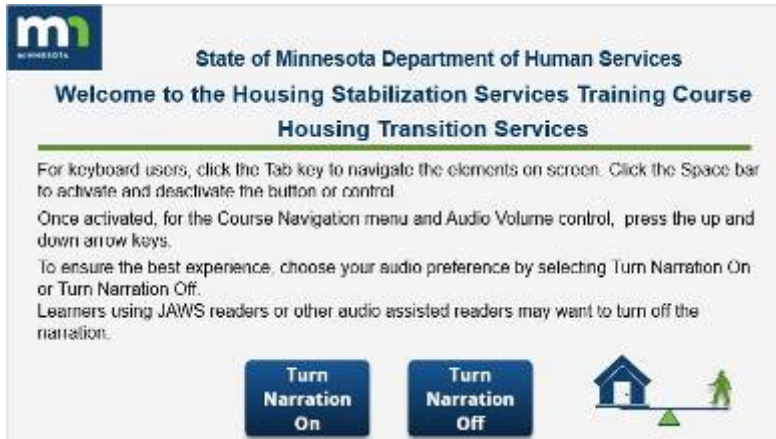


ReviewRecipientPlan

1. Housing Stabilization Services

1.1 Welcome



Notes:

Welcome to the Housing Stabilization Services Training Course.

Section 1: Assessment of a Person's Needs.

Module 1 of 14 Housing Stabilization Services Overview.

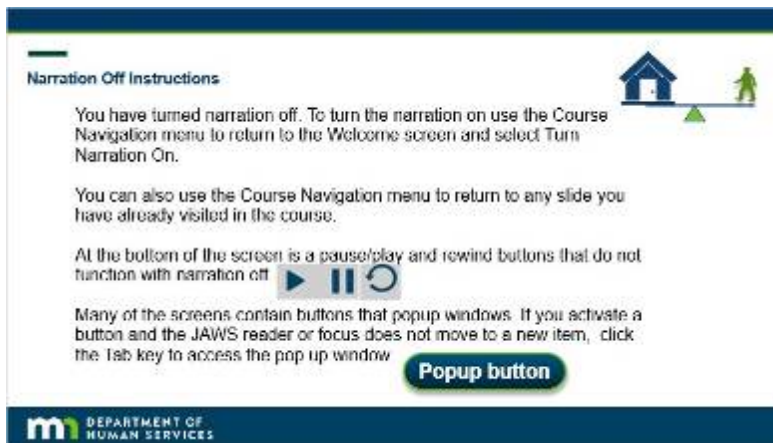
For keyboard users, click the Tab key to navigate the elements on screen. Click the Space bar to activate and deactivate the button or control.

Once activated, for the Course Navigation menu and Audio Volume control, press the up and down arrow keys.

To ensure the best experience, choose your audio preference by selecting Turn Narration On or Turn Narration Off.

Learners using JAWS readers or other audio assisted readers may want to turn off the narration.

1.2 Narration Off



The screenshot shows a slide titled "Narration Off Instructions" with a blue header and footer. The header contains a house icon and a person icon. The footer contains the logo for the Department of Human Services. The slide text reads: "You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On." "You can also use the Course Navigation menu to return to any slide you have already visited in the course." "At the bottom of the screen is a pause/play and rewind buttons that do not function with narration off" followed by icons of a play button, a pause button, and a rewind button. "Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window" followed by a green button labeled "Popup button".

Notes:

Narration Off Instructions

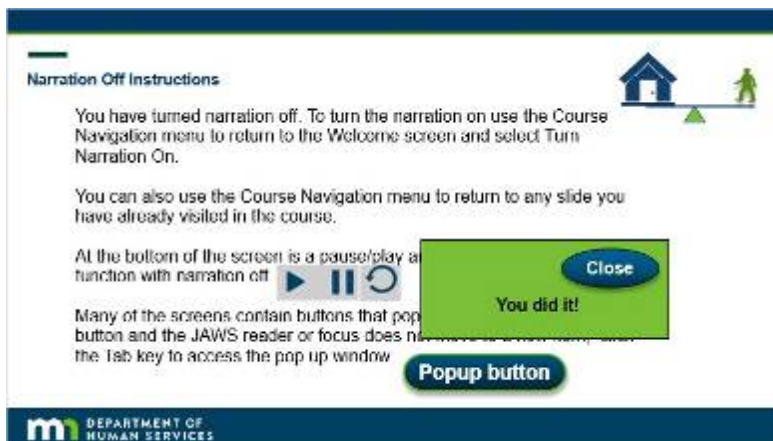
You have turned narration off. To turn the narration on use the Course Navigation menu to return to the Welcome screen and select Turn Narration On.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play and rewind buttons that do not function with narration off.

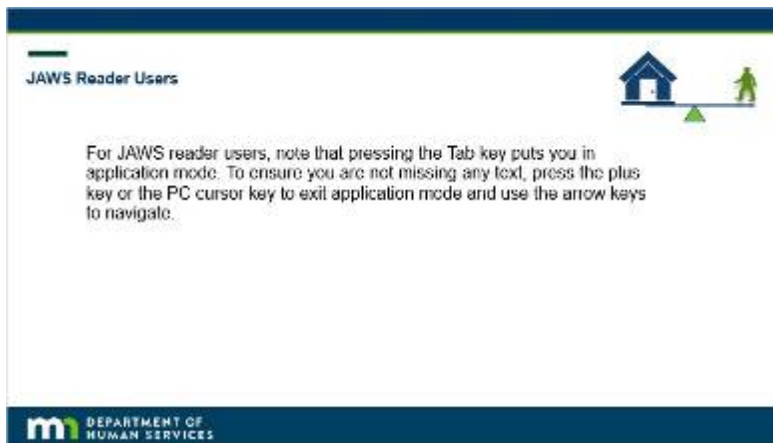
Many of the screens contain buttons that popup windows. If you activate a button and the JAWS reader or focus does not move to a new item, click the Tab key to access the pop up window.

Popup (Slide Layer)



The screenshot shows the same slide as before, but with a green popup window overlaid on the right side. The popup window has a blue button labeled "Close" in the top right corner and the text "You did it!" in the center. The slide text is partially obscured by the popup window. The "Popup button" from the previous slide is still visible at the bottom of the slide.

1.3 JAWS Reader Users

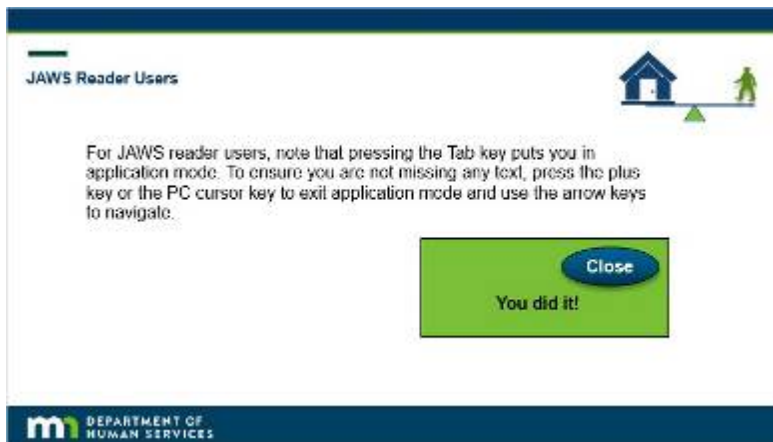


Notes:

For JAWS reader users

note that pressing the Tab key puts you in application mode. To ensure you are not missing any text, press the plus key or the PC cursor key to exit application mode and use the arrow keys to navigate.

Popup (Slide Layer)





1.4 Narration On

Narration On Instructions

You have turned narration on. To turn the narration off use the Course Navigation menu to return to the Welcome screen and select Turn Narration Off.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/play button that pauses audio and a rewind button that restarts the audio.

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Notes:

Narration On Instructions

You have turned narration on. To turn the narration off use the Course Navigation menu to return to the Welcome screen and select Turn Narration Off.

You can also use the Course Navigation menu to return to any slide you have already visited in the course.

At the bottom of the screen is a pause/ play button that pauses audio and a rewind button that restarts the audio.

1.5 Section Introduction

 **Welcome to**

Housing Stabilization Services Section II: Find Me a Home.

After people are approved for housing stabilization services, you will work with them to find and keep a home.

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Notes:

Welcome to

Housing stabilization services Section II: Find Me a Home.

After people are approved for housing stabilization services, you will work with them to find and keep a home.

1.6 Find Me A Home: Section II Overview

A presentation slide titled "Find Me A Home: Section II Overview". On the left is a photograph of a woman and two young girls smiling. On the right, the text reads: "Transition services helps people to plan for, find and move to homes of their own in the community." followed by "A transition provider delivers individual housing transition services including creating an individualized housing services plan, and helping a recipient understand budget options and develop a budget." and finally "As a Transition provider you are able to bill a 150 hours per transition based on a rate of \$17.17 per 15 minute unit". At the bottom left is the logo for the Department of Human Services, featuring a stylized 'm' and the text "DEPARTMENT OF HUMAN SERVICES".

Find Me A Home: Section II Overview

Transition services helps people to plan for, find and move to homes of their own in the community.

A transition provider delivers individual housing transition services including creating an individualized housing services plan, and helping a recipient understand budget options and develop a budget.

As a Transition provider you are able to bill a 150 hours per transition based on a rate of \$17.17 per 15 minute unit

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Notes:

Find Me A Home: Section II Overview

Transition services helps people to plan for, find and move to homes of their own in the community.

A Transition provider delivers individual housing transition services including creating an individualized housing services plan, and helping a recipient understand budget options and develop a budget.

As a Transition provider you are able to bill a 150 hours per transition based on a rate of \$17.17 per 15 minute unit.

1.7 Finding Me A Home: Section II Objectives



Find Me A Home: Section II Objectives

When you complete this section you will be able to:

- Identify the elements of person-centered planning and how it relates to housing services plans
- Establish and identify the needs and wants of recipients
- Assist with the housing search and application process and securing additional services, benefits and resources to support housing
- Identify and assist in resolving barriers to accessing housing, including recognizing resources to cover moving expenses, deposits, application fees
- Help a recipient organize their move and ensure the new living arrangement is safe and ready for move-in

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Notes:

Finding Me A Home: Section II Objectives

When you complete this section you will be able to:

- Identify the elements of person-centered planning and how it relates to housing services plans
- Establish and identify the needs and wants of recipients
- Assist with the housing search and application process and securing additional services, benefits and resources to support housing
- Identify and assist in resolving barriers to accessing housing, including recognizing resources to cover moving expenses, deposits, application fees
- Help a recipient organize their move and ensure the new living arrangement is safe and ready for move-in
-

1.8 Housing Transition Provider Qualifications



Transition Provider Qualifications

A Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

- Knowledge of Local Housing Resources
- Online Housing Stabilization Services Transition /Sustaining Training
- Mandated Reporter Training on Vulnerable Adults
- Pass a Criminal Background Check

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Notes:

Transition Provider Qualifications

Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

KnowledgeLocalHousing (Slide Layer)

Transition Provider Qualifications

A Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Knowledge of Local Housing

Finding desirable housing for recipients is based on a knowledge of local housing. Knowledge of local housing means not only understanding what types of housing are available in your area but also what programs and services can help the recipient get into housing. You will learn more about local housing resources in later modules.

