to sign the lease anyway.

## 2.13 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)



The screenshot shows a 'Knowledge Check' interface with a dark blue header. Below the header, the question is 'Should you advise Darnell to sign the lease?'. A instruction reads 'Select the correct answer, then click the Submit button.' There are three radio button options: 'Yes.', 'No.', and 'Discuss with the landlord.' The 'Discuss with the landlord.' option is selected, indicated by a green dot. At the bottom left, there is a logo for the 'DEPARTMENT OF HUMAN SERVICES'.

Correct	Choice	Feedback
	Yes.	Incorrect. Darnell cannot commit to the requirements of the lease and should not sign the lease.
	No.	Incorrect. Darnell cannot commit to the requirements of the lease but should make an effort to negotiate with the landlord before giving up the apartment.
X	Discuss with the landlord.	Correct! Work with Darnell to negotiate

with the landlord to allow Darnell's daughter to visit on weekends he has custody and change the terms of the lease.

**Notes:**

**Knowledge Check**

Should you advise Darnell to sign the lease?  
Select the correct answer, then click the Submit button.

**correct (Slide Layer)**

**Knowledge Check**

Should you advise Darnell to sign the lease?

Select the correct answer, then click the Submit button.

☐ Yes.

☐ No.

☒ Discuss with the landlord.

**Correct**

Correct! Work with Darnell to negotiate with the landlord to allow Darnell's daughter to visit on weekends he has custody and change the terms of the lease.

Continue

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## Inorrect (Slide Layer)

### Knowledge Check

Should you advise Darrell to sign the lease?

Select the correct answer, then click the Submit button.

☐ Yes.

☐ No.

☒ Discuss with the landlord.

**✗ Incorrect**

Incorrect. Darrell cannot commit to the requirements of the lease but should make an effort to negotiate with the landlord before giving up the apartment.

Continue

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## Incorrec (Slide Layer)

### Knowledge Check

Should you advise Darrell to sign the lease?

Select the correct answer, then click the Submit button.

☐ Yes.

☐ No.

☒ Discuss with the landlord.

**✗ Incorrect**

Incorrect. Darrell cannot commit to the requirements of the lease and should not sign the lease.

Continue

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## 3. Moving

### 3.1 Housing Inspections

#### Housing Inspections

Always visit potential housing with the person before signing a lease.

When looking through the housing check for signs of water damage, infestations, broken locks, or other things that could compromise the health and safety of recipients.

If you do not visit the housing before letting a person sign the lease, you could be setting them up to once again experience housing instability.

Some apartment buildings may use photos of other apartments in the building and not the one available.





#### Notes:

##### Housing Inspections

Always visit potential housing with the person before signing a lease.

When looking through the housing check for signs of water damage, infestations, broken locks, or other things that could compromise the health and safety of recipients.

If you do not visit the housing before letting a person sign the lease, you could be setting them up to once again experience housing instability.

Some apartment buildings may use photos of other apartments in the building and not the one available.



### 3.2 Moving

## Moving

Once you find housing that meets the person's needs, help them secure their home, and sign a lease, the last step is to help them move in.

While you are not responsible for helping them move their belongings or funding a moving service, you can help them to find services that will help them move.

If the person is on a waiver, they may be able to use transition services to pay for moving expenses.






#### Notes:

##### Moving

Once you find housing that meets the person's needs, help them secure their home, and sign a lease, the last step is to help them move in. While you are not responsible for helping them move their belongings or funding a moving service, you can help them to find services that will help them move. If the recipient is on a waiver, transition services can pay.

### 3.3 Moving Costs


## Moving Costs



Housing stabilization services do not pay for moving costs, so it is important to know what resources are available to the recipient.

You should work with the person to identify informal as well as formal supports.

Informal supports may be friends or family or volunteers, while formal supports are paid to provide moving services.



#### Notes:

##### Moving Costs

Housing stabilization services do not pay for moving costs, so it is important to know what resources are available to the recipient.

You should work with the person to identify informal as well as formal supports.

Informal supports may be friends or family or volunteers, while formal supports are paid to provide moving services.

### 3.4 ScenarioTyra

#### Scenario- Tyra

Tyra is a recipient of these services who has found a home and is excited to move in. She has for the last several months been storing her belongings in a friend's garage. She does not have a car and needs help to move her belongings into the new home.