Online Housing

Close

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ReporterTraining (Slide Layer)

Transition Provider Qualifications

A Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Mandated Reporter Training

Transition Providers must complete State of Minnesota Mandated Reporter Training and must report suspected abuse, neglect, or financial exploitation of a vulnerable adult.

State of Minnesota Mandated Reporter Training

Online Housing

Close

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OnlineTraining (Slide Layer)

Transition Provider Qualifications

A Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Online Training

You're doing that now!

Online Housing

Close

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BackgroundCheck (Slide Layer)



Transition Provider Qualifications

A Transition provider will need qualifications to provide services.

Click each of the four boxes below to learn more about provider qualifications. Once you click all four boxes, read their content and close their windows, you can click Next to continue.

Background Check

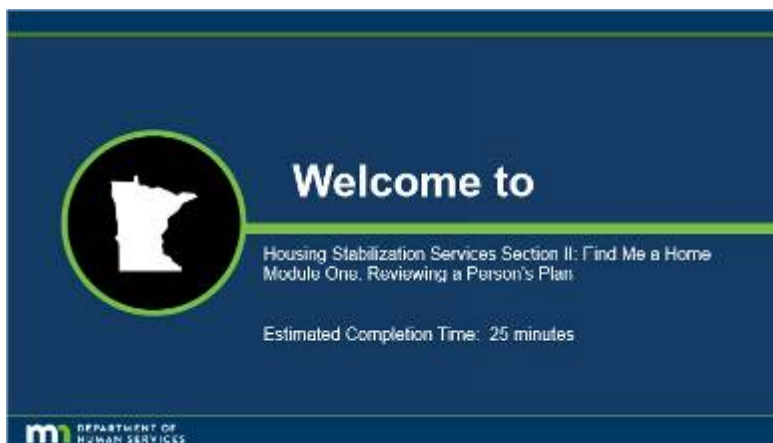
Staff will work with their employer to ensure they have a background check.

Online Housing

Close

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1.9 Introduction



Welcome to

Housing Stabilization Services Section II: Find Me a Home
Module One: Reviewing a Person's Plan

Estimated Completion Time: 25 minutes

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Notes:

Welcome to

Housing Stabilization Services Section II: Find me a home.

Module One: Reviewing a Person's Plan.

Estimated Completion Time: 25 minutes

1.10 Objectives



Objectives

When you have completed this module you will be able to:

- Identify the elements of a person-centered plan and how it relates to housing stabilization services
- Recognize the components of a housing services plan and
- Review existing person-centered plans to inform the creation of housing services plans

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Notes:

Objectives.

When you have completed this module you will be able to:

- Identify the elements of a person-centered plan and how it relates to housing stabilization services
Recognize the components of a housing services plan and,
Review existing person-centered plans to inform the creation of housing services plans


1.11 Person-Centered Plan

Person-Centered Plan

Everyone receiving transition services will be required to have a person-centered plan. Person-centered planning is a problem solving process used to help people plan for their future, focusing on that individual and how that person imagines their future.

The person-centered planning process must:

- Be driven by the individual
- Include the person's strengths, interests, wants as well as what supports they need
- Help the person make an informed choice about their housing stabilization service provider



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Notes:

Person-Centered Plan

Everyone receiving transition services will be required to have a person-centered plan. person-centered planning is a problem solving process used to help people plan for their future, focusing on that individual, and how that person imagines their future.

The person-centered planning process must:

Be driven by the individual

Include the person's strengths, interests, wants as well as what supports they need

Help the person make an informed choice about their housing stabilization service provider

1.12 Elements

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Click on each of the elements to learn more. Once you click each of the four buttons, and read the content, you can click Next to continue.

[Choice](#) [Person Driven](#) [Wellbeing](#) [Integration](#)

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Notes:

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Click on each of the elements to learn more. Once you click each of the four buttons, and read the content, you can click Next to continue.

Wellbeing (Slide Layer)

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Wellbeing

Every person-centered plan should be created with the person's wellbeing as a priority. The person centered service plan should include things that are important to a person, while also addressing how risk factors will be mitigated.

- Contributes to assurance of health and welfare
- Mitigate risk factors

Close

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Person Driven (Slide Layer)

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Person Driven

People should have an active role in creating their person centered service plan. They should create personally-defined outcomes of the plan. Their plan should always include plain language and reflect the cultural considerations of the recipient.

- Personally-defined outcomes
- Plain language and reflect cultural considerations

Close

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Choice (Slide Layer)

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Choice

The person must have choices while creating the person centered plan.

They must be provided options for service delivery and providers. They must also choose their setting/living arrangements while maintaining their budget. The person should not be pressured into making any decisions.

- Service delivery and provider
- Setting/living arrangements

Close

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Integration (Slide Layer)

Elements of a Person-Centered Plan

When a person-centered plan must include four elements that ensure each person-centered plan works.

Integration

Each person-centered plan should integrate other primary issues. It should help people to seek employment in a competitive setting and/or provide opportunities to engage in the community and control personal resources.

Opportunity to engage in community and control personal resources

Close

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1.13 Eligible for HSS or Not

Knowledge Check

For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.



"I have schizophrenia so I need housing near my therapist."

Yes No

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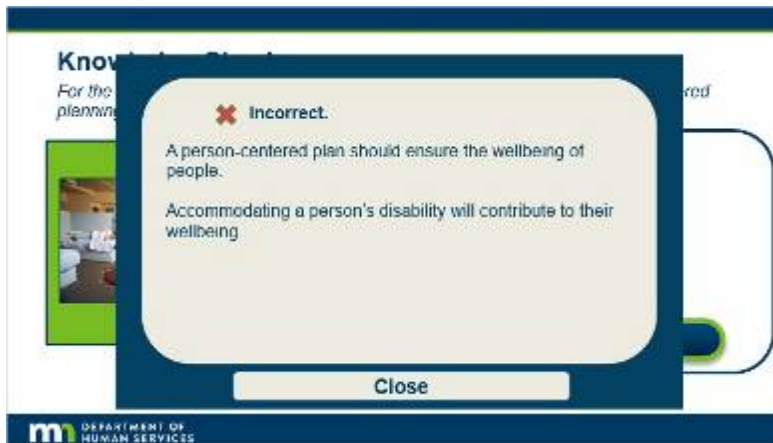
Notes:

Knowledge Check

For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.

"I have schizophrenia so I need housing near my therapist."

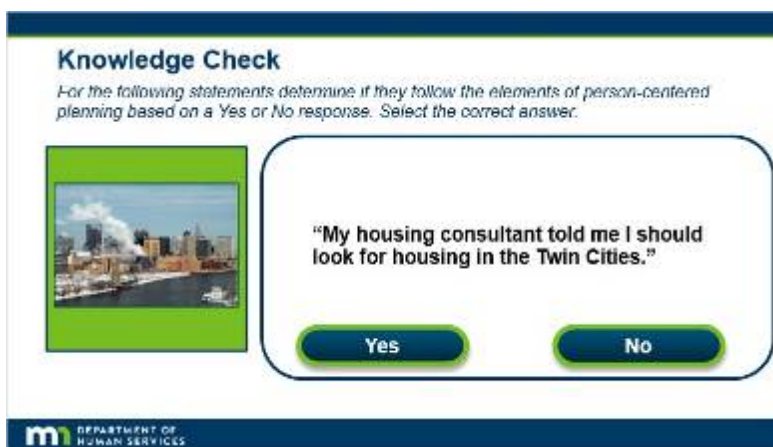
Incorrect (Slide Layer)



Correct (Slide Layer)



1.14 KnowledgeCheck



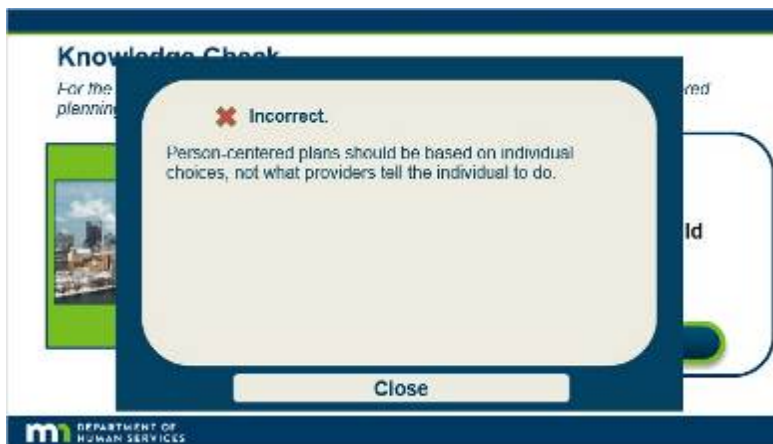
Notes:

Knowledge Check

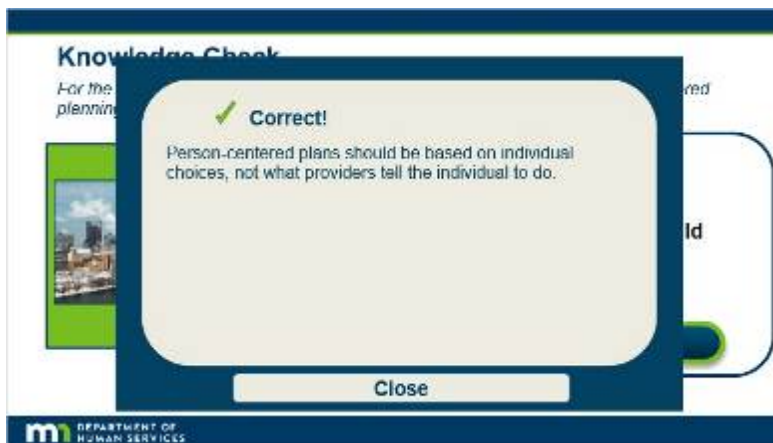
For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.

“My housing consultant told me I should look for housing in the Twin Cities.”

Incorrect (Slide Layer)




Correct (Slide Layer)



1.15 KnowledgeCheck

Knowledge Check

For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.



"My person-centered plan has a Spanish translation because that is my native language"

Yes **No**

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Notes:

Knowledge Check


For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.

"My person-centered plan has a Spanish translation because that is my native language"

Correct (Slide Layer)

Knowledge Check

For the following statements determine if they follow the elements of person-centered planning based on a Yes or No response. Select the correct answer.



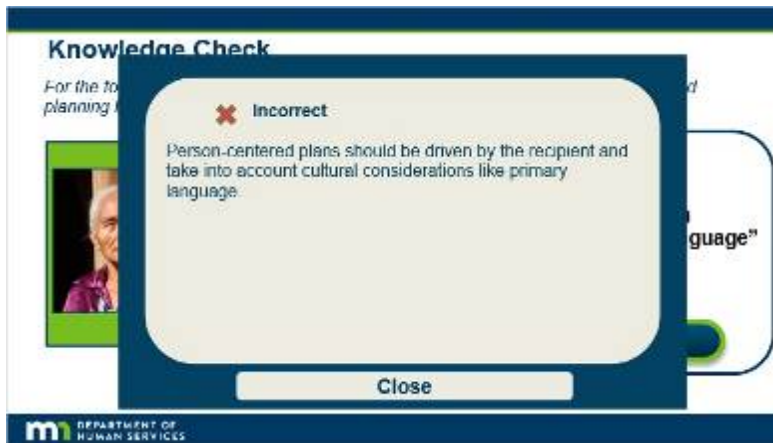
Correct!

Person-centered plans should be driven by the recipient and take into account cultural considerations like primary language.

Close

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Incorrect (Slide Layer)



2. PersonCenteredPlans

2.1 Types of Person-Centered Plans



Notes:

Types of Person-Centered Plans

There are three types of person-centered plans you will commonly see:

- housing focused person-centered plans,
- coordinated services and supports plans,
- coordinated care plans,

Person-centered plans are created by housing consultants, case managers, or senior care coordinators. While Transition/Sustaining providers do not create person-centered plans ALL Housing Stabilization Services must be person-centered. Transition and sustaining providers will work with the person to identify how the person-centered plan will be

implemented.

2.2 Three Types plan buttons

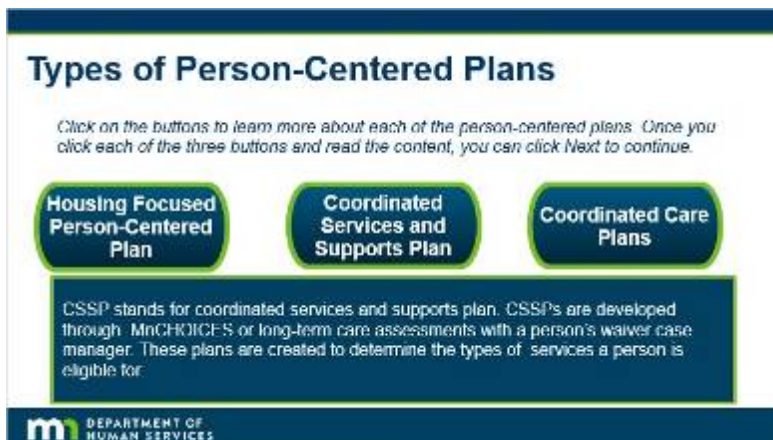


Notes:

Types of Person-Centered Plans

Click on the buttons to learn more about each of the person-centered plans. Once you click each of the three buttons and read the content, you can click Next to continue.

CSSP (Slide Layer)



HousingFocused (Slide Layer)

Types of Person-Centered Plans

Click on the buttons to learn more about each of the person-centered plans. Once you click each of the three buttons and read the content, you can click Next to continue.

Housing Focused Person-Centered Plan

Coordinated Services and Supports Plan

Coordinated Care Plans

This housing focused person-centered plan was created for housing stabilization services to discover a person's specific housing needs. Targeted case managers and housing consultants will develop this plan.

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ccp (Slide Layer)

Types of Person-Centered Plans

Click on the buttons to learn more about each of the person-centered plans. Once you click each of the three buttons and read the content, you can click Next to continue.

Housing Focused Person-Centered Plan

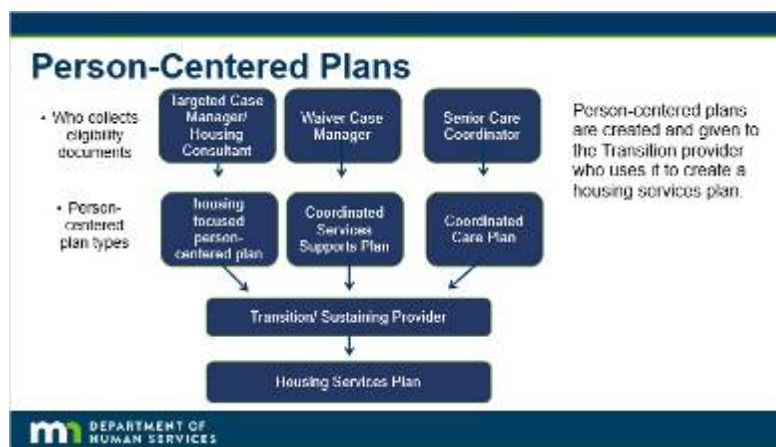
Coordinated Services and Supports Plan

Coordinated Care Plans

Coordinated care plans are developed by senior care coordinators for people over 65 to better take into account how age will affect their access to social services.

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2.3 Person-Centered Plans



Notes:

Person-Centered Plans

person-centered plans are created and given to the Transition provider who uses it to create a housing services plan.

2.4 Housing Focused Person-Centered Plans

Housing Focused Person-Centered Plans

Housing focused person-centered plans provide a format for understanding and evaluating a person's housing needs.

Every person who uses either a Housing Consultant or targeted case manager will have a housing focused person-centered plan.

These plans were developed for these services, so they include information on a person's needs and wants in relation to their housing.

[Sample housing focused person centered plan](#)

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COMMUNITY SERVICE & PERSONALIZED CARE - HOUSING/HEALTH SERVICES DIVISION

Housing Focused Person-Centered Plan

Person Information

First Name	Last Name	Date of Birth	Address Number

Notes:

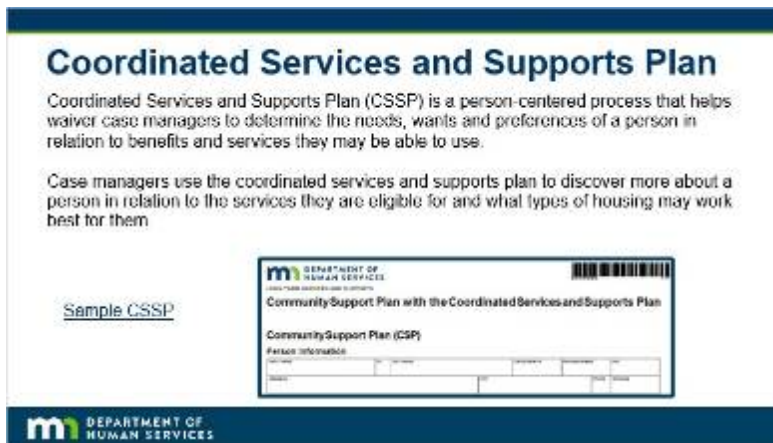
Housing Focused Person-Centered Plans

Housing focused person-centered plans provide a format for understanding and evaluating a person's housing needs.

Every person who uses either a Housing Consultant or targeted case manager will have a housing focused person-centered plan.

These plans were developed for these services, so they include information on a person's needs and wants in relation to their housing.

2.5 Coordinated Services and Supports Plan



Coordinated Services and Supports Plan

Coordinated Services and Supports Plan (CSSP) is a person-centered process that helps waiver case managers to determine the needs, wants and preferences of a person in relation to benefits and services they may be able to use.

Case managers use the coordinated services and supports plan to discover more about a person in relation to the services they are eligible for and what types of housing may work best for them.

[Sample CSSP](#)

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Community Support Plan with the Coordinated Services and Supports Plan

Community Support Plan (CSP)

Person Information

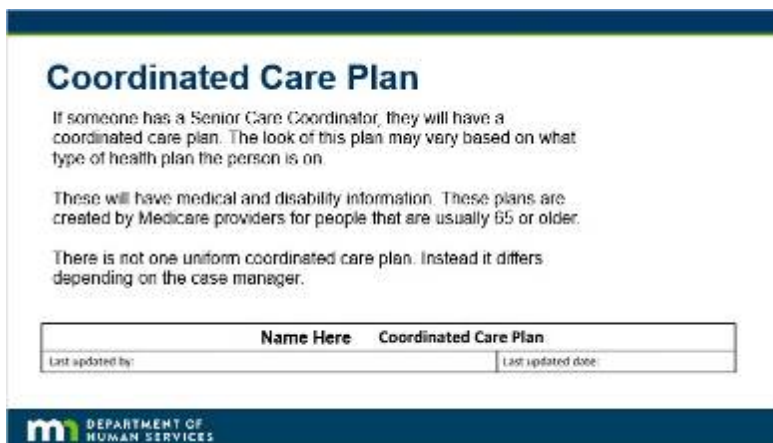
First Name	Last Name	Address	City	State	Zip
Phone	Cell Phone	Work Phone	Home Phone	Fax	

Notes:

Coordinated Services and Supports Plan

Coordinated Services and Supports Plan (CSSP) is a person-centered process that helps waiver case managers to determine the needs, wants and preferences of a person in relation to benefits and services they may be able to use. Case managers use the coordinated services and supports plan to discover more about a person in relation to the services they are eligible for and what types of housing may work best for them.

2.6 Coordinated Care Plan



Coordinated Care Plan

If someone has a Senior Care Coordinator, they will have a coordinated care plan. The look of this plan may vary based on what type of health plan the person is on.

These will have medical and disability information. These plans are created by Medicare providers for people that are usually 65 or older.

There is not one uniform coordinated care plan. Instead it differs depending on the case manager.

Name Here Coordinated Care Plan

Last updated by:	Last updated date:

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Notes:

Coordinated Care Plan

If someone has a Senior Care Coordinator, they will have a coordinated care plan. The look of this plan may vary based on what type of health plan the person is on.

These will have medical and disability information. These plans are created by Medicare providers for people that are usually 65 or older.

There is not one uniform coordinated care plan. Instead it differs depending on the case manager.

2.7 Housing Services Plans

Housing Services Plans

Transition/Sustaining providers will use the person-centered plans to create their own specific housing services plan.