#### Notes:

#### Scenario Tyra

Tyra is a recipient of these services who has found a home and is excited to move in. She has for the last several months been storing her belongings in a friend's garage. She does not have a car and needs help to move her belongings into the new home.

### 3.5 Knowledge Check


*(Multiple Choice, 10 points, 4 attempts permitted)*

### Knowledge Check

What is a way you can help Tyra?

Select the correct answer, then click the Submit button.

☐ Give her money to hire movers.
 ☒ Identify supports to help her move.
 ☐ Offer to pay for new furniture to reduce the moving costs.


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Correct	Choice	Feedback
	Give her money to hire movers.	Incorrect. You should never give them money. Instead find other ways to help them.
X	Identify supports to help her move.	Correct. You want to identify supports to help her move. Supports could be friends, roommates, family, or volunteers who could help with the move process.
	Offer to pay for new furniture to reduce the moving costs.	Incorrect. These services do not pay for furnishings.

#### Notes:

#### Knowledge Check

What is a way you can help Tyra?  
Select the correct answer, then click the Submit button.

### incorrect (Slide Layer)

## Knowledge Check

What is a way you can help Tyra?

Select the correct answer, then click the Submit button.

- ☐ Give her money to hire movers.
- ☒ Identify supports to help her move.
- ☐ Offer to pay for new furniture to reduce the moving costs.

**✗ Incorrect**

Incorrect. These services do not pay for furnishings.

Continue

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### correcta (Slide Layer)

## Knowledge Check

What is a way you can help Tyra?

Select the correct answer, then click the Submit button.

- ☐ Give her money to hire movers.
- ☒ Identify supports to help her move.
- ☐ Offer to pay for new furniture to reduce the moving costs.

**✓ Correct**

Correct. You want to identify supports to help her move. Supports could be friends, roommates, family, or volunteers who could help with the move process.

Continue

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### Incorrect (Slide Layer)

## Knowledge Check

What is a way you can help Tyra?

Select the correct answer, then click the Submit button.

- ☐ Give her money to hire movers.
- ☒ Identify supports to help her move.
- ☐ Offer to pay for new furniture to reduce the moving costs.

**✗ Incorrect**

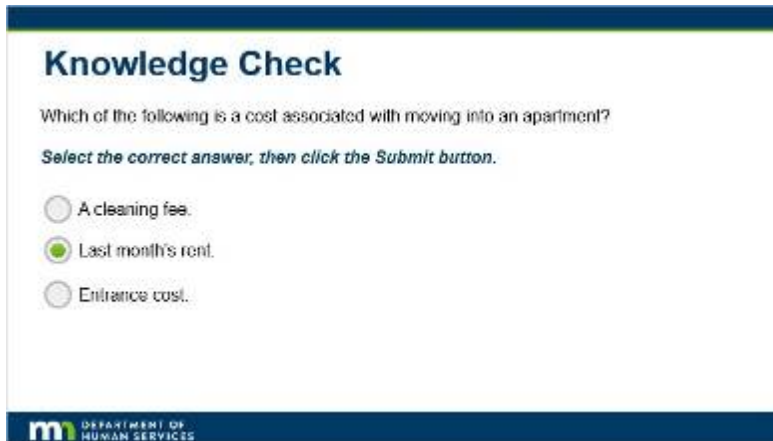
Incorrect. You should never give them money. Instead find other ways to help them.

Continue

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### 3.6 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)



The screenshot shows a 'Knowledge Check' interface. At the top, it says 'Knowledge Check'. Below that, the question is 'Which of the following is a cost associated with moving into an apartment?'. A instruction reads 'Select the correct answer, then click the Submit button.' There are three radio button options: 'A cleaning fee.', 'Last month's rent.', and 'Entrance cost.'. The 'Last month's rent.' option is selected, indicated by a green dot. At the bottom left, there is a logo for 'm' and the text 'DEPARTMENT OF HUMAN SERVICES'.

Correct	Choice	Feedback
	A cleaning fee.	Incorrect. While there may be a cleaning fee deducted from a recipient's security deposit at the end of their lease, there is no cleaning fee associated with moving into an apartment.
X	Last month's rent.	Correct. Many apartments will ask for last month's rent when the person moves in to ensure the recipients can afford the housing and will not vacate the lease early. Not all housing asks for last month's rent early. Find out before signing the lease what costs are associated with moving in.
	Entrance cost.	Incorrect. There are many costs when moving into an apartment but an

entrance cost is not one of them.