Person-centered plans are created by many different people and then are taken by Transition providers to make a housing services plan. The housing services plan is used by you, the Transition provider, to figure out how to get each recipient into a stable home by meeting their budget, needs, wants and accessibility requirements.

There is not a specific form for housing service plans; instead they are a living document that is always being updated based on what housing will work best for the people served.



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Notes:

Housing Services Plans

Transition/ Sustaining providers will use the person-centered plans to create their own specific housing services plan.

Person-centered plans are created by many different people and then are taken by Transition providers to make a housing services plan. The housing services plan is used by you, the Transition provider to figure out how to get each recipient into a stable home by meeting their budget, needs, wants and accessibility requirements.

There is not a specific form for housing service plans; instead they are a living document that is always being updated based on what housing will work best for the people served.

2.8 Housing Benefits 101



The screenshot shows the 'Housing Benefits 101' website. The header has a blue bar with the title 'Housing Benefits 101' in white. Below the header, the main content area is white. On the left, there is a text block explaining that Housing Benefits 101 or HB101 is one of the strongest tools at your disposal for building housing service plans. It also mentions that sometimes housing stabilization services recipients will already have an HB101 profile, and that 'My Vault' (a section within HB101) is a free, private and secure system that assists in creating a housing plan for the recipient. On the right, there is a smaller version of the website interface, showing a navigation menu with 'Home', 'About Us', 'Services', 'My Vault', 'Contact Us', and 'Partners'. Below the menu, there is a large photo of two men smiling, and a smaller photo of a group of people. The footer of the website shows the 'm' logo for the Department of Human Services.

Notes:

Housing Benefits 101

Housing Benefits 101 or HB101 is one of the strongest tools at your disposal for building housing service plans.

Sometimes Housing Stabilization Services recipients will already have an HB101 profile. My Vault (a section within HB101) is a free, private and secure system that assists in creating a housing plan for the recipient.

2.9 My Vault



My Vault

My Vault provides pathways and securely stores important files, documents, and contacts which can be shared. My Vault has the capacity to save information that a person or provider may need to access such as a person-centered plan or eligibility documentation.

People may give you access to their vaults. You can walk through their pathways together and review, revise, delete or add information to their pathways.

You can use HB101 to store and share person-centered plans. You can also use the HB101 pathways to create a housing services plan.

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Notes:

My Vault

My Vault provides pathways and securely stores important files, documents, and contacts which can be shared. My Vault has the capacity to save information that a person or provider may need to access such as a person-centered plan or eligibility documentation.

People may give you access to their vaults. You can walk through their pathways together and review, revise, delete or add information to their pathways.

You can use HB101 to store and share person-centered plans. You can also use the HB101 pathways to create a housing services plan.

2.10 Knowledge Check


(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

Holly comes to you with her person-centered plan. Click the link to see Holly's plan. What kind of person-centered plan does Holly have? [Holly's plan](#)

Select the correct answer, then click the Submit button.

☐ Housing focused person-centered plan
 ☒ Coordinated Services and Supports Plan
 ☐ Coordinated Care Plan



Correct	Choice	Feedback
	Housing focused person-centered plan	Incorrect. Holly has a coordinated services and supports plan.
X	Coordinated Services and Supports Plan	Correct! Holly has a coordinated services and supports plan. Your next steps should be making sure she is enrolled and thinking about what kinds of housing are indicated by her plan.
	Coordinated Care Plan	Incorrect. Holly has a coordinated services and supports plan.

Notes:

Knowledge Check

Holly comes to you with her person-centered plan. [Click the link](#) to see Holly's plan. What kind of person-centered plan does Holly have?

Select the correct answer, then click the Submit button.

Housing focused person-centered plan (Slide Layer)

Knowledge Check

Holly comes to you with her person-centered plan. Click the link to see Holly's plan.
What kind of person-centered plan does Holly have? [Holly's plan](#)

Select the correct answer, then click the Submit button.

- ☐ Housing focused person-centered plan
- ☒ Coordinated Services and Supports Plan
- ☐ Coordinated Care Plan

Incorrect.

Incorrect. Holly has a coordinated services and supports plan.

Continue

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Coordinated Care Plan (Slide Layer)

Knowledge Check

Holly comes to you with her person-centered plan. Click the link to see Holly's plan.
What kind of person-centered plan does Holly have? [Holly's plan](#)

Select the correct answer, then click the Submit button.

- ☐ Housing focused person-centered plan
- ☒ Coordinated Services and Supports Plan
- ☐ Coordinated Care Plan

Incorrect.

Incorrect. Holly has a coordinated services and supports plan.

Continue

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Coordinated Services and Supports Plan (Slide Layer)

Knowledge Check

Holly comes to you with her person-centered plan. Click the link to see Holly's plan.
What kind of person-centered plan does Holly have? [Holly's plan](#)

Select the correct answer, then click the Submit button.

- ☐ Housing focused person-centered plan
- ☒ Coordinated Services and Supports Plan
- ☐ Coordinated Care Plan

Correct!

Correct! Holly has a coordinated services and supports plan. Your next steps should be making sure she is enrolled and thinking about what kinds of housing are indicated by her plan.

Continue

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2.11 KnowledgeCheck

Knowledge Check

Read these statements and determine if they are a part of a person-centered plan or not. Yes or No. Select the correct answer.



A description of how a person feels about their case manager.

Yes No

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Notes:

Knowledge Check.


Read these statements and determine if they are a part of a person-centered plan or not. Yes or No. Select the correct answer.

A description of how a person feels about their case manager.

Correct (Slide Layer)

Knowledge Check

Read these statements and determine if they are a part of a person-centered plan or not. Yes or No. Select the correct answer.



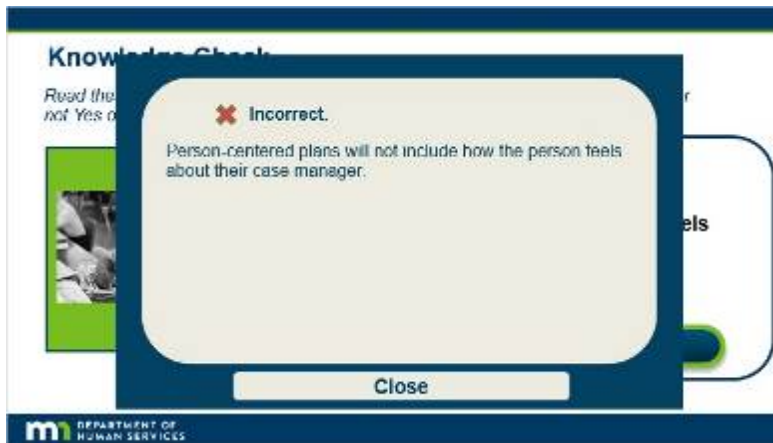
✓ Correct!

Person-centered plans will not include how the person feels about their case manager.

Close

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Incorrect (Slide Layer)



2.12 KnowledgeCheck



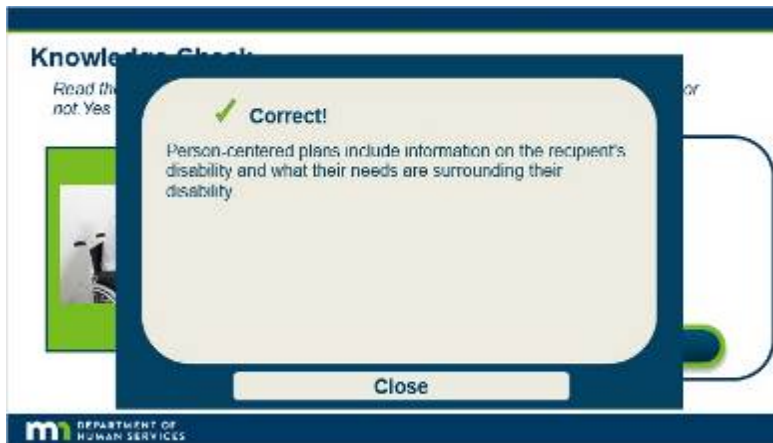
Notes:

Knowledge Check.

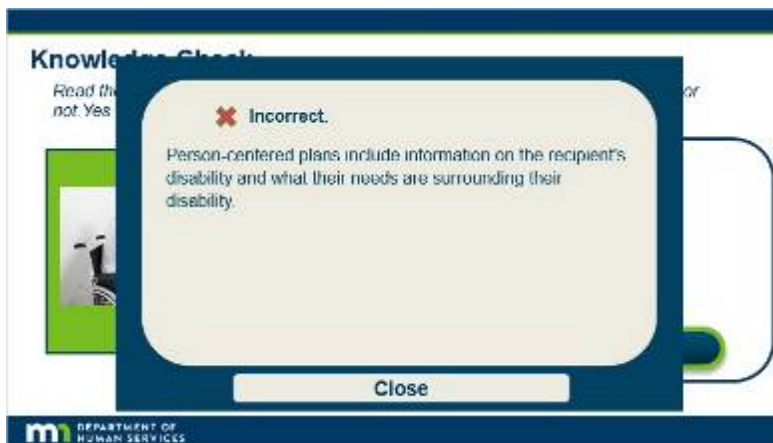
Read these statements and determine if they are a part of a person-centered plan or not. Yes or No. Select the correct answer.

The person needs wheelchair accessible housing.

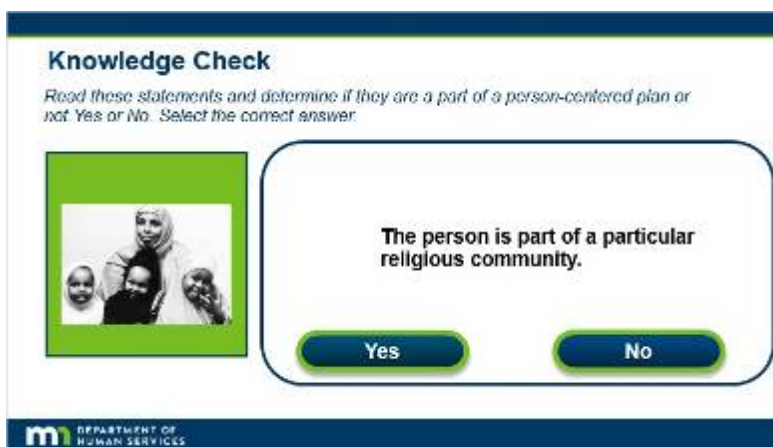
Correct (Slide Layer)



Incorrect (Slide Layer)



2.13 KnowledgeCheck



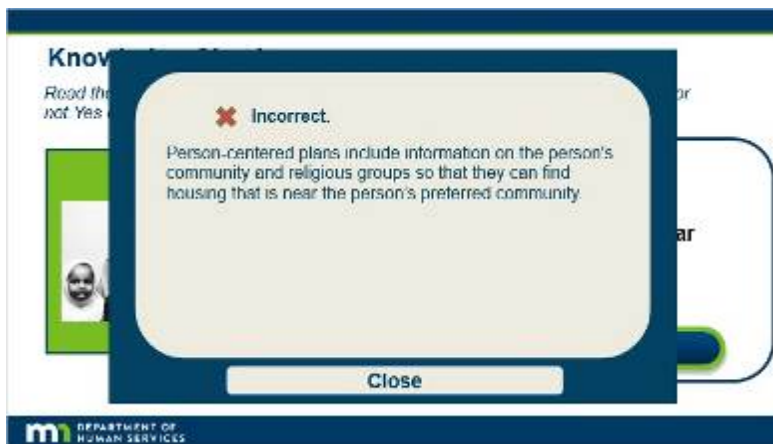
Notes:

Knowledge Check.

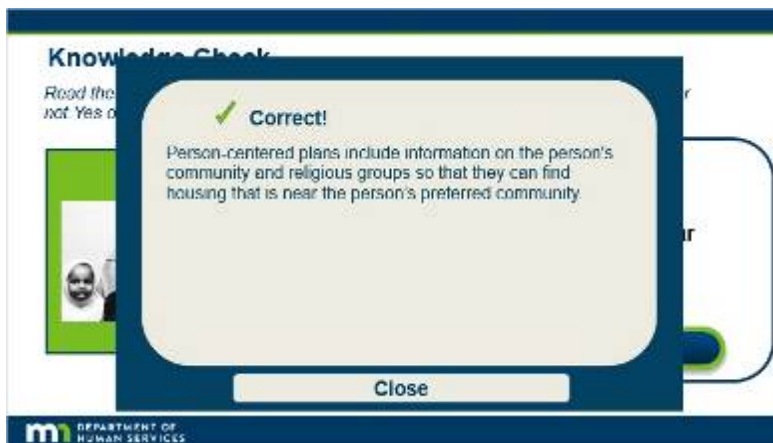
Read the statements and determine if they are a part of a person-centered plan or not. Yes or No. Select the correct answer.

The person is part of a particular religious community.

Incorrect (Slide Layer)



Correct (Slide Layer)



3. NeedsAndWants

3.1 Roles in Person-Centered Planning

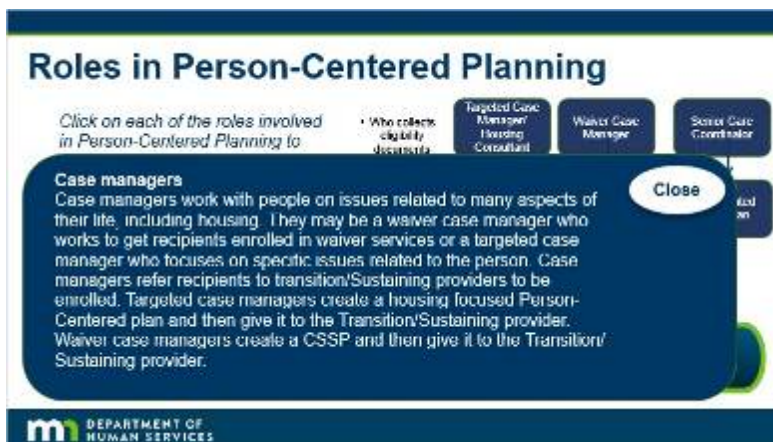


Notes:

Roles in Person-Centered Planning

Click on each of the roles involved in Person-Centered planning to learn more. Once you click all four boxes, read their contents and close their windows, you can click Next to continue.

CaseManagers (Slide Layer)



CareMANAGERS (Slide Layer)

Roles in Person-Centered Planning

Click on each of the roles involved in Person-Centered Planning to:

- Who collects eligibility assessments
- Targeted Case Manager/ Housing Consultant
- Waiver Case Manager
- Senior Case Coordinator

Care Coordinators
Care coordinators are providers for Medicare and some Medicaid health care. Those people who are 65 years of age or older may have a senior care coordinator who will make a Coordinated Care Plan for them. These types of plans provide information about the person.

Close

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HousingConsultants (Slide Layer)

Roles in Person-Centered Planning

Click on each of the roles involved in Person-Centered Planning to:

- Who collects eligibility assessments
- Targeted Case Manager/ Housing Consultant
- Waiver Case Manager
- Senior Case Coordinator

Housing Consultants
Housing Consultants create a housing focused Person-Centered Plan for recipients prior to enrollment in housing stabilization services. Housing Consultants give those plans to the Transition or Sustaining provider.

Close

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Providers (Slide Layer)

Roles in Person-Centered Planning

Click on each of the roles involved in Person-Centered Planning to:

- Who collects eligibility assessments
- Targeted Case Manager/ Housing Consultant
- Waiver Case Manager
- Senior Case Coordinator

Providers
The Transition and Sustaining providers take existing Person-Centered plans and ensure the information is accurate, complete and up to date. Transition or Sustaining providers will not ever revise a person-centered plan, that would be the role of the case manager or Housing Consultant. This needs to be updated annually, refer to the "Completing and Submitting Forms" module for more information about this process. Transition and Sustaining providers will use the information they gather to create a "Housing Services Plan" by gathering all relevant information that will help their recipients gain access to stabilized housing. As a transition/ sustaining service provider, you can use the CSSP or a housing focused Person-Centered plan to understand more about the recipient.

Close

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3.2 Reviewing a Person-Centered Plan

Reviewing a Person-Centered Plan

Housing stabilization services recipients will have created a person-centered plan when they were deemed eligible for the program. Regardless of what type of person-centered plan they have, reviewing their plans ensures everything is up to date, accurate, and decided by the recipient.

When reviewing person-centered plans think about how it applies to housing options. Use this information to create a housing services plan.

Housing services plans allow for providers to put together the necessary housing needs, wants, accessibility requirements, and budgets.

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Notes:

Reviewing a Person-Centered Plan

Housing stabilization services recipients will have created a person-centered plan when they were deemed eligible for the program. Regardless of what type of person-centered plan they have, reviewing their plans ensures everything is up to date, accurate, and decided by the recipient.


When reviewing person-centered plans think about how it applies to housing options. Use this information to create a housing services plan.

Housing services plans allow for providers to put together the necessary housing needs, wants, accessibility requirements, and budgets.


3.3 Reviewing Recipient's Needs

Reviewing Recipient's Needs

If the recipient **does have** a housing focused person-centered plan, go through it and begin to think of how the information can be used to find the recipient housing. Even think of what has not been answered about their housing needs and wants and ask the recipient those unanswered questions.



If the recipient **does not have** a housing focused person-centered plan, look to see what information is already in the alternate person-centered plan that can be used to focus on the recipient's housing needs. Then ask the recipient questions that can fill in any gaps in information about themselves and their potential housing.



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Notes:

Reviewing Recipient's Needs

If the recipient **does have** a housing focused person-centered plan, go through it and begin to think of how the information can be used to find the recipient housing. Even think of what has not been answered about their housing needs and wants and ask the recipient those unanswered questions.

If the recipient **does not have** a housing focused person-centered plan, look to see what information is already in the alternate person-centered plan that can be used to focus on the recipient's housing needs. Then ask the recipient questions that can fill in any gaps in information about themselves and their potential housing.

3.4 Foundational Service Practices



Foundational Service Practices

The Minnesota Department of Human Services has developed Foundational Service Practices as a guide in working with people experiencing homelessness.

They allow for you as a provider to understand the recipients of the program and help those who are experiencing homelessness.



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Notes:

Foundational Service Practices


The Minnesota Department of Human Services has developed Foundational Service Practices as a guide in working with people experiencing homelessness. They allow for you as a provider to understand the recipients of the program and help those who are experiencing homelessness.


3.5 Foundational Service Practices Guidelines

Foundational Service Practices Guidelines

Follow these guidelines:

- Know the housing status of people you work with.
- Actively reach out to people experiencing homelessness.
- Limit requirements for in-person appointments at a particular location or office.
- Assist with the process of gathering required verifications or documentation.
- Allow for multiple methods to communicate about benefits and services.





Notes:

Foundational Service Practices Guidelines

Follow these guidelines.

Know the housing status of people you work with

Actively reach out to people experiencing homelessness.

Limit requirements for in-person appointments at a particular location or office.

Assist with the process of gathering required verifications or documentation.

Allow for multiple methods to communicate about benefits and services.

3.6 Cultural Considerations

Cultural Considerations

Cultural considerations affect each of the recipients you come into contact with. Cultural considerations may impact their ability to find and keep stable housing, it may also affect how they interact with providers.

Cultural considerations can affect the perspectives a person has about their own disability. Does their culture think asking for help is acceptable? Keep in mind how someone's culture may affect their housing. Cultural considerations will be discussed more in depth in later modules.





Notes:

Cultural Considerations

Cultural considerations affect each of the recipients you come into contact with. Cultural considerations may impact their ability to find and keep stable housing, it may also affect how they interact with providers.

Cultural considerations can affect the perspectives a person has about their own disability. Does their culture think asking for help is acceptable? Keep in mind how someone's culture may affect their housing. Cultural considerations will be discussed more in depth in later modules.

4. Scenarios

4.1 Scenario Dario

Scenario- Dario

Each person-centered plan helps you to understand the recipient better.

Click and read through *Dario's housing focused person-centered plan*. Then answer the questions based on the plan.

Dario's housing focused person-centered plan

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Notes:

Scenario. Dario

Each person-centered plan helps you to understand the recipient better.

Click and read through Dario's housing focused person-centered plan. Then answer the questions based on the plan.

Untitled Layer 1 (Slide Layer)

Scenario- Dario

Dario is a 28 year-old recipient from St. Cloud who's person with substance use disorder. He has been couch surfing or sleeping in his car. He is looking to live in an apartment with a close friend and sober companion who is also his referral. He also would like to live near his new job as a server at a restaurant that services breakfast.

Each person-centered plan helps you understand the recipient better.

Click and read through Dario's housing focused person-centered plan. Then answer the questions based on the plan.

Dario's housing focused person-centered plan

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4.2 Knowledge Check 1

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

What type of housing would suit Dario?
Dario's person-centered plan


Multiple Choice. Select the correct answer, and then click the Submit button.