#### Notes:

#### Knowledge Check

Which of the following is a cost associated with moving into an apartment?  
Select the correct answer, then click the Submit button.

#### incorrect (Slide Layer)

**Knowledge Check**

Which of the following is a cost associated with moving into an apartment?

Select the correct answer, then click the Submit button.

- ☐ A cleaning fee.
- ☒ Last month's rent.
- ☐ Entrance cost.

**✗ Incorrect**

Incorrect. There are many costs when moving into an apartment but an entrance cost is not one of them.

Continue

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#### correcta (Slide Layer)

**Knowledge Check**

Which of the following is a cost associated with moving into an apartment?

Select the correct answer, then click the Submit button.

- ☐ A cleaning fee.
- ☒ Last month's rent.
- ☐ Entrance cost.

**✓ Correct**

Correct. Many apartments will ask for last month's rent when the person moves in to ensure the recipients can afford the housing and will not vacate the lease early. Not all housing asks for last month's rent early. Find out before signing the lease what costs are associated with moving in.

Continue

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## Incorrect (Slide Layer)

### Knowledge Check

Which of the following is a cost associated with moving into an apartment?

Select the correct answer, then click the Submit button.

- ☐ A cleaning fee.
- ☒ Last month's rent.
- ☐ Entrance cost.

**✗ Incorrect**

Incorrect. While there may be a cleaning fee deducted from a recipient's security deposit at the end of their lease, there is no cleaning fee associated with moving into an apartment.

Continue

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## 4. Extra Costs

### 4.1 Negotiating Costs


### Negotiating Costs

Landlords and property managers want to find reliable tenants, it is possible to negotiate with landlords surrounding costs tenants may not be able to afford.

If the person cannot afford both first and last month's rent, see if the landlord is willing to let them pay last month's rent over the course of the lease instead of all at once.

If the person cannot afford the application fee, see if you can contact the landlord and ask if it can be reduced or waived.

Being able to negotiate with a landlord can help recipients move into stable housing that they could not obtain on their own.



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#### Notes:

#### Negotiating Costs

Landlords and property managers want to find reliable tenants, it is possible to negotiate with landlords surrounding costs tenants may not be able to afford.

If the person cannot afford both first and last month's rent, see if the landlord is willing to let them pay last month's rent over the course of the lease instead of all at once.

If the person cannot afford the application fee, see if you can contact the landlord and ask if it can be reduced or waived.

Being able to negotiate with a landlord can help recipients move into stable housing that they could not obtain on their own.

## 4.2 Emergency General Assistance

### Emergency General Assistance



Emergency general assistance programs are available to qualifying persons to prevent homelessness or utility shut-off.

Emergency general assistance can help to fill gaps in costs that are not covered by other programs the recipient is already enrolled in.

Emergency assistance is given at the county level. It is important to note that some counties implement limits on how frequently this can be used.

Eligibility for emergency assistance changes based on who is providing it. Check for emergency assistance in your area.

[Example from Isanti County](#)      [Example from Anoka County](#)



### Notes:

#### Emergency General Assistance

Emergency general assistance programs are available to qualifying persons to prevent homelessness or utility shut-off. Emergency general assistance can help to fill gaps in costs that are not covered by other programs the recipient is already enrolled in. Emergency assistance is given at the county level. It is important to note that some counties implement limits on how frequently this can be used. Eligibility for emergency assistance changes based on who is providing it. Check for emergency assistance in your area.

## 4.3 Avoiding Scams

### Avoiding scams


People may be at risk of scams because they are part of a vulnerable population.

Any time a person is asked for their private information, make sure that the person understands what is being asked for and why. Sometimes the person will need to provide private information, such as on a rental application.

Whenever a person, agency, or organization requests private information, or finances from a person you work with, always check the request is legitimate and in the best interest of that person. Unethical landlords may also try to take advantage of people.

*Click to see both scam examples. Once you click both buttons, read the content, and close the windows, you can click Next to continue.*

[Scam Example 1](#)      [Scam Example 2](#)



### Notes:



### Avoiding scams.

Recipients may be at risk of scams because they are part of a vulnerable population. Any time a person is asked for their private information, make sure that the person understands what is being asked for and why. Sometimes the person will need to provide private information, such as on a rental application. Whenever a person, agency, or organization requests private information, or finances from a recipient, always check the request is legitimate and in the best interest of the person. Unethical landlords may also try to take advantage of recipients. Click to see both scam examples. Once you click both buttons, read the content, and closed the windows, you can click Next to continue.