☐ A group home

☒ A two bedroom apartment

☐ A studio apartment

☐ A three bedroom duplex

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Correct	Choice	Feedback
	A group home	Incorrect. A group home would not allow for Dario's needs of a roommate to be met.
X	A two bedroom apartment	Correct! This housing meets Dario's need by allowing him to live with his sober companion.

A studio apartment	Incorrect. A studio apartment would not allow for Dario's needs of a roommate to be met.
A three bedroom duplex	A three bedroom duplex would be unrealistic considering Dario's income and the amount of roommates he has. If he found more roommates maybe this would be reasonable.

Notes:

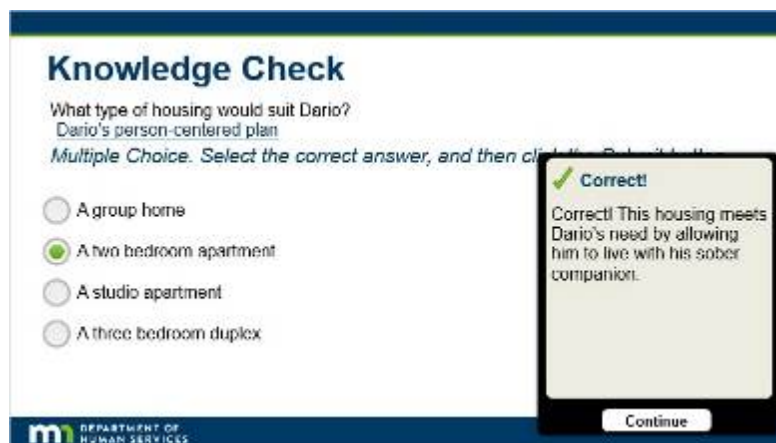
Knowledge Check

What type of housing would suit Dario?

Dario's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)



Incorrect. (Slide Layer)

Knowledge Check

What type of housing would suit Dario?
Dario's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ A group home
- ☒ A two bedroom apartment
- ☐ A studio apartment
- ☐ A three bedroom duplex

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✖ Incorrect.

Incorrect. A group home would not allow for Dario's needs of a roommate to be met.

Continue

Incorrect. (Slide Layer)

Knowledge Check

What type of housing would suit Dario?
Dario's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ A group home
- ☒ A two bedroom apartment
- ☐ A studio apartment
- ☐ A three bedroom duplex

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✖ Incorrect.

Incorrect. A studio apartment would not allow for Dario's needs of a roommate to be met.

Continue

Incorrect. (Slide Layer)

Knowledge Check

What type of housing would suit Dario?
Dario's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ A group home
- ☒ A two bedroom apartment
- ☐ A studio apartment
- ☐ A three bedroom duplex

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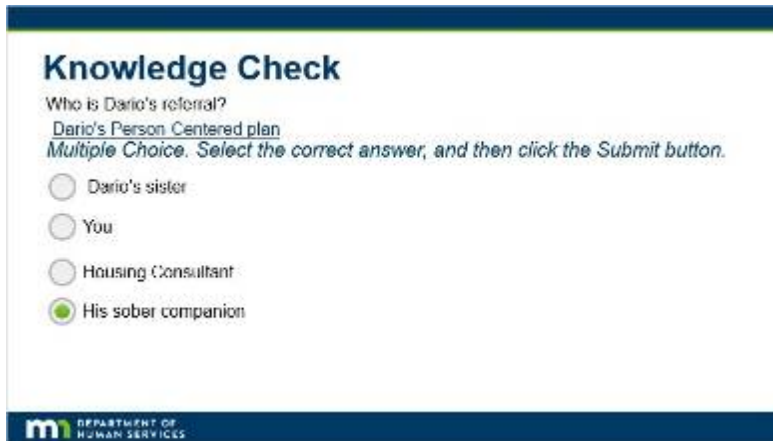
✖ Incorrect.

A three bedroom duplex would be unrealistic considering Dario's income and the amount of roommates he has. If he found more roommates maybe this would be reasonable.

Continue

4.3 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)



Knowledge Check

Who is Dario's referral?
Dario's Person-Centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Dario's sister
- ☐ You
- ☐ Housing Consultant
- ☒ His sober companion

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Correct	Choice
	Dario's sister
	You
	Housing Consultant
X	His sober companion

Feedback when correct:

Correct! Dario's sober companion is Dario's referral.

Feedback when incorrect:

Incorrect. Dario has his sober companion listed as his referral.

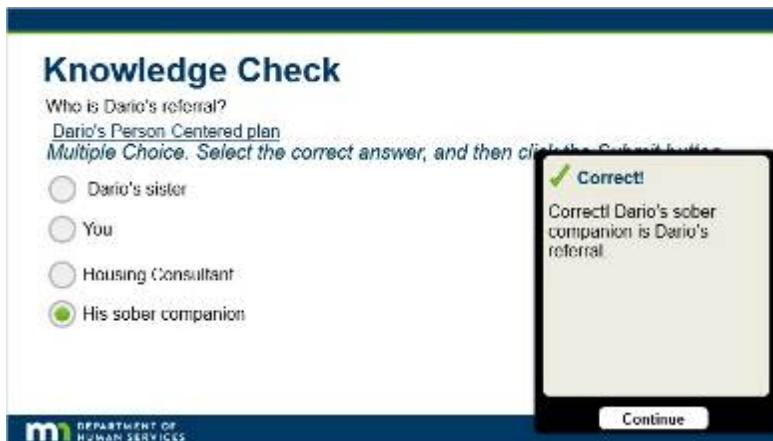
Notes:

Knowledge Check

Who is Dario's referral?

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)



Knowledge Check

Who is Dario's referral?

Dario's Person-Centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Dario's sister
- ☐ You
- ☐ Housing Consultant
- ☒ His sober companion

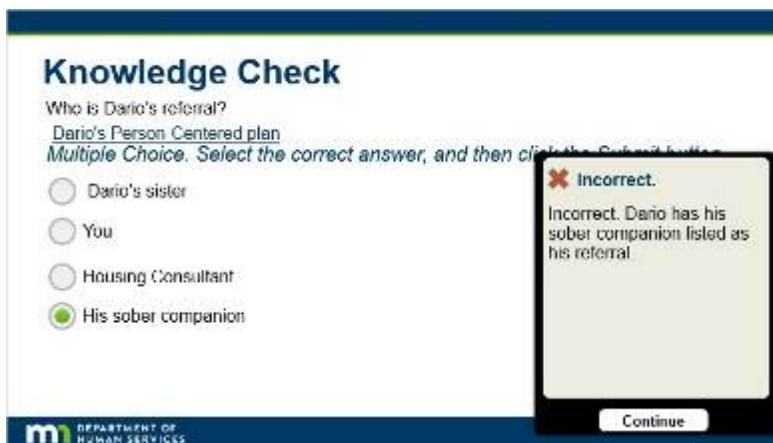
Correct!

Correct! Dario's sober companion is Dario's referral.

Continue

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Incorrect. (Slide Layer)



Knowledge Check

Who is Dario's referral?

Dario's Person-Centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Dario's sister
- ☐ You
- ☐ Housing Consultant
- ☒ His sober companion

Incorrect.

Incorrect. Dario has his sober companion listed as his referral.

Continue

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Try Again (Slide Layer)

Knowledge Check

Who is Dario's referral?

[Dario's Person-Centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Dario's sister
- ☐ You
- ☐ Housing Consultant
- ☒ His sober companion

Incorrect.

Incorrect. Read what Dario has listed in his person-centered plan to understand who his referral is. Try again.

Try Again

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4.4 Knowledge Check 3

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

Based on Dario's person-centered plan, what is his disability?

[Dario's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☒ Substance Use Disorder
- ☐ Multiple Personality Disorder
- ☐ He is over the age of 65
- ☐ Type 2 Diabetes

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Correct	Choice
X	Substance Use Disorder
	Multiple Personality Disorder
	He is over the age of 65
	Type 2 Diabetes

Feedback when correct:

That's right! You selected the correct response. Dario's person-centered plan refers to substance use disorder in the form of using methamphetamines.

Feedback when incorrect:

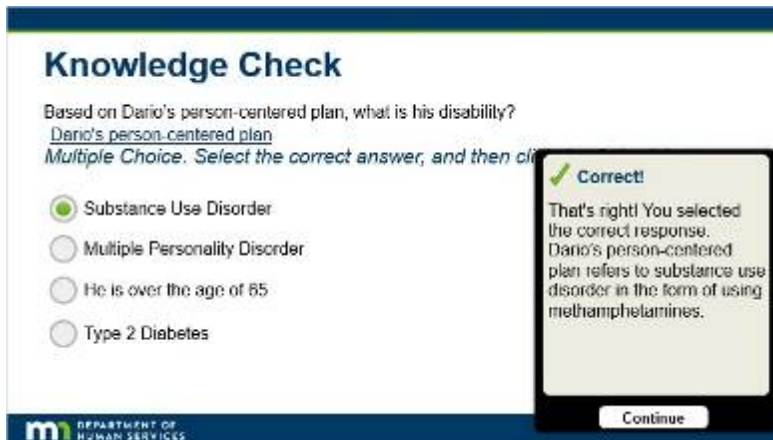
Incorrect. Dario's person-centered plan refers to substance use disorder in the form of using methamphetamines.

Notes:**Knowledge Check**

Based on Dario's person-centered plan, what is his disability?

Dario's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)

The screenshot shows a 'Knowledge Check' slide from a presentation. The slide title is 'Knowledge Check'. Below the title, it asks: 'Based on Dario's person-centered plan, what is his disability?' and provides a link to 'Dario's person-centered plan'. It specifies 'Multiple Choice. Select the correct answer, and then click the Submit button.' There are four radio button options: 'Substance Use Disorder' (which is selected), 'Multiple Personality Disorder', 'He is over the age of 65', and 'Type 2 Diabetes'. At the bottom left is the logo for the 'DEPARTMENT OF HUMAN SERVICES'. A feedback overlay on the right side of the slide shows a green checkmark and the word 'Correct!'. The text in the overlay reads: 'That's right! You selected the correct response. Dario's person-centered plan refers to substance use disorder in the form of using methamphetamines.' At the bottom of the overlay is a 'Continue' button.

Incorrect. (Slide Layer)

Knowledge Check

Based on Dario's person-centered plan, what is his disability?
[Dario's person-centered plan](#)
Multiple Choice. Select the correct answer, and then click Continue.

- ☒ Substance Use Disorder
- ☐ Multiple Personality Disorder
- ☐ He is over the age of 65
- ☐ Type 2 Diabetes

Incorrect.
Incorrect. Dario's person-centered plan refers to substance use disorder in the form of using methamphetamines.

Continue

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Try Again (Slide Layer)

Knowledge Check

Based on Dario's person-centered plan, what is his disability?
[Dario's person-centered plan](#)
Multiple Choice. Select the correct answer, and then click Try Again.

- ☒ Substance Use Disorder
- ☐ Multiple Personality Disorder
- ☐ He is over the age of 65
- ☐ Type 2 Diabetes

Incorrect.
That is incorrect. Please try again. Refer back to Dario's plan if you are unsure what his disability is.

Try Again

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4.5 Scenario Thomas

Scenario - Thomas

Thomas was brought into the housing stabilization services program by a housing consultant in the introduction to planning module. Previously you signed his housing focused person-centered plan for the eligibility review and are now reviewing the plan again. Thomas is a 32-year-old African-American who became homeless after suffering a back injury at work, leading him to no longer be able to do his job.

Click on Thomas's plan to review his plan and answer the following questions

Thomas' housing focused person-centered plan



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Notes:

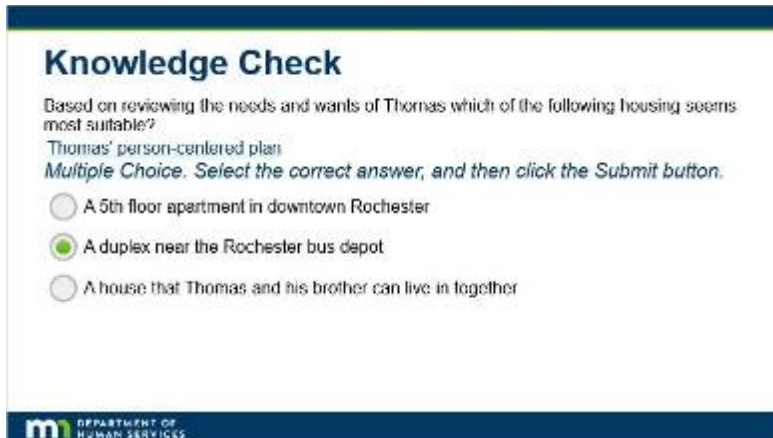
Scenario 2-Thomas

Thomas was brought into the housing stabilization services program by a housing consultant in the introduction to planning module. Previously you signed his housing focused person-centered plan for the eligibility review and are now reviewing the plan again. Thomas is a 32-year old African-American who became homeless after suffering a back injury at work, leading him to no longer be able to do his job.

Click on Thomas's plan to review his plan and answer the following questions

4.6 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)



Correct	Choice
	A 5th floor apartment in downtown Rochester
X	A duplex near the Rochester bus depot
	A house that Thomas and his brother can live in together

Feedback when correct:

Correct! The housing for Thomas should reflect his needs and wants. The goal of the program is to find and keep him in a home. In his housing focused person-centered plan, Thomas requests living by himself in Rochester near public transportation.

Feedback when incorrect:

Incorrect. The housing for Thomas should reflect his needs and wants. The goal of the HSS program is to find and keep him in a home. In his housing focused person-centered service plan, Thomas requests living by himself in Rochester near public transportation.

Notes:

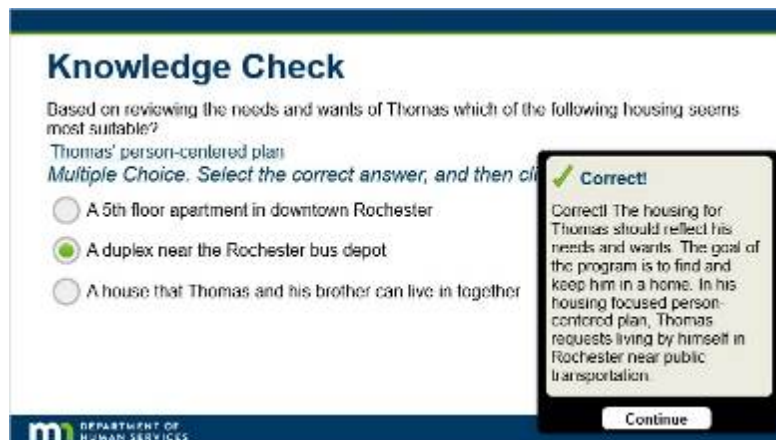
Knowledge Check

Based on reviewing the needs and wants of Thomas which of the following housing seems most suitable?

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)



The screenshot shows a presentation slide titled "Knowledge Check". The text on the slide asks: "Based on reviewing the needs and wants of Thomas which of the following housing seems most suitable?" and references "Thomas' person-centered plan". It is a multiple-choice question with three options: "A 5th floor apartment in downtown Rochester", "A duplex near the Rochester bus depot", and "A house that Thomas and his brother can live in together". The second option is selected with a green dot. A feedback box on the right, titled "Correct!", contains the text: "Correct! The housing for Thomas should reflect his needs and wants. The goal of the program is to find and keep him in a home. In his housing focused person-centered plan, Thomas requests living by himself in Rochester near public transportation." At the bottom left is the logo for the "DEPARTMENT OF HUMAN SERVICES" and at the bottom right is a "Continue" button.

Incorrect. (Slide Layer)

Knowledge Check

Based on reviewing the needs and wants of Thomas which of the following housing seems most suitable?

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click.

- ☐ A 5th floor apartment in downtown Rochester
- ☒ A duplex near the Rochester bus depot
- ☐ A house that Thomas and his brother can live in together

Incorrect.

Incorrect. The housing for Thomas should reflect his needs and wants. The goal of the HSS program is to find and keep him in a home. In his housing focused person-centered service plan, Thomas requests living by himself in Rochester near public transportation.

Continue

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Try Again (Slide Layer)

Knowledge Check

Based on reviewing the needs and wants of Thomas which of the following housing seems most suitable?

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click.

- ☐ A 5th floor apartment in downtown Rochester
- ☒ A duplex near the Rochester bus depot
- ☐ A house that Thomas and his brother can live in together

Incorrect.

That is incorrect. Please try again.

Try Again

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4.7 Scenario Aiyana

Scenario - Aiyana



Aiyana is a recipient you are currently working with. You have signed her housing focused person-centered plan created by her targeted case manager and submitted her eligibility documents for review. Now you are going back over her housing focused person-centered plan to help her find housing. Aiyana is in need of finding a home. The targeted case manager who assessed her worked with Aiyana to complete and document a housing focused person-centered plan.

Review Aiyana's housing focused person-centered plan

Aiyana's housing focused person-centered plan

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Notes:

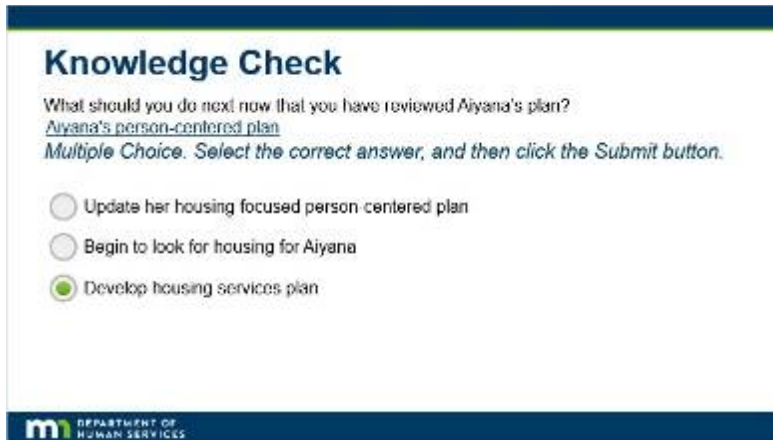
Scenario 3- Aiyana

Aiyana is a recipient you are currently working with. You have signed her housing focused person-centered plan created by her targeted case manager and submitted her eligibility documents for review. Now you are going back over her housing focused person-centered plan to help her find housing. Aiyana is in need of finding a home. The targeted case manager who assessed her worked with Aiyana to complete and document a housing focused person-centered plan.

Review Aiyana's housing focused person-centered plan

4.8 Knowledge Check 1

(Multiple Choice, 10 points, 4 attempts permitted)



Knowledge Check

What should you do next now that you have reviewed Aiyana's plan?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Update her housing focused person-centered plan
- ☐ Begin to look for housing for Aiyana
- ☒ Develop housing services plan

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Correct	Choice	Feedback
	Update her housing focused person-centered plan	Incorrect. Transition providers will never edit person-centered plans. Instead, once the plan is reviewed they will create a new housing services plan.
	Begin to look for housing for Aiyana	Incorrect. While it is tempting to start looking for housing right away, you want to make sure you understand all of Aiyana's needs and wants as well as

		her budget and accessibility needs by creating a housing services plan.
X	Develop housing services plan	Correct! Once you have reviewed the recipient's person-centered plan you want to take that information and create a housing services plan, which helps you to understand the person's needs, wants, budget and disability needs.

Notes:

Knowledge Check

What should you do next now that you have reviewed Aiyana's plan?

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

Update her housing focused person-centered plan (Slide Layer)

Knowledge Check

What should you do next now that you have reviewed Aiyana's plan?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Continue button.

- ☐ Update her housing focused person centered plan
- ☐ Begin to look for housing for Aiyana
- ☒ Develop housing services plan

Incorrect.
Incorrect. Transition providers will never edit person-centered plans. Instead, once the plan is reviewed they will create a new housing services plan.

Continue

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Begin to look for housing for Aiyana (Slide Layer)

Knowledge Check

What should you do next now that you have reviewed Aiyana's plan?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Continue button.

- ☐ Update her housing focused person centered plan
- ☐ Begin to look for housing for Aiyana
- ☒ Develop housing services plan

Incorrect.
Incorrect. While it is tempting to start looking for housing right away, you want to make sure you understand all of Aiyana's needs and wants as well as her budget and accessibility needs by creating a housing services plan.

Continue

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Develop housing services plan (Slide Layer)

Knowledge Check

What should you do next now that you have reviewed Aiyana's plan?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Continue button.

- ☐ Update her housing focused person centered plan
- ☐ Begin to look for housing for Aiyana
- ☒ Develop housing services plan

Correct!
Correct! Once you have reviewed the recipient's person-centered plan you want to take that information and create a housing services plan, which helps you to understand the person's needs, wants, budget and disability needs.

Continue

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4.9 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

After reviewing her plan Aiyana asks you "Can you find me housing?" How should you respond?


[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

☐ "You will probably have to sacrifice some of your needs."

☐ "I can find you housing right away."

☒ "We will try to find you a place that meets your needs."