### Example 2 (Slide Layer)

**Avoiding scams**

People may be at risk of scams because they are part of a vulnerable population

Any time a person is asked for their private information, make sure that the person understands what is being asked for and why. Sometimes the person will need to provide private information, such as on a rental application.

If the recipient hires a moving company, ensure that the moving company is legitimate. A common scam is when a person hires movers and the movers wait until they have the person's belongings in their truck. Then they demand more money before delivering the belongings to the new home.

Close

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### Example 1 (Slide Layer)

**Avoiding scams**

People may be at risk of scams because they are part of a vulnerable population

Any time a person is asked for their private information, make sure that the person understands what is being asked for and why. Sometimes the person will need to provide private information, such as on a rental application.

An example of a common scam is when unethical landlords try to convince tenants to pay the security deposit more than once. Unethical landlords may also withhold the security deposit at the end of the lease without just cause. Landlords must send a list of the reasons as to why they are withholding the security deposit.

Close

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## 4.4 Communication with Landlords

### Communication with Landlords

Knowing how to communicate with landlords is a learned skill.

If the person is not used to having conversations with the landlord, they should take the "Present Myself" pathway on HB101 or use the Engaging Landlords toolkit.

[Engaging Landlords Toolkit](#)

[HB101 Present Myself path](#)





### Notes:

#### Communication with Landlords

Knowing how to communicate with landlords is a learned skill.

If the person is not used to having conversations with the landlord, they should take the "Present Myself" pathway on HB101 or use the Engaging Landlords toolkit.

## 4.5 Scenario Andre

### Scenario- Andre

Andre is a 63 year-old African-American with diabetes who lives in north Minneapolis. He has used these services to find a home that meets all his needs and wants. Andre's rental application was accepted and he received a copy of the lease to sign. He says he understands the lease completely but you have not read it





### Notes:

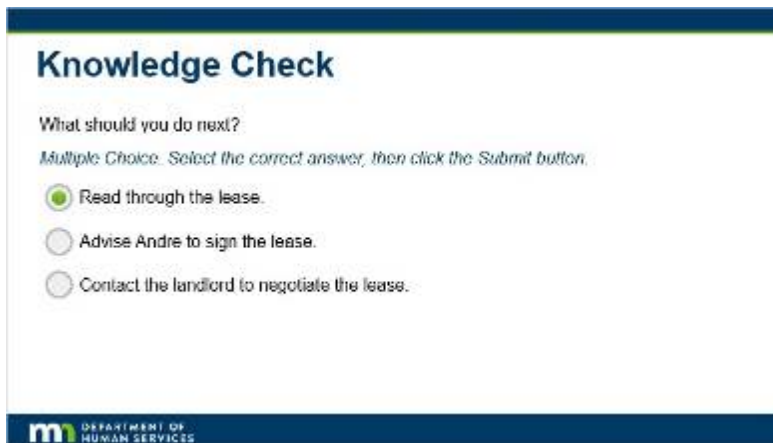
#### Scenario Andre

Andre is a 63 year-old African-American with diabetes who lives in north Minneapolis. He has used these to services to find a home that meets all his needs and wants. Andre's rental application was accepted and he

received a copy of the lease to sign. He says he understands the lease completely but you have not read it.

## 4.6 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)



Correct	Choice	Feedback
X	Read through the lease.	Correct! As a provider, both you and Andre should read the entire lease.
	Advise Andre to sign the lease.	Incorrect. As a provider, you should read the lease before he signs it.
	Contact the landlord to negotiate the lease.	Incorrect. You will not need to negotiate the lease, unless there is a requirement Andre cannot fulfill.

### Notes:

#### Knowledge Check

What should you do next?

Multiple Choice. Select the correct answer, then click the Submit button.

## Read through the lease. (Slide Layer)

### Knowledge Check

What should you do next?

*Multiple Choice. Select the correct answer, then click the Submit button.*

- ☒ Read through the lease.
- ☐ Advise Andre to sign the lease.
- ☐ Contact the landlord to negotiate the lease.

**Correct**

Correct! As a provider, both you and Andre should read the entire lease.

Continue

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## Advise Andre to sign the lease. (Slide Layer)

### Knowledge Check

What should you do next?

*Multiple Choice. Select the correct answer, then click the Submit button.*

- ☒ Read through the lease.
- ☐ Advise Andre to sign the lease.
- ☐ Contact the landlord to negotiate the lease.

**Incorrect**

Incorrect. As a provider, you should read the lease before he signs it.

Continue

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## Contact the landlord to negotiate the lease. (Slide Layer)

**Knowledge Check**

What should you do next?

*Multiple Choice. Select the correct answer, then click the Submit button.*

- ☒ Read through the lease.
- ☐ Advise Andre to sign the lease.
- ☐ Contact the landlord to negotiate the lease.

**✖ Incorrect**

Incorrect. You will not need to negotiate the lease, unless there is a requirement Andre cannot fulfill.

Continue

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### 4.7 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)

**Knowledge Check**

When you read through the lease, you notice that it includes a noise curfew at 9:00 pm. Andre works nights at a gas station and has told you he likes to listen to his music a little louder when he is getting ready for work.

What should you advise Andre to do?

*Multiple Choice. Select the correct answer, and then click the Submit button.*

- ☐ Sign the lease.
- ☐ Do not sign the lease.
- ☒ Discuss with Andre how to make the situation work before signing the lease.

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Correct	Choice	Feedback
	Sign the lease.	Incorrect. Do not tell Andre to sign the lease until all aspects are made clear. Even a small issue like playing his music loud could lead to eviction.
	Do not sign the lease.	Incorrect. You do not want to give up potentially stable housing for an issue

		that can be resolved.
X	Discuss with Andre how to make the situation work before signing the lease.	Correct! Work with Andre to see if he can wear headphones or play his music lower to help make sure he gets stable housing.

### Notes:

#### Knowledge Check

When you read through the lease, you notice that it includes a noise curfew at 9:00 pm. Andre works nights at a gas station and has told you he likes to listen to his music a little louder when he is getting ready for work. What should you advise Andre to do? Multiple Choice. Select the correct answer, and then click the Submit button.

### Sign the lease. (Slide Layer)

**Knowledge Check**

When you read through the lease, you notice that it includes a noise curfew at 9:00 pm. Andre works nights at a gas station and has told you he likes to listen to his music a little louder when he is getting ready for work.

What should you advise Andre to do?

Multiple Choice. Select the correct answer, and then click the Submit button.

☐ Sign the lease.

☐ Do not sign the lease.

☒ Discuss with Andre how to make the situation work before s...

**Incorrect**

Incorrect. Do not tell Andre to sign the lease until all aspects are made clear. Even a small issue like playing his music loud could lead to eviction.

Continue

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## Do not sign the lease. (Slide Layer)

**Knowledge Check**

When you read through the lease, you notice that it includes a noise curfew at 9:00 pm. Andre works nights at a gas station and has told you he likes to listen to his music a little louder when he is getting ready for work.

What should you advise Andre to do?

*Multiple Choice. Select the correct answer, and then click the Submit button.*

- ☐ Sign the lease.
- ☐ Do not sign the lease.
- ☒ Discuss with Andre how to make the situation work before signing the lease.

**Incorrect**

Incorrect. You do not want to give up potentially stable housing for an issue that can be resolved.

Continue

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## Discuss with Andre how to make the situation work before signing the lease. (Slide Layer)

**Knowledge Check**

When you read through the lease, you notice that it includes a noise curfew at 9:00 pm. Andre works nights at a gas station and has told you he likes to listen to his music a little louder when he is getting ready for work.

What should you advise Andre to do?

*Multiple Choice. Select the correct answer, and then click the Submit button.*

- ☐ Sign the lease.
- ☐ Do not sign the lease.
- ☒ Discuss with Andre how to make the situation work before signing the lease.