Correct	Choice	Feedback
	"You will probably have to sacrifice some of your needs."	Incorrect. Work to meet all of the needs of a recipient.
	"I can find you housing right away."	Incorrect. Give the recipients realistic information and do not overstate your abilities.
X	"We will try to find you a place that meets your needs."	Correct! Reassure Aiyana and let her know you will work together so that the housing you find will accommodate her needs.

Notes:

Knowledge Check

After reviewing her plan Aiyana asks you "Can you find me housing?" how should you respond

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)

Knowledge Check

After reviewing her plan Aiyana asks you "Can you find me housing?" How should you respond?

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ "You will probably have to sacrifice some of your needs."
- ☐ "I can find you housing right away."
- ☒ "We will try to find you a place that meets your needs."

Correct!

Correct! Reassure Aiyana and let her know you will work together so that the housing you find will accommodate her needs.

Continue

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Incorrect. (Slide Layer)

Knowledge Check

After reviewing her plan Aiyana asks you "Can you find me housing?" How should you respond?

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ "You will probably have to sacrifice some of your needs."
- ☐ "I can find you housing right away."
- ☒ "We will try to find you a place that meets your needs."

Incorrect.

Incorrect. Work to meet all of the needs of a recipient.

Continue

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Incorrect. (Slide Layer)

Knowledge Check

After reviewing her plan Aiyana asks you "Can you find me housing?" How should you respond?

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

☐ "You will probably have to sacrifice some of your needs."

☐ "I can find you housing right away."

☒ "We will try to find you a place that meets your needs."

Incorrect.
Incorrect. Give the recipient's realistic information and do not overstate your abilities.

Continue

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4.10 Knowledge Check

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

Which of the following is a housing need of Aiyana's?

[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

☐ Having a roommate

☐ Living near Leech Lake

☒ Living close to her clinic

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Correct	Choice	Feedback
	Having a roommate	Incorrect. Aiyana said she needs to live independently and nothing about needing a roommate.
	Living near Leech Lake	Incorrect. Aiyana does not include living near Leech Lake in her needs.
X	Living close to her clinic	Correct! Aiyana's plan indicates she

needs to live near her clinic.

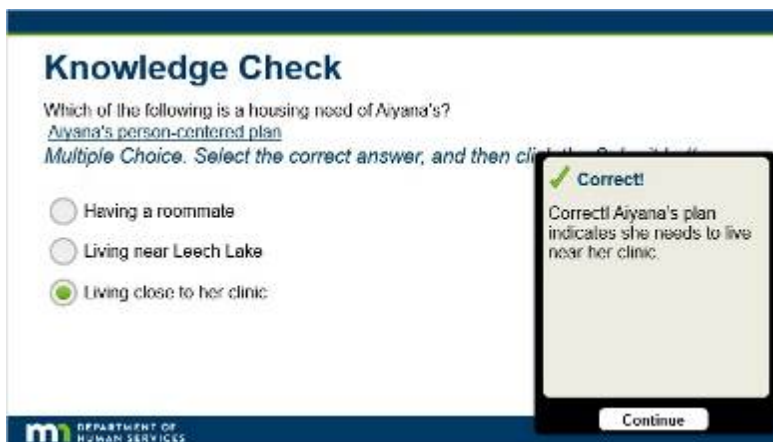
Notes:

Knowledge Check

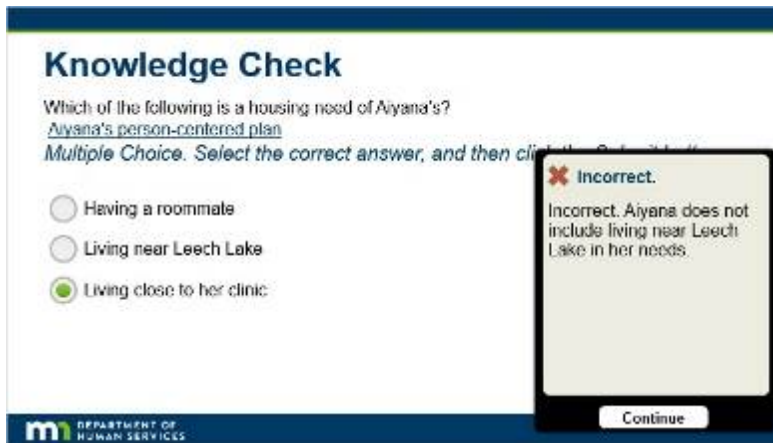
Which of the following is a housing Need of Aiyana's
Aiyana's person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

Correct! (Slide Layer)



Incorrect. (Slide Layer)



Knowledge Check

Which of the following is a housing need of Aiyana's?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

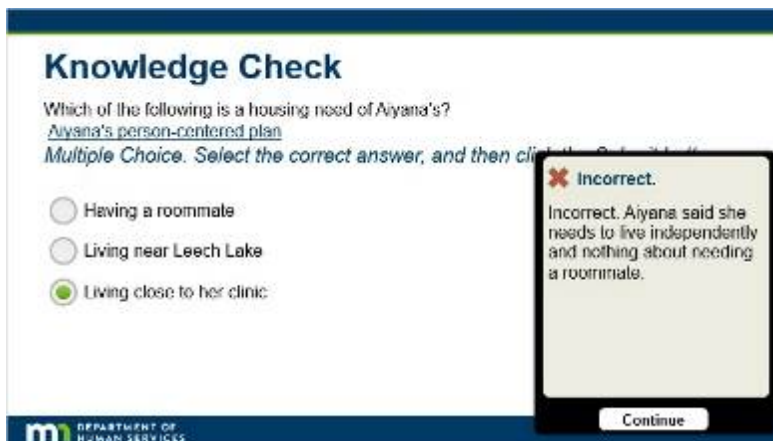
- ☐ Having a roommate
- ☐ Living near Leech Lake
- ☒ Living close to her clinic

Incorrect.
Incorrect. Aiyana does not include living near Leech Lake in her needs.

Continue

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Incorrect. (Slide Layer)



Knowledge Check

Which of the following is a housing need of Aiyana's?
[Aiyana's person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ Having a roommate
- ☐ Living near Leech Lake
- ☒ Living close to her clinic

Incorrect.
Incorrect. Aiyana said she needs to live independently and nothing about needing a roommate.

Continue

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4.11 Knowledge Check 3

(Multiple Choice, 10 points, 4 attempts permitted)

Knowledge Check

What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his Housing Consultant?

Aiyana's person-centered plan

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ They are completely different plans that just have the same name.
- ☐ They are similar plans, but the targeted case manager's plan has additional questions attached.
- ☒ They are the same type of plan.



Correct	Choice	Feedback
	They are completely different plans that just have the same name.	Incorrect. There are different types of Person-Centered plans but not different types of housing focused person-centered plans. Anyone who has a housing focused person-centered plan has the same type of plan.
	They are similar plans, but the targeted case manager's plan has additional questions attached.	Incorrect. There are different types of Person-Centered plans but not different types of housing focused person-centered plans. Anyone who has a housing focused person-centered plan has the same type of plan.
X	They are the same type of plan.	Correct! There are different types of person-centered plans but there is only one type of housing focused person-centered plan. Anyone who has a housing focused person-centered plan has either a targeted case manager or a housing consultant.

Notes:

Knowledge Check

What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his housing consultant?

Aiyana's person-centered plan

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

Incorrect. (Slide Layer)

The screenshot shows a 'Knowledge Check' slide from a presentation. The slide title is 'Knowledge Check'. The question is 'What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his Housing Consultant?'. Below the question are two links: 'Aiyana's person-centered plan' and 'Thomas' person-centered plan'. The instruction is 'Multiple Choice. Select the correct answer, and then click the Submit button.' There are three radio button options: 'They are completely different plans that just have the same questions attached.', 'They are similar plans, but the targeted case manager's plan has different types of housing focused person-centered plans.', and 'They are the same type of plan.' The third option is selected. An overlay box on the right side of the slide indicates an incorrect answer. The overlay box has a red 'X' icon and the text 'Incorrect. There are different types of Person-Centered plans but not different types of housing focused person-centered plans. Anyone who has a housing focused person-centered plan has the same type of plan.' At the bottom of the overlay box is a 'Continue' button. The bottom of the slide features the logo for the 'm DEPARTMENT OF HUMAN SERVICES'.

Knowledge Check

What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his Housing Consultant?

Aiyana's person-centered plan

Thomas' person-centered plan

Multiple Choice. Select the correct answer, and then click the Submit button.

- ☐ They are completely different plans that just have the same questions attached.
- ☐ They are similar plans, but the targeted case manager's plan has different types of housing focused person-centered plans.
- ☒ They are the same type of plan.

Incorrect. There are different types of Person-Centered plans but not different types of housing focused person-centered plans. Anyone who has a housing focused person-centered plan has the same type of plan.

Continue

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Correct! (Slide Layer)

Knowledge Check

What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his Housing Consultant?

[Aiyana's person-centered plan](#)
[Thomas' person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Continue button.

- ☐ They are completely different plans that just have the same questions attached.
- ☐ They are similar plans, but the targeted case manager's plan has different questions attached.
- ☒ They are the same type of plan.

Correct!

Correct! There are different types of person-centered plans but there is only one type of housing focused person-centered plan. Anyone who has a housing focused person-centered plan has either a targeted case manager or a housing consultant.

Continue

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Incorrect. (Slide Layer)

Knowledge Check

What is the difference between Aiyana's plan created by her targeted case manager and Thomas's plan created by his Housing Consultant?

[Aiyana's person-centered plan](#)
[Thomas' person-centered plan](#)

Multiple Choice. Select the correct answer, and then click the Continue button.

- ☐ They are completely different plans that just have the same questions attached.
- ☐ They are similar plans, but the targeted case manager's plan has different questions attached.
- ☒ They are the same type of plan.

Incorrect.

Incorrect. There are different types of Person-Centered plans but not different types of housing focused person-centered plans. Anyone who has a housing focused person-centered plan has the same type of plan.

Continue

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4.12 Takeaways


Takeaways

Section II - Module One - Reviewing a Person's Plan

In this module you learned:

- Identify the elements of a person-centered plan and how it relates to housing stabilization services
- Recognize the components of a housing services plan and
- Review existing person-centered plans to inform the creation of housing services plans

Up next is Module Two Budget Options



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Notes:

Takeaways

Section II- Module One - Reviewing a Person's Plan

In this module you learned:

- Identify the elements of a person-centered plan and how it relates to housing stabilization services
- Recognize the components of a housing services plan and
- Review existing person-centered plans to inform the creation of housing services plans

Up next is Module Two- Budget Options

4.13 End Screen



Notes:

Congratulations

You have completed:

Section II- Module One: Reviewing a person's Plan

Click the Exit course button to exit the course.