**Correct**

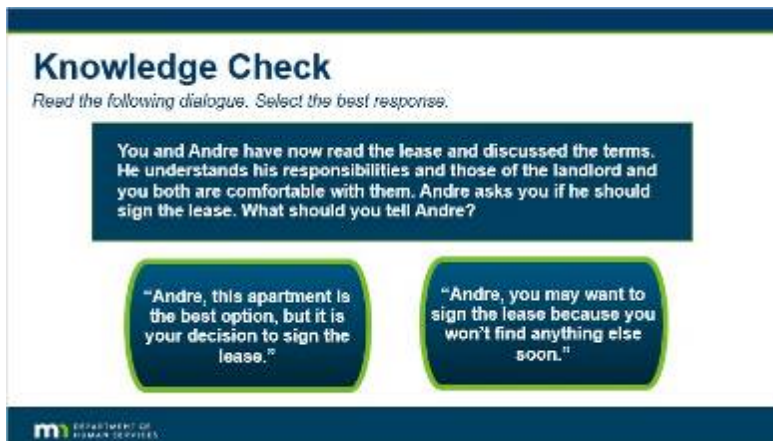
Correct! Work with Andre to see if he can wear headphones or play his music lower to help make sure he gets stable housing.

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## 4.8 Knowledge Check



**Knowledge Check**  
*Read the following dialogue. Select the best response.*

You and Andre have now read the lease and discussed the terms. He understands his responsibilities and those of the landlord and you both are comfortable with them. Andre asks you if he should sign the lease. What should you tell Andre?

"Andre, this apartment is the best option, but it is your decision to sign the lease."

"Andre, you may want to sign the lease because you won't find anything else soon."

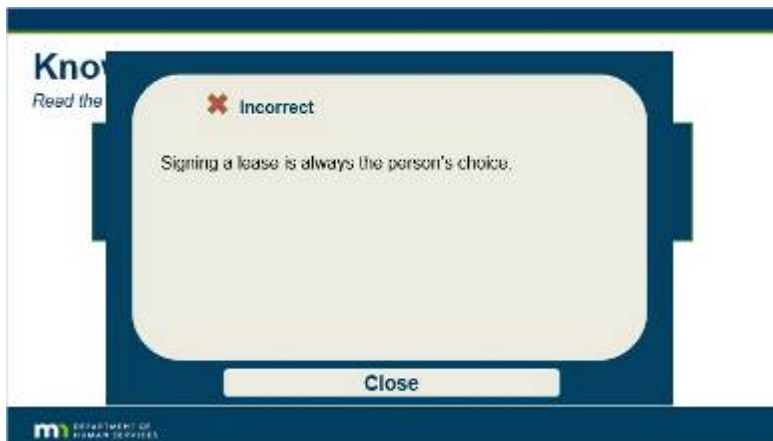
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### Notes:

#### Knowledge Check

Read the following dialogue. Select the best response. You and Andre have now read the lease and discussed the terms. He understands his responsibilities and those of the landlord and you both are comfortable with them. Andre asks you if he should sign the lease. What should you tell Andre?

### incorrect (Slide Layer)



**Know**  
*Read the*

✖ Incorrect

Signing a lease is always the person's choice.

Close

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## Correct (Slide Layer)



## 4.9 Conclusion for Takeaways and End Screen



### Notes:

#### Takeaways

##### Section II- Module Six - Moving In

In this module, you learned how to:

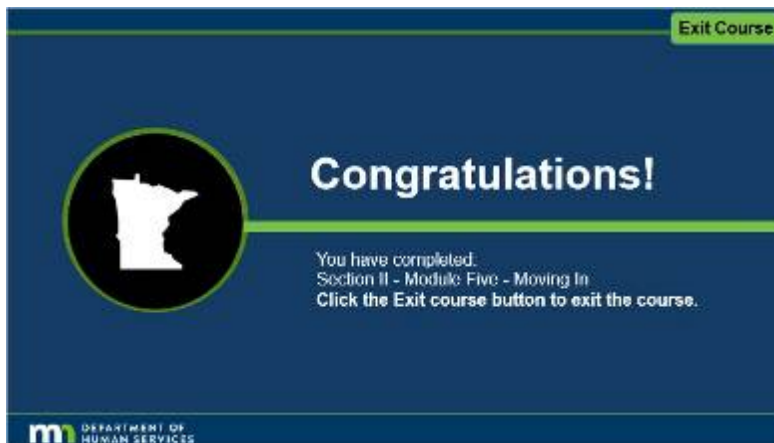
Understand rights and lease agreements

Know what assistance programs are available

Avoid scams

Up next is Section Three - Keep Me in My Home

## 4.10 End Screen



### Notes:

#### Congratulations

You have completed:

Section II- Module five - Moving In

Click the Exit course button to exit the course.